EXHIBIT

USA V Henry Lewis, et al, 97-10052-MLW - Harry Melikian - 03/15/02

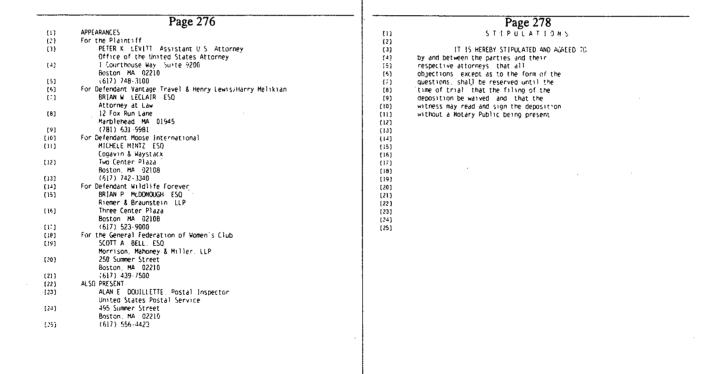
PAGE 275 TO PAGE 444

Apex Reporting (617) 426-3077

CONDENSED TRANSCRIPT AND CONCORDANCE

Apex Reporting
P.O. Box 3
Boston, MA 02112
Phone: (617) 426-3077
FAX: (617) 426-6844

	Page 275		1 .	Page 277		
::: :33		275 - 444	(1)		(N & E)	
(4) (3)			[1]	₩ INESS Harry Melikian		- A(g)
(5)	IN THE UNITED STAT	ES DISTRICT COURT	(5) (6)	Exam; nat :on	by Mr Cevitt	**
(6)	FOR	THE	(°) (8)	EXHIBITS Mehikian No. 25	DESCRIPTION Notice of Depolitron	Page Semena i
[13	DISTRICT OF MASSACHUSETTS		(+)	Melikian No. 24 Noti	Notice of Depolition Vantage Contract Summary	**
[6] [4]	UNITED STATES OF AMERICA		[11] [10]	Melinkian No. 26 Melinkian No. 27	Account redger Inquiry Hangi ap Report	: " :: ::
[10]	EX REL LAURENCE LAKLAD Plaintsiff:	•	[14] [14] [15]	Melikian No. 26 Melikian No. 24 Melikian No. 30	Response Analysti Report Cost Guery Report Summary Nub Ledger	.e. .e. .e.:
[11]	vs	: (IVE ACTION	1161	Melakian No. 31 Melakian No. 32	Tryptic Manuni Religiona Angle : American Truck Religiona Angle :	
[12]	HENRY R (EWIL)	NO 97-10052 MLW	[18] [19]	derivation of	water of the state of the and the	•• •
(11)	MARKY MELIKIAN AND MANTAGE TRAVEL SERVICE INC	1	[20] [21]	-		
(14)	Defendants		[22] [23]			
[15]	vs)	[24] [25]			
[16]	AMERICAN TRAPSHOOTING)				
[1,]	HALL OF FAME, ET AL)				
[18] [19]	Third-Party Defendan	rts }				
[20] [21]	THE ORAL DEPOSITION OF MARRY MELIKIAN held pursuant to Notice, and the applicable provisions of the					
[53] [55]	Federal Rules of Civil Procedure before Jennifer Goguen a Court Reporter and Notary Public in and-for the Commonwealth					
(24) (25)	of Massachusetts at the offices of the United States Attorney. I Courthouse Way Boston Massachusetts on Friday March 15 2002 commencing at 10 15 a m					



PROCEEDINGS

[1] PROCEE [2] (10:15 a.m.)

[3] MR. LEVITT: This is a continuation of a [4] deposition. Why don't we reswear the witness, if you [5] would?

[6] HARRYMELIKIAN, having been sworn by a [7] Notary Public to tell the truth, the whole truth and [8] nothing but the truth, testified upon his oath as [9] follows:

[10] MR. LeCLAIR: Technically, Peter, I think it's a [11] deposition ordered by the judge, as opposed to a [12] continuation of a deposition.

[13] MR. LEVITT: Okay. Well, I was going to, on the [14] exhibits, just continue by number.

[15] MR. LeCLAIR: I have no problem-

[16] MR. LEVITT: Okay-

[17] MR. LeCLAIR: -with how they're numbered.

[18] EXAMINATION BY MR. LEVITT:

[19] Q Mr. Melikian, in the past, you've told me that you're [20] on some medications. Are you, have you taken any [21] medication today?

[22] A Yes.

[23] Q And what have you taken?

[24] A I've taken Lipitore and Allopurinol.

[25] Q Do either of those medications affect your ability to

Page 281

XMAX(2)

[1] "Number one, all documents from 1991 to the [2] present showing Vantage's actual out-of-pocket costs [3] for any and all programs addressed in the two [4] spreadsheets provided to all parties by Vantage's [5] counsel by letter dated January 10, 2002."

间 BY MR. LEVITT:

Q Did you bring those documents with you, Mr. Melikian?

[8] MR. LeCLAIR: Peter, those documents have already [9] been produced to the extent they exist.

[10] BY MR. LEVITT:

[11] Q Mr.Melikian, did you bring those documents with you [12] today?

[13] A Those documents have been produced, to the extent that [14] they exist.

[15] Q I take it your answer is no?

[16] A That's my answer.

[17] Q Well, did you bring them with you today?

[18] A I don't have them, personally, with me today.

[19] MR. LEVITT: "Number two, all documents from 1991 [20] to the present showing Vantage's profit for any and all [21] programs addressed in the two spreadsheets provided to [22] all parties by Vantage's counsel by letter dated [23] January 10, 2002."

[24] BY MR. LEVITT:

[25] Q Did you bring those documents with you here today?

Page 280

[1] remember things?

[2] A No.

[3] Q Do they affect your ability to think clearly?

[4] A Not to my knowledge, no.

[5] Q If at any point you need a break, which you've asked [6] for in the past, please, just let me know?

[7] A Thank you.

[8] MR. LEVITT: I'm going to mark this. It will be [9] Exhibit No. 25, continuing from the prior depositions.

[10] (The document referred to was [11] marked for identification as [12] Melikian Exhibit No. 25.)

[13] BY MR. LEVITT:

[14] Q Mr. Melikian, I'm going to show you what's been marked [15] as Exhibit No. 25. It's a Notice of Deposition for [16] Harry Melikian; have you seen this before?

[17] A I have not.

[18] Q Would you turn to the fifth page of that deposition [19] notice, the sixth page, actually; have you seen that [20] list entitled Exhibit B?

[21] A I have not.

[22] MR. LEVITT: I'm going to read this into the [23] record. "The documents which the deponent will be [24] asked to produce for inspection and copying at the time [25] of the deposition are as follows:

Page 282

A No.
 MR. LEVITT: "Number three, all documents from [3] 1991

to the present showing Vantage's profit mark up [4] percentage for any and all programs addressed in the [5] two spreadsheets provided to all parties by Vantage's [6] counsel by letter dated January 10, 2002."

BY MR. LEVITT:

[8] Q Did you bring those documents with you here today?

[9] A No.

[10] MR. LEVITT: "Number four, from 1991 to the [11] present, all Vantage Handicap Reports or equivalent [12] documents of other names. Two examples of such Vantage [13] Handicap Reports produced by the United States to [14] Vantage, but not by Vantage to the United States are [15] attached hereto. The United States presently has [16] Handicap Reports only for 1996."

[17] BY MR. LEVITT:

[18] Q Did you bring any of those documents with you here [19] today?

[20] A No.

[21] MR. LeCLAIR: I'd note for the record, Peter, that [22] the court didn't authorize you to engage in further [23] document production. To the extent the documents are [24] requested and exist, they've already been produced.

[25] BY MR. LEVITT:

Vantage 20760 🔑

Page 283
[1] Q Did your counsel advise you that these documents had [2] been requested to be brought here today?

[3] A No.

[4] Q Did your counsel tell you anything about any documents [5] which were requested as part of the deposition notice?

[6] MR. LeCLAIR: Objection. I'm instructing the [7] witness not to answer. That's privileged [8] communications, Peter.

[9] MR. LEVITT: Do you think that the conveying of [10] that information is privileged?

[11] MR. LeCLAIR: I think any communication with my [12] client is privileged.

[13] BY MR. LEVITT:

[14] Q Do you know what a Vantage Handicap Report is?

[15] A I know what a handicap type report is. I don't know [16] what the actual terminology is, handicap report.

[17] Q Okay. Well, if you turn the page on Exhibit No. 25, [18] and this is Bates stamped DOJ18999, it says Handicap [19] Report, Fred Chandler; do you recognize that document? [20] A No.

[21] Q When you say that you know the term "handicap report," [22] what do know that to be?

[23] A No. I said I know terminology of a handicap report, [24] but not in this format.

[25] Q Okay. What, what do you know the terminology of

Page 285

XMAXG

[1] role or a comparable role would have done it.

Q And when you say "that role," is that defined by title?

[3] A Not necessarily. It's, basically, by function, not [4] necessarily by title.

[5] Q What is her title, Kelly Wade?

[6] A I really honestly don't know. I think she, I believe [7] her title is accounting manager of that group, but I'm [8] not certain.

[9] Q Okay. When you say the role is performed according to [10] function—

[11] A Um-hum-

[12] Q -is there a description you can give to that function [13] or a name you can give to that function?

[14] A Well, currently, it would be the person responsible for [15] the day-to-day reporting of the financials, financial [16] information. They'd be responsible for Response [17] Analysis Reports, as you know about, billings, [18] collections, that kind of thing, so I would, I would [19] call it an accounting manager. I don't know what her [20] official title is, but that's the function she [21] performs.

[22] Q So whoever, the same person who does the
Response [23] Analysis Reports does the T & O Reports?
[24] A No, that's not what I said. She'd be responsible for [25] the issuance of the Response Analysis Reports. She'd

Page 284

[1] handicap report to be?

[2] A We have a report that would be called a T & O Report.

[3] Q What's a T & O Report?

[4] A It would show, by individual, estimated and projected [5] amounts of mail, price, cost and expected cost and [6] expected gross margin.

[7] Q And are T & O Reports kept by Vantage for individual [8] sales people?

[9] A I don't know what you mean by the word "kept."

[10] $\,$ Q Does someone at Vantage produce these T & O Reports?

[11] A Yeah, they're produced.

[12] Q Who are they produced by?

[13] A They would be produced by the Finance Department.

[14] Q And you're the chief financial officer?

[15] A Of the corporation, yes.

[16] Q Who, in the Finance Department, currently produces the [17] T & O Reports?

[18] A I believe it's Kelly Wade.

[19] Q How long has she been producing the T & O reports, [20] approximately?

[21] A I'm, I'm going to say a little over a year perhaps.

[22] Q Who produced them prior to Kelly Wade?

[23] A Whoever her predecessor was in that role. They were

[24] produced by a myriad of individuals because there was

[25] no one person that was assigned, so whoever was in that

Page 286

[1] have people that worked for her to do those.

[2] Q Okay. Who else can you recall that has been [3] responsible for T & O Reports over the years?

[4] A Again, definition of "responsible." Responsible for [5] preparing them? I don't know what you mean.

[6] Q Well, you said, well, who had the equivalent position [7] of Kelly Wade with respect to T & O Reports?

[8] A Prior to Kelly, it would have been a fellow by the name [9] of Jack Muller.

[10] (Pause.)

[11] I, I think, and I don't want to guess, there would [12] probably have Been a person by the name of Kim [13] Szotfried who would have probably done it before Jack, [14] K-I-M S-Z-O-T-F-R-I-E-D.

[15] Q Can you remember anybody else?

[16] A Preparing them or - I'm not sure-

[17] Q Yes. Let me ask you.

[18] A Yeah.

[19] Q With respect to Kelly Wade, Jack Muller, Kim Szotfried,

[20] did they prepare the T & O Reports or they were, or [21] were they responsible for the preparation?

[22] A They were responsible for compiling the information to [23] present the form, the report to distribute, so they [24] weren't, they were not responsible for the actual [25] preparation per se, the actual data.

Vantage 20761

Page 283 to Page 286

BSA

Page 287

- [1] O Who would be responsible for the actual data?
- [2] A That would come from Sales Administration, normally.
- [3] Q And who would it come from in Sales Administration [4] currently?
- [5] A A fellow by, probably by the name of Matt Kaiser.
- [6] Q Could you spell the last name?
- [7] A K-A-I-S-E-R.
- [8] O Okay.
- [9] A And, there's only two people, so the other one would [10] have to be Kerry, with a K, Rawdon, R-A-W-D-O-N.
- [11] Q And can you recall who the predecessors were to [12] Mr.Kaiser and Mr.Rawdon?
- [13] A It's Ms.Rawdon.
- [14] Q Ms.Rawdon.
- [15] A Well, they've been there for a little while. I mean, [16] there's been so many people. They've been there for, [17] you know, for the last several years anyways.
- [18] Q Can you not recall?
- [19] A Well, there were, there were other people. I mean, I [20] mean, I don't know whether they prepared them or not. [21] There were other people that were administrators, but I [22] don't know whether they prepared them or not.
- [23] Q The T & O Reports, did those show the actual results of [24] the program?
- [25] A No.

Page 288

- [1] Q They just showed projections, estimates?
- [2] A Yes.
- [3] Q How were the strike that. Was there any document [4] that was used to track the actual results?
- [5] A Yes.
- [6] Q What was that?
- [7] A They would, the Accounting Department would, put [8] together a cost sheet, or I don't know what the [9] terminology that they use nowadays. They'd have a [10] worksheet for each program, and it would show what the [11] actual revenues were, which was as per the Response [12] Analysis Report, which would show the revenues. That [13] would show the collections, and then there would be a [14] cost sheet.
- [15] I don't know if they call it cost ledger sheet. I [16] don't know. They had some kind of a system where they [17] would then compile the actual costs, and through a [18] combination of the Response Analysis Report and the [19] cost ledger sheet, they would determine how much profit [20] was made.
- [21] Q And it sounds to me, I want to make sure I'm right, [22] that what you're saying is that there was, the [23] Accounting Department would take data from several [24] different sources and put it onto one, one document; is [25] that correct?

Page 289

XMAX(4)

- [1] A Well, yes and no. The data from the Response Analysis [2] Report would be, roughly, 75 or 80 percent of what they [3] needed to determine the profit and loss, and the other [4] 25 or 30 percent would be determined by reference to [5] the cost, I guess, I don't know, cost journals, cost [6] ledger sheets, whatever they were, and those are where [7] all the actual costs went in.
- [8] And then they would then take that number and [9] compare it against the revenues that were chargeable to [10] the group based upon a response analysis sheet, and [11] they would determine if there was a gain or loss on [12] that program.
- [13] Q And would they produce a document that would show this [14] that could be produced to people at Vantage who want to [15] know how the program, whether the programs were [16] successful or not?
- [17] A Yeah. There was a summary, well, I don't know if it's [18] an actual document per se. They would have a line [19] item, and they'd have Job No. I, revenues, cost, [20] profit, loss, and it would be in a summary format, and [21] it would be just taking the information, again, from [22] the, from the Response Analysis Report, and it was a [23] summary that would be used.
- [24] Q Okay. And would this summary show, for example, for a [25] particular program, what Vantage's cost was, what the

Page 290

- [1] revenue was from the program and what Vantage's profit [2] was?
- [3] A Yes
- [4] Q And were these done for every program?
- [5] A That, I can't say. I know they were done for most [6] programs. On some of the small programs, they wouldn't [7] do it. It wouldn't, it wouldn't be time beneficial to [8] do it. They'd lump them together.
- [9] Q And what was done with this information once it was put [10] together let me be more specific.
- [11] A Um-hum.
- [12] Q Was this information then distributed to certain people [13] at Vantage?
- [14] A There would be a, they would review them, I guess, [15] monthly or quarterly to see how the groups were doing [16] and how we were doing with those specific groups.
- [17] Q And who would review these?
- [18] A Well, most of the time would be the when you say [19] "review," in what, in what scope and what detail?
- [20] Q Well, I was responding to your statement that they [21] would be reviewed. Maybe, why don't, why don't we do [22] it this way. If you could tell me if there's different [23] levels of review that are done of these documents [24] let me, let me step back.
- [25] Do these reports have a name that we can refer to?

Vantage 20762 -

Dage

Page 291

- [1] A Well, they weren't really actual reports. I guess you [2] could call them, they were, they were summaries. They [3] were like program summaries, I guess you could call [4] them.
- Q Okay.
 A Not what do they call them? I wouldn't call them [7] official reports. They were report summaries, you [8] could call them, program report summaries.
- [9] Q And did they have an identifying name on them; did they [10] say something, did they say program report summaries?
- [11] A It would just be a sheet. It would be, it would be [12] like an Excel spreadsheet which would be then, you [13] could discuss them and say, I would look at them from [14] a, from a global perspective.
- [15] If we did ten jobs that month, and the jobs looked [16] okay, then I'd say, when I say okay, did we make what [17] we thought we'd make, a little bit less, little bit [18] more, what were the reasons, so on and so forth, and [19] then they'd go into a detail.
- [20] Then I say "detail," then they'd meet with other [21] people, sales people, to determine, if they thought [22] they were going to make 25 cents, this is just [23] conversation, and they ended up making 30 cents or they [24] ended up making 10 cents, they'd have to know that. [25] That's what the meeting was all about, and it was just

Page 293

XMAX(5)

- O I didn't get the last name?
- A Wil Weddleton, W-E-D-D-L-E-T-O-N.
- [3] Q Okay. How long has strike that. Can you recall [4] other people from the Accounting Department who've left [5] Vantage?
- [6] A Vantage? Which Vantage?
- [7] Q Well, which Vantage are we talking about when you, you [8] said, you listed Kelly Wade-
- [9] A That would be Vantage Financial.
- [10] Q Okay. What other accounting people from Vantage [11] Financial can you recall that have left the company?
- [12] A Well, we talked about Jack Muller, and then the person [13] that was there probably the longest was Frank Choiani
- [14] (phonetic).
- [15] Q Okay. Getting back to the program report summaries-
- [16] A Um-hum-
- [17] Q -you mentioned that there would be meetings where they [18] would be reviewed?
- [19] A Um-hum.
- [20] Q You have to say-
- [21] A Yes, yes.
- [22] Q Who would attend those meetings?
- [23] A I thought I said that before, but, generally, the sales [24] people, sales administrative people, whoever was [25] running the division and the person in the Accounting

Page 292

- [1] as part of that. It's the same thing as response [2] analysis. It was the, it was just an extension of the [3] Response Analysis Report.
- [4] Q The, why don't we take this step by step. Who at the, [5] who, in the Accounting Department, was, let's start [6] with, responsible for these program report summaries; [7] who is, who currently is responsible for them?
- [8] A I want to say Kelly, but I'm not sure if she is or not.
- [9] Q Your best recollection is that it's Kelly Wade?
- [10] A Yes.
- [11] Q And are there other individuals in the Accounting [12] Department that you know work on these program report [13] summaries, help prepare them?
- [14] A I don't want to guess. My recollection would be, I [15] know that Kelly either does them or compiles them. I [16] would assume that she has a couple other people helping [17] her with them. There's three people in the Accounting [18] Department, so I'm assuming that they would be there.
- [19] Q Who's in the Accounting Department?
- [20] A A fellow by the name of Jean, French fellow, Jean, [21] J-E-A-N, Felix, and Kim Szotfried again, K-I-M S-
- [22] Q Anybody else?
- [23] A There's a person there that's the, he's the top finance [24] person in that group at this time. His name is Wil [25] Weddleton.

Page 294

- [1] Department who was presenting the data and, [2] occasionally, myself if there were some major issues. [3] If there's not, I wouldn't be there. And Mary Lou, who [4] would be in Production?
- [5] Q Mary Lou?
- [6] A That's correct.
- [7] Q What about Mr.Lewis?
- [8] A Sometimes yes, sometimes no. It's, it wasn't, it [9] wasn't an absolute guarantee or necessity that he be [10] there.
- [11] Q Sometimes he attended, sometimes he didn't?
- [12] A Yes.
- [13] Q Just like you?
- [14] A Yes.
- [15] Q Would you, regardless of whether you attended the [16] meeting, get a copy of the, all the program report [17] summaries?
- [18] A I'd get a draft.
- [19] Q Draft?
- [20] A Right. In other words, I'd be looking at what their, [21] what it looked like, let's say, if you had ten jobs, [22] and I'd look at them very quickly, and if they looked [23] like they're in line, then it wouldn't, I wouldn't [24] really take any more time with it.
- [25] Q But you can get, you'd get a finished product or is it,

- [1] when you say "draft," do you mean in draft form, not [2] finished?
- [3] A Well, yeah. We'd get, you'd get a finished product [4] once it was done, and then it was discussed, then we'd [5] get a finished product.
- [6] Q So you would get a finished product?
- [7] A I'd get a finished product.
- [8] Q And is it fair to say you would eyeball them to see if [9] there's anything out of the ordinary?
- [10] A Yeah. I indicated that before, that I would look at [11] them on a global basis. I would guess that, in a given [12] month, I'd spend an hour, the problem being is that [13] there was so much turnover there, you didn't know if [14] people were going to do things right or if there were [15] going to be mistakes or something was out of whack. At [16] least, I could, hopefully, help them out.
- [17] Q And do you know if Hank Lewis also got copies of the [18] program report summaries?
- [19] A Probably not.
- [20] Q Do you know either way?
- [21] A No, I don't.
- [22] Q The meetings that you alluded to, were these on a [23] regular schedule, weekly, monthly?
- [24] A They were supposed to be regularly scheduled monthly.
- [25] Q Were they on a certain day?

Page 297

XMAX(6)

- [1] A Well, we would look at them to ensure that, if we [2] thought we were going to make 25 cents a unit, 30 cents [3] a unit, that they actually did, just wanted to make [4] certain that they were not doing the programs for [5] nothing. When I say "nothing," that they were making a [6] profit on every program.
- [7] Q So, in order to determine that, what would you look at [8] on the program report summaries; were there certain [9] columns that you would look at?
- [10] A Several. Just look at the revenues and the cost, and, [11] and then you take the units, and if there was a [12] reasonable relationship between profit, the gross [13] margin and the units, then we were in line, within [14] reason.
- [15] Q Okay. When you say you look at the units, what do you [16] mean by that?
- [17] A How many of the product were shipped.
- [18] Q So there'd be a column that shows how many units of the [19] product were shipped; is that correct?
- [20] A No.
- [21] Q Okay. Maybe you could explain. I'm trying to get a [22] picture of what this looks like, and I'm-
- [23] A It's, it's really, okay, it's not anything that's [24] formal, so I want to just make sure that we're clear. [25] It's a summary. It's like an Excel summary, and what

Page 296

- [1] A The answer to that is, again, they were supposed to be, [2] but it never occurred on a regular schedule.
- [3] MR. LEVITT: Let me show you another document [4] which we'll mark as you know, I think I did that [5] wrong. That, that one should be No. 24, and this one [6] should be No. 25. The first one, the deposition [7] notice, should have been No. 24.
- [8] (The document previously marked for [9] identification as Melikian Exhibit [10] No. 25 was remarked as Melikian [11] Exhibit No. 24.)
- [12] MR. LEVITT: Do you have your notes, Brian, from [13] the prior deposition?
- [14] MR. LeCLAIR: I don't have them with me.
- [15] MR. LEVITT: I think it's why don't we, why [16] don't we take a moment?
- [17] (Off the record, briefly.)
- [18] MR. LEVITT: Back on the record.
- [19] Let's mark this as Exhibit No. 25.
- [20] (The document referred to was [21] marked for identification as [22] Melikian Exhibit No. 25.)
- [23] BY MR. LEVITT:
- [24] Q When you reviewed the program report summaries, what [25] were you reviewing them for?

Page 298

- [1] it would do is, it would show, you look for Response [2] Analysis Report to determine how much your, revenue [3] you'd be picking up, based upon units.
- [4] You would have then a cost summary sheet, and [5] you'd see the units on the Response Analysis Report, [6] and you'd see the revenue on the Response Analysis [7] Report, and then the cost sheets or cost ledgers would [8] how you the cost, and you could very quickly, on an [9] eyeball basis, without a lot of detailed work, see [10] whether it came in within reasonable expectations.
- [11] Q But this summary, program report summary, would put all [12] that information together in one place; is that right?
- [13] A Yeah, it would well, it's, again, I'm using, I'm [14] using my terminology. It's not called, that's my [15] terminology.
- [16] Q I understand.
- [17] A Okay.
- [18] Q We're, we're calling it the program report summary-
- [19] A Summary, right. It would be kind of like, again, on an [20] Excel spreadsheet that we would use for discussion [21]
- [20] Excel spreadsheet that we would use for discussion [21] purposes that would be brought to me to look at on a [22] top side basis, does this make sense, yes or no, go.
- [23] Q And could you just tell me each list item that's on [24] this program report summary?
- [25] A Okay. It would show that we had budgeted or expected,

[1] forecast, whatever word you want to use, "x" number of [2] units to be mailed, "x" number of revenues, I don't [3] even

know for sure if it's revenues, but it would show [4] "x" number of units to be mailed, "x" number of margin [5] that we thought we'd recognize and the per unit margin 161 that we thought we'd recognize. That was expectations.

And then it would show what really happened, you know, [8] at that point, up to that point in time.

191 O Okay. And when you say it would show the margin, would [10] it show the total margin or would it show the [11] percentage margin on each unit?

[12] A Well, it would show that there was, assume, [13] 10,000units, and a dollar apiece, it would have been [14] \$10,000 revenue and, let's say, \$5,000 or \$6,000 in [15] costs. Expected profit would be \$4,000.

[16] And the 10,000 units, doesn't mean 10,000 were [17] mailed. That's what was expected. It could have been [18] 9,200; it could have been, 10,006. It would show the [19] revenue based on the actual number of units shipped, [20] and it would show costs on the actual number of units [21] shipped, and it would show the gross margin on the [22] actual number of units shipped, and then it would show [23] the gross profit per unit.

[24] Q So, it would show, both, basically, the information [25] from the T & O Report, the expectedPage 301

XMAX(7)

[1] side doesn't say anything?

A Okav. [2]

Q The, do you know who prepared this? [3]

A It would have been Kelly and Kim. [4]

Q Kelly Wade and Kim-

A Szotfried-161

[7] Q -Szotfried. Were you at all involved in preparing [8] this?

A I asked them to in, I asked them to obtain the numbers [10] from the Response Analysis Reports and insert them on

[11] the schedule.

[12] Q When you say "the numbers"-

[13] A The amounts.

[14] Q Okav.

[15] A Of the accounts-

[16] Q You're referring to the columns under Payments to [17] Vantage, Program Receipts and Agreed Contract Charges?

[18] A Yes.

[19] Q And you asked them to prepare those from the Response [20] Analysis Reports; is that correct?

[21] A Yes.

[22] Q And who prepared the section entitled Vantage Costs

1231 Recovered?

[24] A In other words, who answered ves or no?

[25] Q Correct.

Page 300

- A Um-hum-[1]
- [2] Q -costs, revenue and profit-
- [3] A Um-hum-
- Q and then it would also show what actually happened?
- A That's correct. [5]
- Q The actual cost, actual profit, actual revenue? [6]
- [7] A Um-hum.
- Q You have to say yes or-[8]
- [9] A Yes.
- [10] Q Okay. Let me show you what's been marked as Exhibit [11] No. 25. This is a document entitled Vantage Contract [12] Summary Combined; do you recognize that document?
- [13] A Yes, I do.
- [14] Q What do you recognize that to be?
- [15] A This is a summary of, of jobs that we furnished [16] information regarding payments made to Vantage, program [17] receipts and agreed charges to the group, and there's a
- [18] column that says Vantage Costs Recovered.
- [19] Q Do you know-
- [20] A Can't, can't read the blacked out sections.
- [21] Q The blacked out section under Program Number, if you [22] look very closely, you can, you can see the program [23] numbers?
- [24] A Okay.
- [25] Q The blacked out section on the Vantage Costs Recovered

Page 302

- [1]A I was responsible for that.
- [2] Q And-
- A In consultation with the other two individuals. [3]
- Q Okay. What documents did you look at to make that [5] [4] determination, if any?
- A Well, most of them were pretty much, I don't want to [7] use the word "automatic," but probably much, most of [8] them were pretty simple because if you looked at the, [9] if the payments to Vantage, the logic I used is if the [10] payments to Vantage equal the agreed contract charges, [11] then absent something that was totally catastrophic, we [12] made money.
- [13] Q Let's, let's talk about the ones where that's not the [14] case-
- [15] A Okay-
- [16] Q -where the, for example, the amateur trap shooting?
- [17] A Okay.
- [18] Q Where the agreed contract charges are \$58,000 and
- [19] change and the payments to Vantage are \$36,000, what [20] did you do to determine that the answer on the [21]
- question, Vantage Costs Recovered, should be yes?
- [22] A I believe I looked at those two together, and I looked [23] at those in the context that the payments that were [24] made to Vantage were \$61,766, and because they were [25] broken out, I gave you what was, I think, they gave you

[1]

Page 307

- [1] Q Were there any documents from which you could have [2] obtained that information?
- [3] A Yeah. In many cases, probably, in many cases, yes. [4] Some cases, I don't know if the documents are still [5] available, but whatever was, if there's, if they were [6] available, I could use them.
- [7] Q What documents could you have obtained that information [8] from?
- [9] A The cost ledger sheets. I don't know if that's what [10] I'm calling them. I don't know if that's what, that's [11] not what, I don't if that's what they are, but I used [12] to call the cost ledger sheets.
- [13] Q I'm going to show you a document before we, before we [14] mark it-
- [15] A Um-hum-
- [16] Q -and ask you if this is what you're referring to?
- [17] A Yes.
- [18] MR. LEVITT: Okay. Why don't we mark this as [19] Exhibit
- No. 26. This is an account ledger inquiry. [20] It's BANOOO10.
- [21] (The document referred to was [22] marked for identification as [23] Melikian Exhibit No. 26.)
- [24] BY MR. LEVITT:
- [25] Q So, if you had wanted to determine the actual profit

Page 308

- [1] margin on each of these programs, you could have done [2] so by looking at documents like Exhibit No. 26? We'll [3] call them cost ledger sheets.
- [4] MR. LeCLAIR: Yes.
- [5] A Cost ledger sheets, cost ledger inquiry, yes.
- [6] Q But you didn't do that?
- [7] A I looked at a couple of them. If they were, like I [8] said, if they were close in terms of the relative [9] percentage of payments to Vantage versus the agreed [10] contract charges.
- [11] Q Now, the account ledger sheets, what do those show; [12] what do those provide you in terms of information?
- [13] (Pause.)
- [14] Let me, let me rephrase the question. What do [15] they show you relative to this issue of determining the [16] profit margin?
- [17] A They would show me, based upon my understanding because [18] I don't get involved in the details, that depending [19] upon the source of the entry, and the source of the [20] amount, this would represent the costs that go into the [21] prepaid production account per that job which then [22] would be transferred out at the time the revenue was [23] recognized.
- [24] Q Well, looking at Exhibit No. 26-
- [25] A Um-hum-

Page 309

VMAX(9)

- O –what program is this for?
- [2] A I have no clue. I don't know what number 854 is.
- [3] Q The number you're referring to, 854, is in the upper [4] righthand corner?
- [5] A I'm assuming that's the sub-ledger of the program [6] number. That's an assumption. I don't, I think that's [7] what that means.
- [8] Q Well-
- [9] A Up here. I mean, that's what-
- [10] Q -when you went and did this-
- [11] A Yeah. I believe that's, that's the code number for the [12] job.
- [13] Q Do you know that for a fact?
- [14] A That's what I'm told. Okay? That's what I, that's [15] what I based it upon, that it was a sub-ledger for the [16] job, and because all the accounts were prepaid [17] production, or 4.1325, do you see that number?
- [18] Q Yes.
- [19] A And that would mean the sub-ledger would relate to the [20] job. That's what sub-ledgers are for.
- [21] Q Well, how do you determine who the nonprofit is here [22] just to start?
- [23] A Well, I'd have to go call up the response analysis. I [24] do it? I mean, I don't even know how to call it up. [25] I'd ask them to give me what Job 854 is under response

Page 310

- [1] analysis, and then I'd cross-reference that to this [2] job.
- [3] Q When you say "Job 854," does that correspond to a [4] program number?
- [5] A Yes.
- [6] Q So it's a, 865, in your view, should correspond to the [7] response analysis program number?
- [8] A That's correct.
- [9] Q And, in your view, that will, this cost ledger will [10] show all the costs for that particular program?
- [II] A Yes.
- [12] Q And you reviewed the, the cost ledger report for [13] Hofstra in connection with your preparation of that [14] Exhibit No. 25?
- [15] A I didn't, personally, review it. I asked someone what [16] were the costs on Hofstra, and they gave me the [17] information.
- [18] Q Who did you ask?
- [19] A I believe it was either Kelly or Kim.
- [20] Q So you never looked at the account cost ledger?
- [21] A No.
- [22] Q Do you know that that's what they looked at?
- [23] A Do I know personally, no. I have to make an assumption [24] that that's what they would look at because that's the [25] actual cost.

XMAX(10)

Page 311

- [1] Q Now, the cost account ledger does not show Vantage's [2] profit mark up; does it?
- [3] A The ledger that you're referring to here?
- [4] Q Exhibit No. 26.
- [5] A It does not show that, no.
- [6] Q But you've testified that program report summary does [7] show that?
- [8] A Well, it's a summary because they're taking the [9] information from the response analysis and the cost [10] ledger sheet, account ledger inquiry, A minus B equals [11] C.
- [12] Q Okay. I believe your testimony was that it was that [13] the program report summary showed the actual costs, the [14] actual profit margin and the actual revenue; is that [15] correct? [16] A It's a summary sheet. We're using that terminology, [17] but it's a summary sheet of what's on a Response [18] Analysis Report, what's been exculpated from the [19] account ledger inquiry sheet, and then they create a [20] report because A, minus B is equal to C, so it's a [21] derived number.
- [22] Q I understand that, but-
- [23] A Okay-
- [24] Q-I just want to make sure. Is my-
- [25] A Okay-

Page 313

- [1] profit margin typically is?
- [2] A On any one I'll repeat it again. On any case where [3] the payments to Vantage equal the agreed contract [4] charges, it's a no brainer. Okay?
- [5] On any case where it was over and above a certain [6] percentage of payments vis-a-vis the contract charges, [7] to me, it was a no brainer.
- [8] Q What percentage?
- [9] A I said before it was anywhere between 60 to 65 percent. [10] If we were, if we're collecting 65 to 67, 68 percent of [11] my money, I, I said it was a pretty good solid deal. [12] If there were some that I thought may have been on the [13] line, so to speak, I would have asked either Kelly or [14] Kim to say what, what are the real costs?
- [15] Like Hofstra, I thought was pretty close, so I [16] asked them to look at it, and sure enough, it didn't [17] quite make it. [18] Q Now—
- [19] A On a spot check basis, they may have spot checked a [20] couple for me.
- [21] Q Do you know that, do you know who Carolyn Emigh is?
- [22] A Yes.
- [23] Q Who is she?
- [24] A She's an economist that does, has done work for us in [25] the past.

Page 312

- [1] Q -is my recollection correct-
- [2] A Okay, yes-
- [3] Q -that these, what we're calling program report [4] summaries-
- [5] A A summary, yes-
- [6] Q -right do you want to just call it a summary?
- [7] A A summary, let's call it a summary.
- [8] Q Okay
- [9] A Program summary's fine.
- [10] O Program summary-
- [11] A Um-hum-
- [12] Q—that the information that's contained on that [13] includes the actual costs of a program, the actual [14] revenue of a program and the actual profit to Vantage?
- [15] A That's a true statement.
- [16] Q And my question is, then, in preparing the Vantage [17] costs recovered section of the Vantage Contract Summary [18] Combined—
- [19] A Yes-
- [20] Q -why didn't you just look at the program summaries?
- [21] A It wasn't necessary, in most cases.
- [22] Q Well, you were trying to be as accurate as possible; [23] were you not?
- [24] A I wasn't trying to be accurate. I was accurate.
- [25] Q And you did that from your understanding of what the

Page 314

- [1] Q Okay. When has she worked for, what work has she done [2] for Vantage in the past?
- [3] A She's worked on providing us some direction sometimes [4] in telling us, helped us draw up some agreements some [5] times with, with groups. She's also given us some kind [6] of advice with respect to the economic value of a [7] program, life time value of a program in terms of [8] determining what, what she would believe is, whether [9] the prospects of this group being on a long term basis, [10] being a viable group would be either good or not good [11] to pursue.
- [12] Q And I-
- [13] A Nothing of an extensive nature though.
- [14] Q Do you know that she was, that she testified in this [15] case?
- [16] A Yes, I do.
- [17] Q Okay. Do you know that she was retained by Vantage in [18] connection with this case?
- [19] A Well, she was retained, I guess, at my request through [20] Seth Perlman's office.
- [21] O Other than her involvement in this case-
- [22] A Um-hum-
- [23] Q -how long has she been doing work for Vantage?
- [24] MR. LeCLAIR: Peter, I think we're really going [25] quite astray from the specific subject matter that the

Page 315

[1] court allowed this deposition to go on for.
 [2] MR. LEVITT: Okay. Well, if he can answer this [3] one

[4] THE WITNESS: Please, repeat the question.

[5] BY MR. LEVITT:

question, we'll get back to-

[6] Q The question was, other than with respect to her [7] engagement in this matter, how long has she been doing [8] work for Vantage?

[9] A On and off for probably, I don't know, four, five, six [10] years.

[11] Q Are you aware that Ms. Emigh used this Vantage Contract [12] Summary Combined, Exhibit No. 25, in connection with [13] her expert testimony in this case?

[14] A Yes, I am.

[15] Q And when you prepared the Vantage Costs Recovered [16] section, did you know that Ms. Emigh would be using [17] this document in connection with her testimony in this [18] case?

[19] A I knew she'd be using the document. I didn't know in [20] what connection she would be using it.

[21] (Pause.)

[22] MR. LEVITT: I want to be clear about something, [23] so I'm going to ask this. It may be that we've covered [24] it.
[25] BY MR. LEVITT:

Page 316

- [1] Q If you had wanted to, or if you had chosen to, in [2] answering the Vantage Costs Recovered section, could [3] you have looked at the program report summaries to [4] obtain Vantage's actual cost and Vantage's actual [5] profit?
- [6] MR. LeCLAIR: All programs or any particular one?
- [7] MR. LEVITT: For all programs.
- [8] A Not necessarily.
- [9] Q Okay. Why not?
- [10] A Because I can't tell you on some of the older ones if [11] they did that program summary. That's not a, that's [12] not something that was done many, many years ago. [13] That's a rather, when I say recent, I'm going to say we [14] just put that in place a few years back in terms of the [15] summary per se.
- [16] Q Well, let's start from there.
- [17] A Okay.
- [18] Q For the programs that go back as far as the existence [19] of the program report summaries, could you have, if [20] you'd chosen, looked at the program report summaries to [21] answer the Vantage Costs Recovered section, by actually [22] getting the actual costs of Vantage and the actual [23] profit? [24] A Could I have looked at the actual program summary? To [25] the extent that we had done those, and I can't tell you

Page 317

XMAXO

[1] how far back, it's not a long time back, we didn't - [2] okay.
[3] So to the extent that if they were available, and [4] if they

were done, I could have used them, the answer's [5] yes.

[6] Q Did you look to determine how far back you had the [7] program report summaries?

[8] A Didn't make, didn't cross my mind once.

[9] Q I take it your answer's no?

[10] A Yes, the answer's no.

[11] Q And you didn't ask anybody else to look for them?

[12] A No, I did not.

[13] Q Do you know if that's what Kelly Wade or Kim Szotfried [14] looked at when they answered your question about [15] Hofstra?

[16] A Do not know what they looked at. I'm, I don't want to

[17] guess. Don't know what they looked at.

[18] Q You don't know what they looked at?

[19] A No, I don't.

[20] Q Could have been the program report summaries, could [21] have been the account ledger; you're not sure?

[22] A More than likely, it was the account ledger, but I [23] don't want to guess.

[24] Q Well-

[25] A Just I don't, I don't know-

Page 318

[1] Q - I'm only-

[2] A I don't know the answer. I don't want to guess.

[3] Q You shouldn't guess.

[4] A No.

[5] Q Sitting here today, do you know when, what year the [6] program report summaries started being used by Vantage?

[7] A Let me see.

[8] (Pause.)

[9] I'm trying to base it on who was, who was head of [10] the group at that time. I want to, I want to say it [11] was sometime in '97 or, late '97 or early '98. Wait a [12] minute.

[13] (Pause.)

[14] I would say it would have been sometime in late [15] '97 into 1998, mid to late 1997, as, as I would refer [16] to a program summary per se.

[17] Q Do you know how those program report summaries came [18] about, whose idea they were, it was to start producing [19] them?

[20] A Yes. Essentially, mine and Mr.Lewis'.

[21] Q What was the reasoning behind that?

[22] A Well, it would, didn't make sense to sit there and go [23] through a stack of Response Analysis Reports, pages and [24] pages and pages of documentation, when I say "pages," [25] one program could be four or five pages of donations

[1] and all this information, and the effort was then made [2] to try to put it on one piece of paper so that you [3] could look at it without having to go through fifty [4] pieces of paper.

[5] MR. LEVITT: Let me show you a document I'll have [6] marked as Exhibit No. 27.

[7] (The document referred to was [8] marked for identification as [9] Melikian Exhibit No. 27.)

[10] BY MR. LEVITT:

[11] Q And this is entitled Handicap Report, Fred Chandler. [12] It's DOJ18999 and it's for year 1996. Would you take a [13] look at that document, please? And the date in the [14] lefthand comer is June 12, 1996.

[15] (Pause while witness reviews document.)

[16] A Yes, I see it.

[17] Q Have you had a chance to look at that document?

[18] A Yes, I have.

[19] Q Okay. Do you know who Fred Chandler is?

[20] A Yes, I do.

[21] Q Who is he?

[22] A He's a sales person.

[23] Q Is he a sales person for Vantage Financial Services?

[24] A Yes.

[25] Q Have you seen this document before?

Page 320

[1] A No, not like this.

[2] Q When you say "not like this," what do you mean?

[3] A Well, I don't, I've never heard of a Handicap Report in [4] this division unless it's a, it's a derived report from [5] some other source data.

[6] Q I'm sorry. I, I didn't catch your answer there?

[7] A Unless it's a derived report from some other source [8] data.

[9] Q Okay. And have you ever heard of any discussion of a [10] Handicap Report at Vantage?

[11] A Under a different terminology that's intermingled with

[12] the word T & O Report, which is what I testified [13] earlier.

[14] Q Okay. Looking at the various columns here on this [15] report-

[16] A Um-hum-

[17] Q -is the format of this report familiar to you?

[18] A Yes.

[19] Q And what about it is familiar?

[20] A Well, it has similarities to the T & O Report.

[21] Q Are there, can you describe, generally, what's similar

[22] about it?

[23] A Some of the column headings look like they're similar.

[24] Q Which ones?

[25] A Well, similar, but not exact. Tentative Deals, Order

Page 321

XMAX(12)

[1] Deals, Acquisition Deals, Tentative Mail Pieces, Order [2] Mail Pieces, Acquisition Mail. I've never used, seen [3] the terminology Average Costs; I've never seen Average [4] Profit; I've never seen Average Sales Price. Tentative [5] Revenue would be something that you would, it would be [6] familiar, Order Revenue, Acquisition Revenue. [7] Tentative Total Costs would be something that you could [8] superimpose on a T & O Report, Order Total Costs, [9] Acquisition Total Costs, Tentative Gross Margin, Order [10] Gross Margin, Acquisition Gross Margin, Total Gross [11] Margin.

[12] Q All of that would be on a T & O Report as well?

[13] A Well, similar. In other words, information or, in [14] other words, information that would be sim — when I [15] say "similar," it may be different wording, but they [16] would have the same effect.

[17] Q What was your position at Vantage in 1996?

[18] A Same as it is today.

[19] O What's that?

[20] A Executive Vice President and Treasurer.

[21] Q I'm sorry. I didn't hear you.

[22] A Executive VP and Treasurer.

[23] Q In 1996, what was the name of the division at Vantage

[24] that did, that did direct mail fund raising?

[25] A Well, the legal name was Vantage Financial Services,

Page 322

[1] Inc.

[2] Q In 1996, what was your involvement with Vantage [3] Financial Services?

[4] MR. LeCLAIR: Peter, I think we are, once again, [5] getting quite afield of the specific thing the judge [6] permitted this deposition on.

[7] MR. LEVITT: Yes. I actually, I don't agree. The [8] data that's in this report is very much related to the [9] Response Analysis Report, I mean, the, the summaries. [10] I'm trying to get at since now for why it is that [11] Mr.Melikian doesn't remember this document, so that's [12] what I'm exploring right now.

[13] MR. LeCLAIR: Well, Peter, this document isn't [14] related to the ledger.

[15] MR. LEVITT: Well, I think it is.

[16] MR. LeCLAIR: That's your view.

[17] MR. LEVITT: It sure is.

[18] Can you answer that question, Mr. Melikian?

[19] THE WITNESS: Do you want me to answer it?

[20] MR. LeCLAIR: If you, if – do you know what the [21] pending question is?

[22] THE WITNESS: No, I don't.

[23] MR. LEVITT: Okay.

[24] BY MR. LEVITT:

[25] Q In 1996, what was your involvement with Vantage

- [1] Financial Services?
- [2] A Rather limited. We had an individual there that was, I [3] guess, I don't know, I guess we called him the [4] President of the division.
- [5] Q Who was that?
- [6] A That would have been, July, that would have been Dallas [7] Graves.
- [8] Q When you say your involvement was limited at that [9] time-
- [10] A Um-hum, um-hum-
- [11] Q -can you be more specific?
- [12] A I'm going to be very blunt. I was told to stay away.
- [13] Q The T & O Reports that you're familiar with, does that [14] have a, both, a section that has tentative orders and [15] actual orders?
- [16] A Yes.
- [17] Q And does it have, and by tentative, does that mean [18] estimated; is that the idea?
- [19] A No.
- [20] O Okay. What does that "tentative" mean?
- [21] A All the, most of the information on the report is [22] estimated. The "tentative" means, is that it hasn't [23] reached the stage of a, of an agreement being signed.
- [24] Q Okay. And then the "orders" means what?
- [25] A That there's a signed contract and agreement in-house.
- Page 324
 [1] Q But it's still an estimate of actually how many [2] mailings will go out?
- [3] A That's correct.
- [4] Q Okay. There's nothing on the T & O Report that is the [5] actual historical record of what actually happened?
- [6] A I didn't say that.
- [7] Q Okay.
- [8] A Okay? What are you asking me?
- [9] Q Could I'll ask the question.
- [10] A Okav.
- [11] Q But that was my impression. Is there anything on the
- [12] T& O Report that is not an estimate, but is a [13] historical record of what actually happened on the [14] program?
- [15] A Only when the program is concluded, then, an input [16] would be made that if the estimated quantity on an [17] order was 300,000, I'm making it up, and it turned out [18] to be 283,000, that would be then inserted just for [19] that report, and then that would then vanish. Do you [20] want me to explain that to you?
- [21] Q I'd appreciate it.
- [22] A Okay. The only reason that the actuals are ever even [23] entered on the T & O Report is for the division [24] management to understand when an order is received, an [25] order which is a signed agreement, and the expectation

[1] is for 300,000 pieces to be mailed, and it turns out to [2] be, again, make believe, 275,000, they need to know [3] that because all this report initially does is, it's [4] salesmen's

Page 325

XMAX(13)

- because all this report initially does is, it's [4] salesmen's bullshit because a salesman is going to put [5] on here what's going to make him or her look good.
- [6] And, therefore, when reality hits, the report then [7] becomes more meaningful, but often times, it's a source [8] of bull.
- [9] Q So, is it fair to say that the T & O Reports are [10] revised after a program is complete?
- [11] A No. Let me be clear again-
- [12] Q Okay-
- [13] A –with you. Okay?
- [14] Q Okay.
- [15] A There's no such thing as a historical T & O Report. [16] Okay? The report is done, and then when it's updated [17] for the next round, the old report is now totally [18] obsolete, and it's gone, doesn't make any sense.
- [19] Q When you say "it's updated for the next round," do you [20] mean—
- [21] A In other words, let's say it's done on a monthly basis, [22] so if it's in January, and it's showing "x," and then [23] it's updated in February to show "y," if at that time, [24] during that period of time, whatever is that update [25] shown, if that other order is still on before they get

Page 326

- [1] a, they get a better handle on the actual number of [2] pieces, it's then inserted in that report.
- [3] For example, if the estimated quantity is 300,000, [4] and when the tape is received from the group, it shows [5] 268,000, if that item is still on that report as not [6] having been shipped, then the 300 will be replaced by [7] the actual quantity, when I say "actual," what the tape [8] quantity is—
- [9] Q The number of mailings?
- [10] A Number of pieces.
- [11] Q Number of pieces.
- [12] MR. LeCLAIR: Yes.
- [13] A But that doesn't, that doesn't always happen, and if [14] the report, if, if the window for that particular is, [15] that particular job is gone, then the T & O Report does [16] not get updated, so it is not a, I want to use the [17] term, it's not an absolute procedural issue.
- [18] And I told you why it's done, because it's [19] bullshit, because people come in and say, I'm getting [20] 300,000 units, and they end up with 250, so it's, it's, [21] at best, it's a guide for the sales manager or the head [22] of the division to see what the salesmen are doing. At [23] worst, you could tell who's working and who's not [24] working.
- [25] Q Does there ever come a time where the T & O Report is

VMAX(14)

Page 327

- [1] strike that. After a program is actually done-
- [2] A Um-hum-
- [3] Q -is the T & O Report updated to show what actually [4] happened?
- [5] A No. Strike that. It depends whether the, the job is [6] done within the cycle of the next report. For example, [7] if your report is being done in, let's say, June, and [8] you're writing the report for June, okay, the only [9] thing that would be done to change, the only actual [10] number that would be in here would be more than, almost [11] invariably, would be the quantity. Nothing else, [12] everything else will stay the same. And these [13] summaries I referred to earlier would be the updating [14] mechanism, not the T & O Report.
- [15] The T & O Report is solely a, I guess I'd call it [16] a sales tool to just try to give an imp I don't want [17] to use the word "impression," but to give an indication [18] on what the activity is in the marketplace for a [19] particular sales person for a particular product.
- [20] Q Is it your understanding that they are updated, to the [21] extent feasible, if it turns up that they're off, that [22] your sales person has, you know, either overestimated [23] or underestimated what's going to happen?
- [24] MR. LeCLAIR: Objection.
- [25] THE WITNESS: Repeat it again, so I can be clear.

Page 329

- [1] If the information that's coming in has a material [2] impact, in other words, if someone says that the [3] estimate is 300,000, and they come in at 297,000, [4] nobody's going to change the report. Okay?
- [5] But if the report says 300,000, and the report, [6] I'm making a conversation again, if the report comes in [7] at 185,000, you can be it's going to change the report [8] because someone looking at it and saying, the [9] production individual's saying, okay, I have 3,000,000 [10] pieces of units I have to order. That's what the [11] primary purpose of this report is so that the [12] production person knows that first quarter, second [13] quarter, third quarter, and based upon lead times and [14] when things are going to be mailed or not mailed, [15] they'll know how to order it.
- [16] So, if it's off within a certain tolerance, I [17] don't know what that is, there would be no adjustment [18] made. If it's off markedly, and it would affect the [19] production schedule and the individual's performance, [20] then it would be adjusted, but it's, as a rule, it's [21] getting better, but it's still not the best. [22] O Now—
- [23] A Does that clarify?
- [24] Q Yes, it does. Thank you. The, how long have the, are [25] the T & O Reports still in use today?

Page 328

- [1] MR. LEVITT: Sure-
- [2] THE WITNESS: -what you're asking me.
- [3] BY MR. LEVITT:
- [4] Q Is it fair to say that the T & O Reports are updated [5] to, to try to more accurately reflect what actually [6] happened if it turns out that the sales person has [7] overestimated or underestimated?
- [8] A The answer's-
- [9] MR. LeCLAIR: Objection-
- [10] A -no.
- [II] Q Okay.
- [12] THE WITNESS: Sorry.
- [13] MR. LeCLAIR: That's okay.
- [14] A The answer's no.
- [15] Q I thought that you'd, I though that you'd said that-
- [16] A I need to be clear-
- [17] Q -it was, that they, that, at least, an attempt was [18] made to, to do that?
- [19] A Right. Let me be clear.
- [20] Q Okay.
- [21] A The T & O Report is a snapshot at a point in time [22] which, as new information comes in, it's revised. The [23] old information now no longer is applicable, and the [24] report's no longer applicable so there's no, in other [25] words, it's, it's meaningless, the old report.

Page 330

- [1] A In a different, different format. They're much more, [2] they've been, I'm going to say that they're in use. [3] They're issued less frequently than they were, say, a [4] year ago when we, we started to use them a couple years [5] ago.
- [6] Q Is there a different format now?
- [7] A No. It's just a little bit more, it's a little bit [8] more concise, and it's, we've tried to eliminate, [9] again, a lot of the sales fluff and to make it a little [10] bit more meaningful for the management of the division [11] and for production to be able to do their job better so [12] that they don't go blow their brains out and buy excess [13] quantities.
- [14] Q How do you do that; how do you make it more meaningful; [15] what have you done to, to attempt that?
- [16] A Well, what's going to happen now is that the Os, when [17] it's an order, the order cannot be now entered on here [18] for quantity unless they've confirmed it with the [19] group, in terms of quantity, so it's no more what the [20] sales person says. It's what the group then confirms.
- [21] Q And how long has that system been in place?
- [22] A I would say it's been better in the last 12 months. By [23] the way, I'm answering that question based upon my [24] knowledge, okay, so I'm, I've, in other words, I see [25] the report. When I say "see the report," I'm only

BSA

Page 331

- [1] looking at it from one perspective, so that's how I see [2] it.
- [3] Q And how long have the T & O Reports been in existence [4] at Vantage?
- [5] A In the current format?
- [6] Q Well, not the-
- [7] A Or in any format?
- [8] Q Well, let's start with any format.
- [9] A I'd be guessing. I want to say, at least, for about [10] three years, we've done them, and maybe longer, three, [11] four years in a, in a format. I mean, when we first [12] started it, I would say it was very crude, but in the [13] current format or similar to that format, I would say [14] within the last couple of years. Three years, at [15] least, if not longer.
- [16] MR. BELL: Could we turn that air off? It's just [17] freezing—
- [18] MR. LEVITT: You can make it warmer over there. [19] You might press that button and see what happens. That [20] will make it warmer.
- [21] MR. BELL: Okay. Thanks.
- [22] MR. LEVITT: Sure. I turned it down when we got [23] in here.
- [24] MR. BELL: It's freezing over here.
- [25] BY MR. LEVITT:

Page 332

- [1] Q You said that, in 1996, your were, your involvement in [2] the Vantage Financial Services was limited?
- [3] A Yes.
- [4] Q Is that true also for the years preceding 1996?
- [5] A Well, I think I've testified before, my role was, [6] basically, advise and consent, try to help set [7] guidelines for financial integrity, try to help if the [8] individual that was heading up the division needed some [9] help or guidance or whatever.
- [10] O Okav.
- [11] A But, generally, the, the answer would have been stay [12] out of it.
- [13] Q When did that start?
- [14] A Stay out of it?
- [15] Q Yes.
- [16] A Probably the day I walked into the company no. I [17] would say probably, we finally had, I don't know. When [18] I said "stay out of it," that type of mentality, [19] probably 1994, 1995.
- [20] Q I'm going to ask you to take a look at this Handicap [21] Report again. This is Exhibit No. 27. If you could, [22] look at first quarter 1996, and under that, it says [23] Labels?
- [24] A Um-hum.
- [25] Q And there's a column that says Orders Mail Pieces; do

Page 333

XMAX(15)

- [1] you see that?
- [2] A Yup.
- [3] Q Okay. It says 226,781; what do you take that to mean?
- [4] A That we have orders in-house for 226,781, and it was [5] done on 06/12, my guess is that was what was mailed [6] out, but I don't know that.
- [7] Q And this is, this Handicap Report says it's for Fred [8] Chandler; do you see that?
- [9] A Yup.
- [10] Q The two columns over, it says Average Cost .43?
- [11] A Um-hum.
- [12] Q Do you know what that means, what that refers to?
- [13] MR. LeCLAIR: Objection.
- [14] A That's what I'm saying. I don't, I, I would never [15] have, I don't understand what average cost means. I'm [16] going to, I'm going to guess it should be estimated [17] cost. I don't want to guess.
- [18] Q Okay. You don't know what the term "average cost" [19] means?
- [20] A I know what average cost means, but you're not asking [21] me that. You're asking me what that means in the [22] context of this report.
- [23] Q Well, I mean, I'm asking you with your experience at [24] Vantage-
- [25] MR. LeCLAIR: Objection-

Page 334

- [1] BY MR. LEVITT:
- [2] Q -to look at -
- [3] MR. LEVITT: Let me finish the question, Brian.
- [4] BY MR. LEVITT:
- [5] Q -to look at this report. You said you weren't [6] involved in this division in 1996?
- [7] A Um-hum. I said I was involved in a limited capacity.
- [8] Q Okay. That you recognize a lot of the columns here as [9] being similar to the ones on the T & O Report. I'm [10] asking you, using your experience, to tell me what you [11] think that means?
- [12] MR. LeCLAIR: Objection. You're asking him to [13] guess and speculate. He's already testified he doesn't [14] know what it means on this document.
- [15] MR. LEVITT: I'm asking if you can think about [16] that and, and give me an answer.
- [17] A I don't know what it would mean.
- [18] Q Does the, does an average cost of 43 cents for a label, [19] is that a number that is consistent with your [20]

understanding of the average cost of labels in 1996?

- [21] A I can't answer the question. I don't know if it would [22] or wouldn't be. Depending on the quantity, I can't [23] tell you.
- [24] Q Well, the quantity, if the quantity is 226,000-
- [25] A Um-hum-

Page 335

- [1] Q -do you have an opinion as to whether 43 cents is [2] consistent with what you've seen as an average cost?
- [3] MR. LeCLAIR: Objection.
- [4] A I can't answer the question.
- [5] Q Okay. Why can't you answer?
- [6] A Because you're asking me to, to give an opinion on [7] something that you want me to guess, and I'm not going [8] to guess.
- [9] Q Well, no, I'm not, I don't want you to guess.
- [10] A Okay. I don't know what the cost would have been in [11] 1996 on 226,000 labels.
- [12] Q Okay. This document shows let me give you an [13] example here. Looking at the fourth quarter 1996 for [14] labels, there's a section that says Average Cost [15] 46Cents?
- [16] A Um-hum.
 [17] Q Actually, let me, let me strike that. Looking at the [18] holiday cards, there's a section that says Average [19] Cost. 57
- Cents, Average Profit, \$1.18? [20] A Um-hum.
- [21] Q Do you see that?
- [22] A I see it.
- [23] Q That calculates to a profit margin of 200 percent. Is, [24] have you, is that consistent with any profit margins [25] you've seen at Vantage for holiday cards?

Page 336

- [1] MR. LeCLAIR: Objection.
- [2] A I don't know how you get 200 percent out of that.
- [3] Q Well, if the average cost is 57 cents, and the average [4] profit is \$1.18-
- [5] A Um-hum-
- [6] Q -you take \$1.18 and divide by 57 cents, and it [7] calculates to 200 percent-
- [8] A That's not-
- [9] Q I've got a calculator if you'd like to take a look at [10] it.
- [11] A I don't need a calculator. That's not a profit margin.
- [12] Q Okay. What is, what's wrong with that calculation?
- [13] A Profit margin is whatever the profit is over the [14] selling price divided by the selling price.
- [15] Q Well-
- [16] A You're referring to a mark up. That's not a profit [17] margin.
- [18] Q Okay.
- [19] A And I don't know if those numbers are right or not.
- [20] Q Well, I understand that.
- [21] A Okay.
- [22] Q You don't know this document.
- [23] A That's correct.
- [24] Q And-
- [25] A No, no, I don't know if those numbers are right. Go

Page 337

- (II ahead.
- [2] O I understand, Okav.
- [3] A Um-hum.
- [4] Q Well, let me ask it this way. As a profit mark up of [5] 200 percent—
- [6] A Um-hum-
- [7] Q —is that consistent with your understanding of profit [8] mark ups for holiday cards?
- [9] A Based on your understanding of what the profit is, [10] profit against cost?
- [11] Q Well, you said it was a profit mark up.
- [12] A That's a profit mark up on cost, not the gross margin.
- [13] O Right.
- [14] A Okay. And you're asking me, does that seem-
- [15] Q Does that seem consistent with what you've seen at
- [16] Vantage?
- [17] A It seems high.
- [18] Q What, how high?
- [19] (Pause.)
- [20] What's your understanding as to what's a typical [21] profit mark up on—
- [22] A On the cards-
- [23] Q -holiday cards? Yes.
- [24] A And your definition of "mark up"?
- [25] Q Well, profit, yes, what we're talking about here,

Page 338

- [1] profit mark up.
- [2] A Okay. Which is profit over cost?
- [3] Q Correct.
- [4] A I would say that it would probably be, my understanding [5] it would be more in line with like 125 percent, under [6] the, under the methodology that you're, you're [7] proposing.
- [8] Q Okay. Let's go back to the Contract Summary Combined. [9] When you looked at this—
- [10] A Um-hum-
- [11] Q -and made your determination as to whether Vantage
- [12] cost was recovered, what did you use for the, for [13] Vantage's profit in order to calculate that?
- [14] A Profit as you define it or as-
- [15] Q No, no. I'm asking you how you define it. I want to [16] get back to—
- [17] A All right.
- [18] Q I want to get to your terms.
- [19] A I did, I told you that earlier. I used a basis of, [20] roughly, anywhere between a 35 percent to 45 percent, [21] in some cases probably as high as 50 percent, of profit [22] on revenue.
- [23] Q You're going to have to bear with me here because-
- [24] A No problem-
- [25] Q -profit on revenue, is that, it is correct to call

[1] that gross profit?

[2] A That's correct.
[3] Q And where did you come up with 35 to 50 percent as

your [4] basis for doing this?

[5] A Okay. I think we discussed that before, but I'll [6] repeat it again. It's that if you look at some of the [7] Response Analysis Reports and then look at the cost [8] summaries that are then put together to make that [9] program summary that we referred to earlier, we talked [10] about, where you extract the data from the two to come [11] up with a summation on a one-page Excel spreadsheet, [12] you would find that in band, an approximate band of [13] gross profits would be anywhere from 35 to 50 percent, [14] depending upon the quantity of the mailing and the [15] product.

[16] \vec{Q} Did you look at those documents in connection with [17] preparing this report?

[18] A I testified earlier that I did not.

[19] Q Okay. So, my question is-

[20] A Oh, wait a minute. I'm sorry. Tell me which documents [21] you're referring to, please, so I can answer the [22] question correctly.

[23] Q Okay. Well, you mentioned there was, I asked you how [24] you came up with this 35 to 50 percent gross profit as [25] your benchmark for producing the Vantage Contract

Page 341

[1] were less than the contract charges?

[2] Q Sure.

[3] A Okay.

[4] Q Number one, number six, giving you some examples here, [5] number twelve, eighteen, twenty-one, twenty-two-

[6] A Well, let's, let's, let's take a look at number [7] eighteen. If you collected, if you had paid 72,000 and [8] the costs were 73,000, I think it's pretty foredrawn [9] conclusion. In those cases, I would look at the [10] Response Analysis Report.

Okay?

[11] Q You did?

[12] A No. You asked me something else. You asked me cost

[13] sheets and summaries or you're asking if I looked at [14] any documentation?

[15] Q I'm asking you what you did in order to answer the [16] column Vantage Costs Recovered for the programs that [17] were conducted outside of the last couple of years?

[18] A I'm clear with the question now. Okay. In those [19] cases, I did refer to the Response Analysis Reports [20] that were matched up with the program numbers, looked [21] at the product, looked at the quantity of the product [22] and made, in my mind, a, I would say, a highly educated [23] understandable assumption as to what the profits were [24] on those items and then backed that profit out and the [25] postage out to determine what my profit would have

Page 340

- [1] Summary Combined, and you listed several documents?
- [2] A That's correct.
- [3] Q My question is, Did you look at those documents when [4] you were preparing this Vantage Contract Summary [5] Combined?
- [6] A Now, I understand the question. Okay. I would have [7] referred to those con those documents only from a [8] historical perspective, did not look at them, but knew [9] from my understanding that the band in the recent [10] couple years was in that band and that that was a [11] proper band of gross profit percentage to use.
- [12] Q Okay.
- [13] A Based upon my understanding of what transpired.
- [14] Q So, is it fair to say that you, being familiar with [15] those documents, you recollected within the last couple [16] of years that was a fair band, 35 to 50 percent?
- [17] A That's correct.
- [18] Q And then you used that band in order to produce, to do [19] this report?
- [20] A That is correct.
- [21] Q Now, what did you do for the programs that were [22] conducted prior to the last couple of years?
- [23] A Well, we know what the ones, we know what we did on the [24] ones where the payments were made in full. We got the [25] contract charges. You're talking where the payments

Page 342

- [1] been, and that's how I determined it.
- [2] And when I had any issues, that's when I asked the [3] young ladies to check out some of the cost sheets, but [4] I did not do that personally, as I indicated earlier.
- [5] Q Other than with respect to Hofstra, have-
- [6] A Yeah-
- [7] Q -you asked these, the women referred to earlier, to [8] review anything on any other programs?
- [9] A I'd have to look.
- [10] Q Go ahead. Take your time.
- [11] (Pause.)
- [12] A I, I believe I recall two. One was Cryptic Masons [13] Research Foundation.
- [14] (Pause.)
- [15] Another would have been Parents Without Partners.
- [16] (Pause.)
- [17] That would have been pretty much it.
- [18] Q Was that it?
- [19] A Yeah. I don't, I don't recall any other ones. I, I, [20] I'm pretty certain I do recall Cryptic Masons and [21] Parents Without Partners.
- [22] Q Who did you talk to about Cryptic Masons?
- [23] A I don't know if it was either Kelly or Kim.
- [24] Q One of the two of them?
- [25] A Yes.

Page 343

[1] Q And what did you ask them?

- [2] A I asked them if they could tell me what the costs were [3] on that job, on the Cryptic Masons, and whether, [4] whether the amount of money that we collected I just [5] asked them what the costs were, and they gave me the [6] costs, and then they inserted, I think I inserted yes [7] in that one, and—
- [8] Q And-
- [9] A -on Parents Without Partners-
- [10] Q-I'm still on Cryptic-
- [11] A Go ahead.
- [12] Q And did they provide that to you in writing?
- [13] A No.
- [14] Q Provide it to you orally?
- [15] A Yeah. Basically, picked up the phone and said, can you
- [16] tell me if this is what the cost is?
- [17] Q And did they provide it to you right away, take them [18] some time?
- [19] A No. It took them some time.
- [20] Q And you don't recall who you talked to?
- [21] A I don't know if it was Kim or Kelly.
- [22] Q And what did they tell you the costs were?
- [23] A I don't remember the exact number.
- [24] MS. MINTZ: Peter, can we take a quick break?
- [25] MR. LEVITT: Yes. We can actually break for lunch

Page 345 [1] A F T E R N O O N S E S S I O N

[2] (1:45 p.m.)

31 MR. LEVITT: Back on the record.

[4] I'm just going to put this on the record, Brian. [5] I got handed to me during the lunch break a letter with [6] attachments from Mr.LeClair. The letter's dated [7] March12, 2002, and there's FedEx pack that clearly [8] shows it should have been delivered on March 13th. It [9] was stamped received in the U.S. Attorney's office on [10] March 15th.

XMAX(18)

- [11] MR. LeCLAIR: Peter, just for the record-
- [12] MR. LEVITT: Sure-
- [13] MR. LeCLAIR: -I checked with FedEx. FedEx says [14] it was delivered on the 13th at 10:31 a.m. and signed [15] for.
- [16] MR. LEVITT: Okay. Did it say who it was signed [17] for by, by any chance?
- [18] MR. LeCLAIR: Yes. Paulson? I don't remember the [19] first name, but I can—
- [20] MR. LEVITT: Well-
- [21] MR. LeCLAIR: -get a copy.
- [22] MR. LEVITT: Well, no, that's, I mean, it's not [23] necessary. I'm, I will, I'm willing to assume that it [24] was in our, that the, that the problem was on our end.
- [25] (Pause.)

Page 344

- [1] if that's acceptable to everyone, come back here at [2] 1:00p.m.
- [3] (Whereupon, at 12:00 p.m., March 15, 2002, a [4] luncheon recess was taken.)

Page 346

[1] FURTHER EXAMINATION BY MR. LEVITT:

- [2] Q Mr. Melikian, earlier today we were talking about the [3] difference between profit mark up and a gross profit [4] margin; do you recall that?
- [5] A Yes.
- [6] Q And you were trying to educate me on that difference, [7] and I'd like to go back to that, and if you could look [8] at the Handicap Report. Could you show me on that [9] report what you would look at, I guess, first, what [10] would you look at in order to determine gross profit [11] margin?
- [12] MR. LeCLAIR: Objection.
- [13] MR. LEVITT: And correct me if I'm saying the term [14] wrong. I want to use your term.
- [15] MR. LeCLAIR: Objection. There's been no [16] foundation that the witness would use this document for [17] that purpose.
- [18] MR. LEVITT: Okay.
- [19] The oh, go ahead.
- [20] THE WITNESS: What, what did, tell me the question [21] you're asking—
- [22] MR. LEVITT: Well-
- [23] THE WITNESS: -so I can answer it properly.
- [24] MR. LEVITT: Okay. Okay.
- [25] BY MR. LEVITT:

Page 347

[1] Q All I'm trying to find out is what – you've said that [2] you look at, when you were doing the summary reports, [3] that you looked at, you had your baseline gross profit [4] margin that you used which you said, I believe, was 35 [5] to 50 percent; is that correct?

61 A Yes.

[7] Q Did you use that for all the years of the programs?

[8] A I don't remember if I used that for all the years. [9] That was a relevant range, and if there was some [10] closeness, if they were close, I'd then probably try to [11] go back to the Response Analysis Reports and look at [12] them.

[13] Q Okay. The, but in terms of your, in terms of your [14] formula, okay, did you use it regardless of what kind [15] of program it was, whether it was a label program or [16] holiday card; did you distinguish?

[17] A Yes.

[18] Q Okay. How did you distinguish?

[19] A Depending upon the volume and the type of program and, [20] in some cases, when the program was undertaken, the [21] margins would fluctuate with quantity, and the [22] percentage would fluctuate with quantity.

[23] Q Okay. Looking at the Vantage Contract Summary [24] Combined, which you should have in front of you, [25] Exhibit No 25, can you show me for which nonprofits you

Page 349

[1] of programs?

A I'll look at No. 97. You asked-

[3] Q Let me just say-

[4] A Sure-

[5] Q -you don't have to go through each one-

[6] A No. I'm just giving an example.

[7] Q Fine.

[8] A Okay? I'm looking at Sequence No. 97 because that [9] jumped out at me, U.S. Volleyball.

XMAX(19)

[10] Q Okay.

[11] A And it shows contract charges of 53,476 and program [12] receipts of 44,207. I would have gone back and looked [13] at the Response Analysis Report, determined if they [14] were labels, cards, calendars or whatever when they [15] were mailed and, to the best of my recollection, what [16] was a range of gross profit.

[17] Now, you're asking me did that extend over a [18] period of time? I'm going to say that I used that [19] maybe for the last five, six years, probably the profit [20] percentages, and the earlier years probably were [21] probably higher. Probably made more money earlier and [22] less percent of a profit as the years went on.

[23] Q Okay. So, you say last five or six years, you think 35 [24] to 50 percent is—

[25] A Yeah, I'm saying about last five years-

Page 348

[1] used a different profit margin baseline other than 35 [2] to 50 percent?

[3] A I can't recall from, I mean, just doing it, looking at [4] this like this. I mean, I did this a while, this was a [5] while back.

[6] Q But when you did it, you did it based on simply your [7] recollection; isn't that correct?

[8] A Well-

[9] Q Other than, other than the instances where you had a, [10] where it was close-

III) A Yes-

[12] Q -and you had a question.

[13] A So tell me your question again.

[14] Q Well, you've given, as your gross profit margin [15] baseline, what you think Vantage was receiving as its [16] gross profit margin on these programs—

[17] A Correct-

[18] Q -as 35 to 50 percent?

[19] A Okay.

[20] Q Okay. And you were clear that, about that for the last

[21] few years.

[22] A Okay.

[23] Q And my question is, you know, these programs go back to [24] 1991, so I'd want to know what the gross profit margin [25] you used for other years or other, or different types

Page 350

[1] Q Okay-

[2] A -I think is a reasonable number.

[3] Q Okay. So, '96 back, let's say, do you have a different [4] baseline number you'd use?

[5] A I can't say for certain. I'm just, I'm saying that my [6] best recollection would have been that we would have [7] been having a, probably, a higher margin.

[8] Q Okay. Can you estimate it at all?

[9] A I would be purely guessing. I'm just saying it's, [10] probably the range is higher than the 35 to 50.

[11] Q How did you know what to use for these programs that [12] were earlier?

[13] A Well, more often than not, most of the programs that [14] were earlier were either at the number of contracts, at [15] the number of agreed contract charges or very close. I [16] mean, there wasn't, if it was close, then I went back [17] and tried to look at it.

[18] Q With respect to U.S. Volleyball-

[19] A Okay-

[20] Q --on this one, you said, you said, I think, something [21] to the effect of, I would have gone back and looked at [22] the response analysis and seen whether this was a [23] greeting card label program and how many were sent out; [24] is that-

[25] A No, that's not what I said.

A ---------

Page 351

- [1] Q Okay.
 [2] A I said that's one where it was a few years back, and [3] based upon the numbers that I'm seeing, it was a pretty [4] safe assumption that it was, we would have definitely [5] covered our cost. I mean, I may have, I don't recall [6] specifically if I looked at that one or not.
- [7] Q Okay.
- [8] A But if, in other words, that one came out, I don't have [9] the exact percentage in my head, but I'm going to, it [10] looks like it's about 80 something plus percent. I'm [11] using the relationship between, I don't have the [12] percentages on my, on my schedule. I'm looking at 45 [13] over 53.
- [14] Q And is that how you do gross profit margin?
- [15] A No, no, no.
- [16] Q Okay. Sorry.
- [17] A No. I'm looking at the percentage of the payments to [18] the program contract charges, and then that number is [19] over 80 percent, and I said that earlier, that I was [20] looking at, you know, the cutoff or the, the curtain, [21] so to speak, would be in the 65 percent.
- [22] So, if I saw then that they were under 65 [23] continuously, and it was a, it was a high end product, [24] I'd probably look at it.
- [25] Q Okay. So you used 65 percent as your cutoff regardless

Page 353

XMAX(20)

- [1] Q -achieve? Your, the 35 to 50 percent gross profit [2] margin baseline-
- [3] A Um-hum-
- [4] Q –I took it that you were saying this is, it's what we [5] expect, but it's also historically what you think [6] you've achi Vantage has achieved?
- 7] A That's a correct statement.
- [8] Q Based on your, that's your belief based on your [9] experience and knowledge. So, my question is, Do you [10] have a different expectation with respect to gross [11] profit margin on labels than holiday cards?
- [12] A Yes.
- [13] Q Okay. Can you tell me what the difference would be?
- [14] A Okay. I think I just said it, but let me say it again. [15] You would have a different gross profit percentage [16] expectation where the unit charge to the customer, [17] depending upon competition and volume, was lower [18] vis-a-vis a compar a different product.
- [19] So if a label was being billed to the customer at [20] 80 cents, let's say, and they were buying 500,000 [21] labels, we would charge them the 80 cents. Let's [22] assume that we would probably pay our costs, all our [23] costs, would be 35 cents. We'd have a 45 cents profit, [24] maybe 40 cents. That's, roughly, a 50 percent mark up. [25] Okay? A 50 percent gross margin.

Page 352

[1] of what year it was?

- [2] A As a, as a reasonable benchmark.
- [3] Q Okay. And you did that regardless of whether it was a [4] label program, a holiday card-
- [5] A In some cases, it would have been, it would have been [6] what I would refer to as a laydown because it would [7] have been a laydown.
- [8] In other words, it would have been automatically, [9] we would have covered it because of the fact that on [10] labels, as a percentage of the charge to the customer, [11] that profit percentage would have been higher because [12] if you, for example, if you're making 40 cents or [13] 50cents on a label that's charged out at a dollar, [14] you're at the high end of the gross profit range. [15] Fifty over 100 is 50 percent.
- [16] If you're making 85 cents on a calendar, and [17] that's at \$2, that's at 42 percent, so, and it's, [18] again, it's, it has a relationship as to what the [19] marketplace will bear.
- [20] Q Right. Do you usually, you have a different gross [21] profit margin, for example, holiday cards than labels?
- [22] A When you say "do you," do we expect a different gross [23] margin?
- [24] Q Well, do you-
- [25] A Or percentage-

Page 354

- [1] On a card or a calendar, because the marketplace [2] would be very difficult, you'd probably have a calendar [3] that was probably, I'm making it up, a holiday [4] calendar, a year end calendar, at \$1.75 or \$1.65 on [5] which, if you didn't manufacture them properly, you [6] could end up paying as much as, it could cost you as [7] much as a buck in which case you'd make 65 over 165 [8] which is then only 40 percent.
- [9] And depending upon how much you manufactured, when [10] you manufactured, in what quantity, the type of product [11] in the competition, the profit percentage would, could [12] vary considerably. I'm giving you a relevant range of [13] 35 to 50.
- [14] Q Is it, is it fair to say that regardless of the type of [15] premium, being a label, holiday—
- [16] A Yup-
- [17] Q -card, your expectation would be that the gross profit
- [18] margin would still be in the 35 to 50 percent range?
- [19] A Within a normal relevant range of our business, the [20] answer's yes, and that would be x'ing out what I would [21] call monsters. Let's say somebody bought 5,000,000 [22] labels. You would, obviously, take a considerably [23] lower gross margin percentage because your absolute [24] dollars would be higher.
- [25] Q So, there might be situations where gross profit margin

Page 355

[1] would be higher than 50 percent or lower than [2] 35percent, but you're saying those, those are [3] outliers?

- [4] A Yeah. Those are ones which are extreme situations, but [5] there would be those cases.
- [6] Q Okay.
- [7] A There could be those cases.
- [8] Q Okay. And in addition, just to complete the circle, [9] you think that prior to '96, that the gross profit [10] margins, generally, I'm saying, across the board, you [11] think were higher than 35 to 40, 50 percent?
- [12] A The range would have probably been, again, I'm, I'm, to [13] the best of my knowledge, the range would have been [14] probably more in line with 40 to maybe 60 percent.
- [15] Q In order to determine gross profit margin, what do you [16] do?
- [17] A You would take your sales revenue, subtract your cost [18] of sales and whatever's left is your gross profit, and [19] you divide your gross profit by your revenues.
- [20] Q So it's -
- [21] (Pause.)
- [22] Looking at the Handicap Report-
- [23] A Yup-
- [24] Q -do you see on this Handicap Report-
- [25] A Um-hum-

Page 356

- [1] Q -a column that you recognize as representing gross [2] profit?
- [3] A Yes.
- [4] Q Which column is that?
- [5] A For tentative, it would be fifth from the right, and [6] for orders, it would be fourth from the right.
- [7] Q Can you, can you say what those column headings are?
- [8] A Tentative Gross Margin-
- [9] Q Yes-
- [10] A -and Order Gross Margin.
- [11] Q Okay. Do you see a column that you recognize as [12] representing revenues?
- [13] A Yes.
- [14] Q Okay. Can you identify that column by its heading?
- [15] A It would say either Tentative Revenue or Order Revenue.
- [16] Q Is it -
- [17] (Pause.)
- [18] Okay. That's fine.
- [19] (Pause.)
- [20] MR. LEVITT: What exhibit are we on, Jen.
- [21] COURT REPORTER: Twenty-eight.
- [22] MR. LEVITT: Okay.
- [23] (The document referred to was [24] marked for identification as [25] Melikian Exhibit No. 28.)

Page 357

XMAX(21)

- [1] MR. LEVITT: I'm going to show you a document that [2] has been marked as Exhibit 28. It is a Response [3] Analysis Report for American Truck Historical Society, [4] and the Bate Stamp on it is VA1203.
- [5] BY MR. LEVITT:
- Q Take a moment to, to look at that if you would?
- [7] (Pause for witness to review document.)
- [8] BY MR. LEVITT:
- [9] Q Do you recognize that document?
- [10] A It's a Response Analysis Report.
- [11] Q In the summaries that you provided, the Vantage Program [12] Contract Summary, the, part of the exercise there was [13] to determine whether Vantage recovered it's costs; is [14] that correct?
- [15] A That was the purpose as I understood it; yes.
- [16] MR. LEVITT: Okay. I want to go through on [17] this Response Analysis Report, Exhibit 28, Section A is [18] Program Costs.
- [19] BY MR. LEVITT:
- [20] Q Do you see that?
- [21] A Yes.
- [22] MR. LEVITT: Okay. I apologize if the writing is [23] a little small.
- [24] BY MR. LEVITT:

Page 358

- [1] those into the record, please?
- [2] THE WITNESS: Do you want me to read it totally [3] across the line?
- [4] MR. LEVITT: No, just straight down. Just the [5] description part.
- [6] A Okay. Postage product mailing, postal sell product [7] sell price, postage first reminder mailing, postage [8] second reminder mailing, setup sweeping PO Box, [9] sweeping PO Box fees, NCOA, permit fee, bank fee, mail [10] opening, processing fee.
- [11] Q Okay. Am I, I correct that Vantage's gross profit [12] margin-
- [13] A Um-hum.
- [14] Q -is included solely in the product sell price?
- [15] A Principally in the product sell price.
- [16] Q Is it, also included somewhere else?
- [17] A There is just a, an administrative fee, just a handling [18] fee on the bank fees in the processing. In other [19] words, we, we pay the actual to the bank.
- [20] Then there is a processing fee that the bank [21] charges, which we then pass on, but we include above [22] the line and below line. So, it's, essentially, a [23] wash. I just figured I'd explain that to you.
- [24] MR. LEVITT: Yes. Right.
- [25] THE WITNESS: Sorry. Sorry.

Page 359

[1] A We're charged a fee from the bank for processing the, [2] when I say, "we", the group is charged a fee from the [3] bank, but it's the, it's, it's a fee that the bank [4] charges, and a bank fee, deposit fee, mailing opening [5] and processing fee.

[6] They then bill us, and that's the actual cost, and [7] then we turnaround and then charge back the group for [8] those fees.

- [9] Q Okay. But there is no profit built into those fees for [10] Vantage; is there?
- [11] A It's, there is a, when I say, "a profit", there is just [12] a handling fee in terms, it's not really a profit. [13] It's just an administrative fee.
- [14] Q So, with respect to those fees,-
- [15] A Um-hum.
- [16] MR. LEVITT: I'm trying to give an example.
- [17] BY MR. LEVITT:
- [18] Q Say, say those fees are \$100.00?
- [19] A Um-hum.
- [20] Q Are you saying that Vantage might tack on a-
- [21] A Service fee of maybe five bucks or something.
- [22] Q Okay. For your-
- [23] A For our handling of the transaction.
- [24] Q Is there any place else where that is done?
- [25] A No.

Page 360

- [1] Q So, other than that issue, is it correct to say that [2] the Vantage's profit margin is worked into the product [3] sell price?
- [4] A Yeah. I would say, 97 percent of it. Some high, high [5] percentage.
- [6] Q Okay. And what is the other part of the product sell [7] price? Is it, what is the-
- [8] MR. LEVITT: Maybe I can do it by example.
- [9] THE WITNESS: Um-hum,
- [10] BY MR. LEVITT:
- [11] Q If you have the product sell price as \$1.25,-
- [12] A Yes.
- [13] Q -does that mean \$1.25 per product?
- [14] A Per unit mailed.
- [15] Q Okay. The question I'm trying to get to is, is the [16] product the piece of mail or is it the label, the [17] calendar, the greeting card? Is it the whole—
- [18] A The product is the entire product package.
- [19] Q What might that, can you give me an example of what [20] that would entail?
- [21] A Yes. A product would be a outside envelope, which [22] would have a window so that the individual's name, in [23] the case of a label, would show through the label.
- [24] It would include, the inside components would be [25] a, a sheet of labels which has a written advice on the

Page 361

XMAXQ25

- [1] top so that the individual can circle the amount of [2] money they want to donate, and/or change any [3] information on the label.
- [4] There would be a, a letter from the organization [5] explaining the purpose of the mailing and what the [6] charitable activity that the fund raising effort is [7] going to be going toward, which is called an appeal [8] letter.
- [9] In a standard package, there would be a, an [10] envelope which would then, also, have a window, which [11] would then be for the individual to insert the top half [12] portion of the labels, to insert it into the package [13] and with their check. That's a standard package.
- [14] Q And the portion of the product sell price that is not [15] gross profit margin, could you tell me, in that [16] example, is it all of Vantage's costs that go into [17] putting together what you just described; including the [18] actual physical envelope, that sort of thing?
- [19] THE WITNESS: I think, I believe I understand your [20] question.
- [21] BY MR. LEVITT:
- [22] Q Printing, etcetera?
- [23] A Yes. The cost that would go in there are all the costs [24] of the production of the materials; plus, all the [25] handling of the materials, all the mailing services

Page 362

- [1] involved in the materials; plus, all the creative work [2] that goes into creating those materials.
- [3] Q Okay. When you said, "the mailing", does that mean [4] mail house fee?
- [5] A Yes.
- [6] Q Okay. And is that, that's a fee charged by the mail [7] house?
- [8] A That's correct.
- [9] Q And how do you then determine-
- [10] MR. LEVITT: I take it then you've got your costs, [11] and you know what they are.
- [12] BY MR. LEVITT:
- [13] Q How do you determine what the product sell price should [14] be?
- [15] A We use, generally, a price list, and we factor off the [16] range of gross profits that I told you about within [17] category, type of product, volume, season, so on and so [18] forth.
- [19] Q When you say, "price list", what, what do you mean?
- [20] A Well, in other words, let's say that a salesman would [21] go to a customer and, let's say that there would be a, [22] he wants to sell a customer, the customer wants 100,000 [23] labels, and it would be a holiday label.
- [24] If the label is a certain type of label, the, the [25] salesman knows that they can sell that label for $85,\,90$

Page 363

[1] cents, and, and that's what the selling price would be.

- [2] Q And do you, but the sell price is part cost, part gross [3] profit margin?
- [4] A That's correct.
- [5] Q And who decides what the gross profit margin should be [6] on a particular product?
- [7] A Well, what's happened, what happens is that, basically, [8] Mr. Lewis will decide what profit, well, let me, let me [9] restate that.
- [10] He would decide what he would like to make on each [11] profit, on each unit of, of product shipped, but the [12] marketplace may not want, may not allow that profit to [13] be achieved. In many cases, sometimes it doesn't.
- [14] Q When you say, "it doesn't", does that mean-
- [15] MR. LEVITT: Well, let's strike that.
- [16] BY MR. LEVITT:
- [17] Q When you say that Mr.Lewis will decide what he wants [18] the profit margin to be, does that mean that becomes [19] the product sell price then, but then sometimes it's [20] not achieved at the end of the program; is that what [21] you mean—
- [22] A No.
- [23] Q -by that?
- [24] A No.
- [25] Q Okay.

- Page 364
- [1] A Let's assume that you're going to go into a selling [2] season, and you're looking at labels, and for 50,000 [3] well, let's say that the minimum is 100,000. You'll [4] sell it for 90 cents. If it gets to 200,000, maybe 85 [5] cents.
- [6] That is a guideline for the salesperson to be able [7] to go out and quote a prospective customer as to what [8] we would sell them that for.
- [9] It might come back where the customer says, "Okay, [10] I'll pay that," or "No, I have to, I can only pay this [11] much of because of competition from our friends."
- [12] Q So,-
- [13] MR. LEVITT: I understand what you're saying.
- [14] BY MR. LEVITT:
- [15] Q So, so, what Mr.Lewis wants in terms of gross profit [16] margin may change in the negotiations with the party?
- [17] A That's correct.
- [18] Q Okay. Is there a standard gross profit margin that he,
- [19] typically, wants on these programs?
- [20] A That's what I'm saying. We, we try to work within a 35 [21] to 50 percent band.
- [22] Q And on this, again, turning your attention to Exhibit [23] 28,-
- [24] A Okay.
- [25] Q -on the program costs, at cumulative dollar section, -

Page 365

XMAX(23)

- .
- [2] Q -where it says, "32,482.60", what is that?
- [3] A That is the cumulative amount of charge to the [4] nonprofit organization for the product, postage, and [5] any and all fees that they've agreed to.
- [6] Q Okay. So, that is what Vantage has spent on the [7] program and is charging to the nonprofit; is that [8] right?
- 9] A Not exactly.

A Um-hum.

- [10] Q Okay?
- [11] A It's spent and/or advanced. There is a difference.
- [12] Q Okay. Could you explain that to me?
- [13] A Yeah.
- [14] Q The postage is not considered to be a cost of the [15] program, and certain other expenses are not. The NCOA [16] is not considered to be a cost. In other words, any [17] items which are not theoretically marked up are not [18] considered to be a cost. They're basically charged to [19] a, a receivable account and not to a cost account.
- [20] The costs are, essentially, the costs to produce [21] the product, to get it into the mail, exclusive of the [22] postage. That's the real cost.
- [23] Q The product sell price?
- [24] A No. Yes. No, let me, let me-
- [25] Q Okay?

Page 366

- [1] A –unconfuse you.
- [2] If you look at the 32,000, that is the contracted [3] amount of charges that the group is obligated to pay [4] Vantage.
- [5] THE WITNESS: Is that clear?
- [6] MR. LEVITT: Sure.
- [7] A Then there would be another I'm just gonna do this [8] rough postage of, let's say, 4,500, 5,000; plus, [9] sweeping fees and so on and so forth.
- [10] Okay, and, let me do it the real easy way. You [11] take the 32, less the 22, and you're left with roughly [12] \$10,000.00 in other charges.
- [13] Q Um-hum?
- [14] THE WITNESS: Does that make sense?
- [15] A The 32 total—
- [16] MR. LEVITT: Yeah.
- [17] A -and the 22 is for the product.
- [18] Q Right?
- [19] A The 22 is what we recognize as product revenue.
- [20] Q Um-hum?
- [21] A The rest is essentially pass throughs, which we-
- [22] MR. LEVITT: Okay.
- [23] A -don't recognize as revenues.
- [24] Q Okay. But is it correct to say that this 32,482-
- [25] A Yes.

Page 367

[1] Q -is money that Vantage has spent to get the program [2] going, and is now charging the nonprofit?

[3] A Yeah. Costs spent. That's a better word. It's [4] expended either on its own behalf or on behalf of the [5] organization.

[6] MR. LEVITT: I'm going to show you a document [7] here, which will be-

[8] REPORTER: Twenty-nine.

[9] MR. LEVITT: -Exhibit 29.

[10] (The document referred to was [11] marked for identification as [12] Melikian Exhibit No. 29.)

[13] MR. LEVITT: This is, this is the document that [14] was, that I received today, entitled, "Cost Query [15] Report Summary." Let me show you. It's marked as [16] Exhibit 29.

[17] BY MR. LEVITT:

[18] Q Do you recognize that document?

[19] A Yeah.

[20] Q What do you recognize it to be?

[21] A It's a summary of payments to Vantage, contract charges [22] and extraction of costs from a query report or, I guess [23] we use the term ledger sheet or accounting query [24] before.

[25] MR. LEVITT: Yeah. I think we called it a cost-

Page 369

XMAX(24)

[1] MR. LEVITT: Okay. Now, I take it from, I take it [2] that this Cost Query Report Summary does not include [3] all of the nonprofits and programs included in the [4] Vantage Contract Summary combined, which was Exhibit [5] 25.

[6] BY MR. LEVITT:

[7] Q Is that correct?

[8] (Pause.)

[9] A Yeah. I believe this was, I'm, I'm not sure. I [10] believe this was only the one that was involved where [11] it wasn't 100 percent.

[12] MR. LEVITT: Okay.

[13] A That's how, that's who I'm reviewing the report.

[14] THE WITNESS: Is that clear what I said?

[15] MR. LEVITT: It is. I want to get to that because [16] it is, it's, I'm a lit – let me, I just want to make [17] sure. I think I know what's included here. I want to [18] make sure that it's all clear, because, let me just [19] read the coverletter from Mr. LeClair. I think it's [20] maybe different from what's stated here. I, I don't [21] care. I just want to get it clear.

[22] This says, coverletter says, "Enclosed for the [23] deposition on Friday is a spreadsheet of Cost Query [24] Report data we relied upon to support the spreadsheet [25] used by Ms. Emigh, and the Cost Query Reports for

Page 368

[1] A Query or something.

[2] Q The same document that we were referring to earlier?

[3] A Essentially; correct.

[4] Q Essentially or-

[5] A Yeah, I mean, yeah, it's the same thing. It's just [6] formatted a little differently.

[7] Q No, I meant the cost ledger?

[8] A Yes. Yes, I'm sorry.

[9] MR. LEVITT: Okay.

[10] A Yeah, that's correct.

[11] MR. LEVITT: I'll get to the ques -1 do want to [12] get to the question of whether this is the same as the [13] Vantage Contract Summary combined, which I understand [14] it's not exactly.

[15] BY MR. LEVITT:

[16] Q Let me ask you this first, were you involved in [17] preparing the Cost Query Report Summary, Exhibit 29?

[18] THE WITNESS: Was I involved?

[19] A Yeah. I was involved, to some extent, in preparing it; [20] yes.

[21] Q Okay. Who else was involved in preparing it?

[22] A Mr.LeClair and Kelly. I'm not sure if Kim was or not.

[23] Q Kelly Wade and-

[24] A Yeah. I'm not sure if Kim was, but I'm pretty certain [25] Kelly was.

Page 370

[1] Shriners Hospital and a few other programs not part of [2] the claim at the time the Cost Query Reports were [3] originally produced." [4] It's not clear to me.

[5] (Pause.)

[6] BY MR. LEVITT:

[7] Q What's your understanding as to what is reflected on [8] this Cost Query Report?

191 THE WITNESS: This here?

[10] MR. LEVITT: Yeah.

[11] A These would be all the items that are on this Vantage

[12] Contract Combined Summary,-

[13] Q Yeah?

[14] A -which were not 100 percent collected.

[15] Q Okay. Where the agreed contract charge was not [16] recouped?

[17] A No, I didn't say that.

[18] MR. LEVITT: Okay.

[19] A Where, where, if the amount of payments made to Vantage [20] were greater than \$1.00 less than the agreed contract [21] charge. Maybe that's what you're saying.

[22] So, okay, so, where they were \$1.00 less and not [23] at

100 percent. That's what's reflected on this [24] report.

[25] Q Okay. So, this report, basically, excludes from the

Page 371

[1] Vant – the, the nonprofits reflected on the Vantage [2] Contract Summary Combined where, basically, it's [3] blacked out on the right hand column because Vantage [4] has, Vantage received it's agreed contract charges?

- [5] A See, I don't go back and check individual lines. That [6] was, that was-
- [7] Q That was the intent?
- [8] A That was the exercise.
- [9] MR. LEVITT: Okay.
- [10] A That's correct.
- [11] MR. LEVITT: Okay. Okay. And there are some [12] additional columns here that weren't on the Exhibit 25.
- [13] BY MR. LEVITT:
- [14] Q Why don't we just go through those?
- [15] The right hand column, Cost Report Bates Numbers-
- [16] A Okay.
- [17] Q -that seems self-explanatory?
- [18] A Right.
- [19] Q That is the Vantage Bates No. of a particular Cost [20] Report?
- [21] A That's what I understand; yes.
- [22] Q From where you got the information?
- [23] A That's correct.
- [24] Q Okay. Do you know-
- [25] MR. LEVITT: The Cost Query Report Summary that

Page 372

- [1] was provided to me came with attachments; okay, and the [2] coverletter says that it, "includes Cost Query [3] Reports," which we've been calling cost ledgers, "for [4] Shriners Hospital and a few other programs not part of [5] the claim at the time the Cost Query Reports were [6] originally produced." [7] BY MR. LEVITT:
- [8] Q Is that your understanding as to what the attachments [9] are?
- [10] A Yes.
- [11] Q Okay. And that was the intent, in any event, to [12] provide those, those that, Cost Query Reports only for [13] programs that weren't part of the damage calculation at [14] the time the original Exhibit 25 was prepared?
- [15] MR. LeCLAIR: At the time the original Cost Query [16] Reports were produced.
- [17] A Produced.
- [18] MR. LEVITT: Okay.
- [19] (Pause.)
- [20] BY MR. LEVITT:
- [21] Q Did you find what you need?
- [22] A Nah, the hell with it.
- [23] MR. LEVITT: I don't mind.
- [24] THE WITNESS: No, go ahead.
- [25] BY MR. LEVITT:

Page 373

XMAX(25)

- [1] Q The, is it correct to say then that, in this Cost [2] Report Bates No. column, where all the Bates Nos. are [3] listed for the Cost Reports from where the cost [4] information came, that those are not necessarily [5] included in the package that I received today?
- [6] (Pause.)
- [7] BY MR. LEVITT:
- [8] O If you know?
- [9] A I don't, I don't know.
- [10] MR. LEVITT: Okay.
- [11] A I can't answer that question.
- [12] Q Let's go to the next column of the Cost Query Report?
- [13] A Okay.
- [14] A And let's take, Amateur Trap Shooting, under the Cost
- [15] Query Report, it says, "38,689.13"?
- [16] A Right.
- [17] Q Is that Vantage's out-of-pocket costs for that program?
- [18] A Exclusive of the postage, which we talked about. [19] Exclusive, in other words, this is the direct cost that [20] relate to the revenue, and, and it relates to that [21] because that's the—
- [22] THE WITNESS: If you have the ledger sheet, I can, [23] I can refer to it.
- [25] MR. LEVITT: Yeah. We're going to have to look at

Page 374

- [1] a different one.
- [2] BY MR. LEVITT:
- [3] Q Let's look at, let's look at Cryptic Masons?
- [4] THE WITNESS: What number are you at?
- [5] MR. LEVITT: It's 22. Sequence No. 22, in the [6] left hand column.
- [7] THE WITNESS: Okay.
- [8] MR. LEVITT: It's Cryptic Masons.
- [9] BY MR. LEVITT:
- [10] Q There the-
- [11] MR. LEVITT: Why don't I, why don't I give you the [12] Cost Ledger Report. This is a Cost Ledger Report that [13] was produced to me today. It's VA2003. It will be [14] Exhibit 30.
- [15] (The document referred to was [16] marked for identification as [17] Melikian Exhibit No. 30.)
- [18] MR. LEVITT: Thanks. So, we'll both be looking at [19] the same thing here.
- [20] BY MR. LEVITT:
- [21] Q And in order to identify these, I take it that where it [22] says, "Sub-ledger TY", on Exhibit 30, up at the-
- [23] MR. LEVITT: I'm sorry.
- [24] BY MR. LEVITT:
- [25] Q Exhibit 30-

Page 375

- [1] THE WITNESS: Um-hum. Okay.
- [2] BY MR. LEVITT:
- [3] Q -where it says, "Sub-ledger TY", and there is a "129"?
- [4] A Yeah.
- [5] Q Right there? That that-
- [6] A Um-hum.
- [7] Q -"129" refers to the Cryptic Masons Program Number,
- [8] which is "VS129" on the spreadsheet?
- [9] A Yes.
- [10] MR. LEVITT: Okav.
- [11] A I believe so. That's correct.
- [12] Q Okay. The Cost Query Report says, on the report [13] summary, Exhibit 29,-
- [14] A Um-hum.
- [15] Q It says, "\$26,779.85"?
- [16] A Um-hum.
- [17] Q Can you tell me what that represents?
- [18] (Pause.)
- [19] A Let's see, it looks like it represents printing of [20] materials, mailings, mail house charges, envelopes, [21] programming costs that related to the, to the list, [22] and, and anything that, if there was something that we [23] had out of our inventory. In other words, we buy [24] generic envelopes, and we'd just take them out of the [25] env the inventory.

Page 377

XMAX(26)

- THE WITNESS: Let me see?
- [2] A It looks like the postage would be excluded.
- [3] Q Is that what you understand is typically excluded? You [4] mentioned that earlier?
- [5] A Yeah. That's what I, typically, understand is [6] excluded, but that's my understanding; that that would [7] be excluded because that's considered to be an advance, [8] not a cost
- [9] O Okay. What else?
- [10] A The only thing else on here is mail opening charges, [11] and I don't know if that's in here or not. I believe [12] that's an advance too because that's a direct charge [13] back to the group, but, again, I don't see that in [14] here. So, I would, I have to make an assumption. To [15] the best of my
- knowledge, it's a charge back to the [16] group.

 [17] Q Well, I mean, we've got the document here?
- [18] A Yeah.
- [19] O These are-
- [20] THE WITNESS: Hang on. I have to look through the [21] detailed ledger.
- [22] MR. LEVITT: Take, take your time.
- 23] (Pause.)
- [24] A The mail, I believe the mail order charges are, also, [25] direct charge backs as an advance.

Page 376

- Q Okay. Anything else?
- [2] A That's all I can see. That should agree with the [3] 26,779.
- [4] MR. LEVITT: Now, let me show you another [5] document, Exhibit 31. This is a Response Analysis for [6] Cryptic Masons. It's VA0812.
- [7] (The document referred to was [8] marked for identification as [9] Melikian Exhibit No. 31)
- [10] BY MR. LEVITT:
- [11] Q Okay. Now, this, do you recognize this document?
- [12] A It's a, what do you call it? Yeah, the Response [13] Analysis for this program, it looks like.
- [14] MR. LEVITT: Okay. And, in the upper left hand [15] corner, it says, "VS129".
- [16] BY MR. LEVITT:
- [17] Q Do you recognize that as the same program number?
- [18] A Yeah.
- [19] Q Okay. On the Program Cost, here, section, it says, [20] "72,603"?
- [21] A Um-hum.
- [22] Q Can you explain to me, maybe using the Response
- [23] Analysis, showing me what, what costs are excluded from
- [24] the Cost Query Report, which says, "26,779"?
- [25] (Pause.)

Page 378

- 1] Q When you say, "mail order charges", what do-
- [2] A I mean, not "mail order charges". I mean, "mail [3] opening charges".
- [4] Q Okay. Now, is, what is that, mail opening charges? Is [5] that a charge, does someone do that?
- [6] A Yeah. They slit the envelopes open, and then take out [7] the checks, and the remittances, and key them in.
- [8] Q Okay. Who does that?
- [9] A It can be any one of several companies. Back then, it [10] was Boston Financial Data Services. Now, I think we [11] have someone down in Maryland, but it's, it's a, some [12] independent third party that does all that.
- [13] Q So, you contract that out?
- [14] A Yes.
- [15] Q Okay. And then you get a bill from them?
- [16] A Yes.
- [17] Q Okay. Now, do you pay that bill?
- [18] A Yeah. We pay it, and, just like, when, when we pay the [19] bill, we pay the bill, and it doesn't go into the [20] costs. It goes as, as an advance, and then that gets [21] paid back.
- [22] Q And then you tell, then you, okay.
- [23] What else do we have here? So,-
- [24] A That's it, it looks like.
- [25] Q -postage and mail opening-

	USA V H	enry Lewis, et al,	97-10052-MLW - Harr	y Melikian - 03/15/02
--	---------	--------------------	---------------------	-----------------------

[1] A Yeah.

BSA

[2] Q -is excluded?

[3] A Um-hum.

[4] Q So, if we subtract mail opening charges and the postage [5] from \$72,000.00, we should end up with 26,000 roughly; [6] is that correct?

[7] A No. No, no, no.

[8] MR. LEVITT: Okay.

9] A You're subtracting the postage and the mail opening

[10] from the 72, and you end up with 59,000.

[11] Q Okay, and then how do we get from-

[12] MR. LEVITT: I got it. Okay.

[13] BY MR. LEVITT:

[14] Q How do we get from 59,000 to 26,000?

[15] A Okay. The 59 and, the 26,000 relates to the 59,000.

[16] Q How does it relate?

[17] A Well,-

[18] Q Is, is it correct that the-

[19] (Pause.)

[20] THE WITNESS: Go ahead. You ask the question.

[21] MR. LEVITT: Okay.

[22] BY MR. LEVITT:

[23] Q We've got a Response Analysis Report that says that the [24] program costs are 72,000, and that's what-

[25] A No. That's not what it says.

Page 380

- [1] Q Well,-
- [2] A It says that that's how much the contract costs to the [3] organization.
- [4] Q Okay, and-
- [5] THE WITNESS: Okay?
- [6] BY MR. LEVITT:
- [7] Q The agreed contract charge-
- [8] A Yes.
- [9] Q -is 72,000?
- [10] A Correct.
- [11] MR. LEVITT: Okay. I was referring to the fact [12] that-it's under "Program Costs" in-
- [13] THE WITNESS: Okay. Clear.
- [14] MR. LEVITT: -the Response Analysis Report.
- [15] BY MR. LEVITT:
- [16] Q So, there is the \$72,000.00 agreed contract charge?
- [17] A Yes.
- [18] Q And the, in telling the government what, what Vantage's [19] costs, what portion of that 72,000 related to Vantage's [20] cost, you've got in here 26,000 and change; is that [21] correct?
- [22] THE WITNESS: I'm-
- [23] MR. LEVITT: I'm looking at the Cost Query Report.
- [24] THE WITNESS: Yeah? Are you asking me if that's [25] the cost of this particular job?

Page 381

XMAX(27)

- MR. LEVITT: Correct. Vantage's cost.
- [2] A Yeah. To the extent, again, to my, the best of my [3] knowledge, that's what the cost is per these sheets.
- [4] Q And that cost excludes postage and mail opening [5] charges?
- [6] A That's correct.
- [7] Q Okay. Which were paid by Vantage-
- [8] A Right.

[1]

- [9] Q -up front, and then-
- [10] A As an advance.
- [11] Q As an advance, and then-
- [12] A And-
- [13] Q -billed-
- [14] A -paid by the group.
- [15] Q Okay. If we subtract the postage and the mail opening
- [16] charges from the agreed contract charges, I don't know
- [17] this to be the case, but you said that that would equal [18] about 59,000?
- [19] A Yeah, just look at the line, it says that your cards, [20] that's your revenue.
- [21] Q Okay. And that, that section where it says, "cards", [22] that is, we referred to it on the Response Analysis [23] Report earlier, and it said, that was referred to as [24] the-
- [25] A Product sell price.

Page 382

- [1] Q Product sell price?
- [2] A Okay.
- [3] Q Is that, is that what that is?
- [4] A Yes.
- [5] Q The product sell price? Okay. So, the product sell [6] price is 58,000 and change, and 26,000 of that, and [7] change, represents Vantage's costs; is that correct?
- [8] (Pause.)
- [9] A The costs associated with that, Vantage's costs [10] associated with that 58,000 is the \$26,000.00 and [11] change.
- [12] Q Okay. And the remainder is the profit to Vantage?
- [13] A That's correct.
- [14] Q Okay. So, would it be fair to say that if we wanted to [15] determine Vantage's profit for each of these [16] programs,—
- [17] A Um-hum.
- [18] MR. LEVITT: Let me strike that.
- [19] BY MR. LEVITT:
- [20] Q On a Response Analysis Report, is there anything, other [21] than postage and mail opening charges, that Vantage [22] considers an advance and not a cost?
- [23] MR. LEVITT: I think you mentioned some things [24] earlier, but I want to be clear.
- [25] A Yeah. I mean, the NCOA, but it's a de minimis thing.

Page 383

[1] It's like, it's peanuts. Then the postage, which [2] would, also, include the sweeping fee. So, that's [3] still considered postage. That's not, so, nothing [4] other than those items.

5] Q But sweeping fees are considered postage?

- [6] A Yes. If the, if, if the group does, actually, the [7] sweep, then it's considered part of the postage.
- [8] MR. LEVITT: Okay.
- [9] A Because there is no markup.
- [10] Q The "sweeping" is what?
- [11] THE WITNESS: The "sweeping", do you know what [12] that is?
- [13] MR. LEVITT: I think I do, but-
- [14] A Okay. It's where the, a group that's located in [15] Oklahoma, you're not going to ask their members to mail [16] their responses to a locked box in Boston or Florida. [17] You ask them to mail it to a locked box in Oklahoma [18] under the group's control.
- [19] Then, on a predesignated basis, the Post Office [20] will sweep that mail into the group's designated [21] depository, wherever that may be; so, that the members [22] that are sending the money back, they're sending it [23] back to the group's designated PO Box in their [24] hometown.
- [25] Q Okay. Is there anything else that should be excluded

Page 385

YMAX(28)

- [1] Q Yeah, the, the column on the Cost Query Report that [2] says, "Cost Query Report", that cost, for example, with [3] the Cryptic Masons, the 26,000.—
- [4] A Um-hum.
- [5] Q -only represents cost that Vantage marked up?
- [6] A Yes. And the only, the only question I would have is, [7] this goes back, I guess, quite a few years. I don't [8] know when this document was done, in 1993.
- [9] I would say that the, with a high degree of [10] certainty, that's the way it's done now, and the only, [11] the only exception I could think about is if there was [12] any extra services that they wanted us to perform, then [13] we would probably put it into the cost and add it into [14] the costs that they would have to pay.
- [15] Q Okay. Now, but in the Agreed Contract Charges column-
- [16] A Um-hum.
- [17] Q -for Cryptic Masons, it says, "72,000"?
- [18] A Right. That's what the contract calls for.
- [19] Q Right. And that is the same as the 72,000 on the [20] Response Analysis Report?
- [21] A Yeah.
- [22] Q So, that, unlike the Cost Query Report column, does [23] include postage, mail opening charges, anything else [24] that is an advance?
- [25] A Correct.

Page 384

- [1] from, that you, that Vantage considers an advance and [2] not a cost? Bank fee? Would a bank fee?
- [3] A Yeah. Like I say, we charge a de minimis markup to [4] the, to the group, and, in some cases, we don't even [5] charge enough. So, what happens is that we charge the [6] group a certain amount per unit, and sometimes we make [7] a little money and sometimes we loose a little money on [8] the bank fees and the mail opening.
- [9] On the permit fee, it's a straight pass through. [10] I'm referring back to American Truck Historical.
- [11] MR. LEVITT: Me, too.
- [12] A Okay. The permit fee is a straight pass through. [13] Sweeping fees are a straight pass through. To setup [14] the sweeping box is a straight pass through. Postage [15] is always a straight pass through, and I'm not sure we [16] do NCOA; that's something where they clean the list, a [17] list hygiene.
- [18] MR. LEVITT: Okay.
- [19] A I think we charge them a flat amount, and because we [20] give the Post Office, like, I don't know, 40 or 50 [21] million names a year, they get a, we get a discount.
- [22] Q So, anything you, anything that Vantage doesn't markup [23] you consider an advance, and do not include it in this [24] Vantage Cost-
- [25] A Cost Query, basically.

Page 386

- [1] MR. LEVITT: Okay.[2] A Because they're obligated to pay us; right.
- [3] (Pause.)
- [4] BY MR. LEVITT:
- [5] Q This, this 72,000, well, 59, well-.
- [6] (Pause.)
- [7] MR. LEVITT: I, here is what I don't understand. [8] Okay?
- [9] BY MR. LEVITT:
- [10] Q On the Cost Query Report, the 26,000, why didn't you
- [11] include the 72,000 minus your \$33,000.00 profit?
- [12] A Okay.
- [13] THE WITNESS: Want me to explain it?
- [14] MR. LEVITT: Yeah.
- [15] A The cost, on the Cost Query or account ledger inquiry,
- [16] whatever that, we're calling it, is the cost that [17] relate directly and only to the category that we refer [18] to as product sell price.
- [19] MR. LEVITT: Right. Well, I understand that.
- [20] THE WITNESS: Okay.
- [21] MR. LEVITT: Yeah.
- [22] THE WITNESS: So, I'm not sure I understand your [23] question then.
- [24] BY MR. LEVITT:
- [25] Q Well, I mean, the issue here is, I thought the purpose

Page 387

- [1] of these Cost, the Vantage Cost Summary Combined and,
- [2] now, the Cost Query Report Summary-
- [3] A Um-hum.

BSA

- [4] Q—was to show that Vantage, in X amount of cases, [5] Vantage recovered any money it had put into this [6] program up front; okay, and that, in those cases, yes, [7] Vantage might not have gotten its agreed contract [8] charges,—
- [9] A Um-hum.
- [10] Q -but the difference was only Vantage's profit, some [11] portion of-
- [12] A Some portion-
- [13] Q -Vantage's profit?
- [14] A -of profit; that's correct.
- [15] Q Okay. But, if that's case, why then didn't you, also, [16] include things like postage and mail opening charges [17] and NCOA charges, permit fees and bank fees, which [18] Vantage paid up front, because those, like Vantage's [19] other, like Vantage's costs, those expenditures are [20] money that Vantage put out there, spent?
- [21] A To answer your question, those aren't cost of sales. [22] Cost of sale, under accounting principles, okay, is a [23] cost that's related only directly to the revenue to be [24] recognized. [25] THE WITNESS: We're, we're clear on that? Let's

- Page 388
- [1] make sure we are.
- [2] MR. LEVITT: I believe, I, I don't know.
- [3] THE WITNESS: Okay.
- [4] A So, in terms of cost matching principle, under [5] accounting rules, the costs that are recorded as costs [6] of sales have to be directly related to the revenues, [7] which, in this case, is the 27, to be related to the [8] 58,561 or whatever the number is.
- [9] The additional incremental contract charges are [10] those that are contracted that the group agrees to [11] reimburse us, essentially, at no or minuscule [12] administrative charges, for our out-of-pocket costs.
- [13] We're not, we don't make any profit on that. So, [14] the, the revenue or the profit, per se, is determined [15] by 58 whatever that number is, the 58 less 2 [16] less, let's keep it in round numbers. The 58 less 27 [17] is the, is the, what we would call our profit band.
- [18] Okay. It's revenue on product sale price, less [19] direct costs.
- [20] Q Right. I understand that your profit, in this [21] particular case, I think it's about 33,000, Cryptic [22] Masons?
- [23] A Yeah.
- [24] Q I mean, I did 59-
- [25] A The 59 less 27 is-

Page 389

VMAX(29)

- MR. LEVITT: Right.
- [2] A -32.
- [3] THE WITNESS: Go ahead?
- [4] MR. LEVITT: Okay. It's 32.
- [5] So, I understand that's the profit on this [6] program, but what I, and I sort of understand [7] what you're talking about when you talk about [8] accounting principles, but—
- [9] THE WITNESS: Um-hum.
- [10] MR. LEVITT: -I didn't take this to be an [11] accounting exercise. I took this to be-
- [12] THE WITNESS: I'll give you-
- [13] MR. LEVITT: -Vantage-
- [14] THE WITNESS: -the economics of it.
- [15] MR. LEVITT: No, let me, let me finish.
- [16] THE WITNESS: Okay, Sorry.
- [17] MR. LEVITT: I just want to make sure that we're, [18] that we're reading this document in the same way in [19] terms of what it's designed to achieve.
- [20] I thought this document was designed to show that, [21] in X number of cases, Vantage recouped it's [22] out-of-pocket I don't know what word to use.
- [23] I'm going to use "expenses", but I'm going to [24] define it as everything Vantage has spent up front on a [25] program.

Page 390

- [1] So, for example, in Cryptic Masons, that would [2] include the postage that Vantage paid up front,—
- [3] THE WITNESS: Um-hum.
- [4] MR. LEVITT: -the, the mail opening charges?
- [5] With respect to American Truck Historical Society, [6] it would, also, include things like sweeping PO Box [7] fees, setup sweeping PO Box fees, NCOA, permit fee, [8] bank fee, mail opening, and then the big ticket item [9] would be the portion of the product sell price that is [10] not profit.
- [11] THE WITNESS: Okay.
- [12] BY MR. LEVITT:
- [13] Q So, I thought the exercise was designed to show that [14] Vantage had recouped all of those I'll use the word [15] expenses–
- [16] A Um-hum.
- [17] Q -but not as an accounting term, but what I'm using for [18] that, that Vantage had recouped those, but I take it [19] that you're saying that that's not what this is [20] showing?
- [21] A These are-
- [22] MR. LeCLAIR: Objection.
- [23] A What this is showing is the costs, okay, that are [24] related to the revenues, okay, and if it is confusing, [25] I'll try to unconfuse you.

Page 391

- [1] These are the costs that relate to the revenues [2] that are going to be recognized in the program, which [3] then have a direct relationship to the amount of [4] payments that have been made by the group.
- [5] MR. LEVITT: I understand what it shows.
- [6] THE WITNESS: Okay.
- [7] MR. LEVITT: I guess I just don't understand-
- [8] BY MR. LEVITT:
- [9] Q So, it does, it does not show where, where it says, [10] "Vantage costs recovered", and there is a yes or a [11] no,—
- [12] A Um-hum.
- [13] Q --that refers only to Vantage's costs associated with [14] the product sell price; is that-
- [15] MR. LeCLAIR: Objection.
- [16] BY MR. LEVITT:
- [17] Q Is that correct?
- [18] A No.
- [19] Q Okay. What-
- [20] MR. LeCLAIR: Peter, if you simply take those [21] other items-
- [22] THE WITNESS: Let me do that. Okay?
- [23] Peter, take the 12 or 13,000 dollars of other [24] items-
- [25] MR. LEVITT: Um-hum.

[2] A The portion of the program cost that's not revenue [3] related is approximately 14.

Page 393

XMAX(30)

[4] Q Okay?

O Yeah?

- [5] A The 14 from 52 leaves 38.
- [6] Q Right?
- [7] A The 38 is your, is the remaining cash receipts payments [8] that would relate to the product sale portion of the [9] cost, and then that would be compared against the [10] 26,779.28 to determine your profit.
- [11] So, in English, we're, basically, we're expecting [12] to make \$32,000.00 in-
- [13] Q Profit?
- [14] A -profit. We ended up making \$12,000.00 in profit.
- [15] Q Um-hum?
- [16] A But we still covered our costs. Even if you look at [17] your, when I say, the total costs, they were still [18] covered.
- [19] Q Cost, cost; plus expenses?
- [20] A Yeah, but you've got to be careful because-
- [21] THE WITNESS: Okay, I understand what you're [22] saying, but, okay, you're talking about everything that [23] was expended out of pocket?
- [24] MR. LEVITT: By Vantage.
- [25] THE WITNESS: Right.

Page 392

- [1] THE WITNESS: -that are there-
- [2] MR. LEVITT: Yeah.
- [3] THE WITNESS: -and subtract it from the payments. [4] Do you see the 51,979, the payments?
- [5] MR. LEVITT: Um-hum.
- [6] THE WITNESS: Okay. And subtract the thirteen and [7] a half thousand dollars of non-product sale items?
- [8] MR. LEVITT: Um-hum.
- [9] THE WITNESS: Okay?
- [10] MR. LEVITT: Yeah.
- [11] THE WITNESS: That would bring that number down [12] to, I don't know, 39, 38,000 dollars?
- [13] MR. LEVITT: Um-hum.
- [14] THE WITNESS: And the 38 then has the relationship [15] to the 26, which would then bring you your pure profit [16] on the job.
- [17] BY MR. LEVITT:
- [18] Q Do that again?
- [19] A Okay.
- [20] O Please?
- [21] A No problem.
- [22] Q And then tell me what the significance of that is?
- [23] A Line No. 22-
- [24] Q Yeah?
- [25] A -the 5 let's use the round number of 52,000, and-

Page 394

- [1] MR. LEVITT: Up front.
- [2] THE WITNESS: Yes.
- [3] A And that would still hold true.
- [4] Q Okay. Does that hold true in every case where you've [5] got a "yes" here?
- [6] A I believe it does.
- [7] Q Do you know?
- [8] A To the best of my knowledge, it does.
- [9] Q And was, was, when it says, "yes",-
- [10] A Um-hum.
- [11] Q -is it referring to the recovery of Vantage's cost [12] plus, what we're referring to as expenses, all [13] out-of-pocket?
- [14] A I believe, yes, I believe it does.
- [15] Q So, when it says, "Vantage costs recovered", it is not
- [16] simply referring to the 26,779?
- [17] A That's correct. Again, the logic is clear if you look [18] at the percentages that shows percentage paid.
- [19] Q Why don't you explain that?
- [20] A Well,-
- [21] Q The 72 percent?
- [22] A Yeah. I mean, you could, I mean, many of these are 82,
- [23] 92, 95, and you can see where they get down to 38s and
- [24] 50s, they are mostly, "no."
- [25] Q Right. But the, the 72 percent indicates-

Page 395

- [1] THE WITNESS: Remember I told you that the cutoff [2] was the 65?
- [3] MR. LEVITT: Right.
- [4] THE WITNESS: And at the 72, you're seeing that it [5] is a "yes".
- [6] BY MR. LEVITT:
- [7] Q But that 72 percent, is that-
- [8] A It's 72 percent of the contract charges.
- [9] Q The 51,000 equals-
- [10] A The 51, the 51 divided by the 72 is the 72 percent.
- [11] Q Right. So, you got 72 percent of what you had agreed [12] to get?
- [13] A To be paid; that's correct.
- [14] THE WITNESS: Is that clear?
- [15] MR. LEVITT: Yeah. Yeah. You know, I didn't take [16] a single math course in college?
- [17] THE WITNESS: Neither did I, but I did all right. [18] Didn't I? I'm only kidding.
- [19] MR. LEVITT: Yeah.
- [20] BY MR. LEVITT:
- [21] Q And just, the, so, if we were inclined to do so, we [22] could add another column here, to the right of Cost [23] Query Report—
- [24] MR. LEVITT: Well, let me, let me restate that.
- [25] BY MR. LEVITT:
- Page 396
- [1] Q Would it be an accurate, accurate from a, would it be [2] accurate if we added a column to the right of Cost [3] Query Report that said, "Additional Vantage up front [4] expenses" if there is a better term for it that you [5] want to say, you know, if you want to say, "Vantage [6] advance expenses," that we would then go to the [7] Cryptic Masons Response Analysis Report and we would [8] add 6,000 and change for the postage cards; the 3,000 [9] and change for the postage reminder; the one renew bulk [10] permit; pos the 2,000 postage reminder; the mail [11] opening charges, took, I think you said was about [12] 13,000?
- [13] A Right.
- [14] THE WITNESS: Tell me what you want to do again?
- [15] MR. LEVITT: Okay.
- [16] If, what I wanted, what I would want to do is, and [17] I want to make sure that it's, it would be accurate [18] from your perspective, is add a column here to the [19] right of Cost Query Report.
- [20] BY MR. LEVITT:
- [21] Q What is, what's the term you use for these past through [22] charges, NCOA, permit fee, bank fee?
- [23] A Those are, basically, reimbursable outlays.
- [24] Q Okay. And we called it Vantage's reimbursable outlays,
- [25] that column, we could then go to a Response Analysis

Page 397

XMAXOD

- [1] Report and simply add up all those items that you've [2] identified; postage, sweeping fees, NCOA, permit fee, [3] bank fee, mail opening, processing fee?
- 4] We could add those up and put them in that column?
- [5] THE WITNESS: Are you asking me, what are you [6] asking me?
- [7] BY MR. LEVITT:
- [8] Q Well, would that be a, a, an accurate endeavor from [9] your perspective?
- [10] MR. LEVITT: I'm not saying whether it's useful or [11] not.
- [12] BY MR. LEVITT:
- [13] Q I'm just saying, you know, using the term of Vantage
- [14] reimbursable outlays, you know, for this other that did [15] not get into this report, if I wanted to do that I [16] guess the best way to say it what, what would I put [17] in there?
- [18] A Well, you would put in there like what we put in here [19] for the, the Cryptic Masons.
- [20] You'd put in any, any outlay, reimbursable outlay [21] that's not a direct cost of sale.
- [22] Q Okay. So, for Cryptic Masons that would be what?
- [23] A That's the 13 or 14,000 that we talked about.
- [24] Q In the Response Analysis Report?
- [25] A Correct.

Page 398

- [1] Q Okay. And that, just to be clear for the record, that [2] 13,000 is what? Postage?
- [3] A Primarily postage. It's 90 percent, 95 percent of the, [4] 95 percent of the items are going to be postage.
- [5] Q Postage, mail opening charges?
- [6] A Mail opening charges.
- [7] Q In a different case, like American Truck Historical [8] Society?
- [9] A You might have a few other things, like a permit fee [10] and sweeping fees.
- [11] Q Okay. NCOA?
- [12] A Yes.
- [13] Q Bank fee, mail opening?
- [14] A Those are going to be small. The 95 percent of that [15] number is going to be postage.
- [16] Q Okay. As a shorthand, is it fair to say that [17] everything on the Response Analysis under that Program [18] Cost that is not product sale price?
- [19] A Generally, yes, but sometimes they may ask for other [20] services for which we do add a markup, and it's [21] considered revenue.
- [22] Q Can you tell me what those are?
- [23] A Yes.
- [24] Q The ones you can remember?
- [25] A Yes. I mean, it's happened recently, but not too

. _ .

Page 399

[1] often, where we would sell the group a certain number [2] of pins, lapel pins, and that, they would ask us to, [3] they would ask us that, let's say that the group size [4] is 40,000. [5] They would ask us to print, manufacture 45,000. [6] The

40,000 would go to the members or donors, as a [7] gift, and then they would purchase the 5,000 extra pins [8] for their own use or, you know, to give them out as [9] they feel.

[10] So, they were never mailed. They were just, [11] basically, given to them.

[12] Q Anything else?

[13] A The only other thing I can think about, but it's, [14] again, it's rare. I don't recall it happening in the [15] last few years, but it's, again, I've only seen it very [16] infrequently, and that's if they want something special [17] with their computer work, and it's, basically, their [18] files; so, what happens is that, what I, what I don't, [19] what we don't want to do is continue to just spend [20] money and then, on their behalf, when they ask us to do [21] computer models, so on and so forth, for their, their [22] profile of their, their donor, and then we give it to [23] them, and then we just, we just charge them. We just [24] add that into the, into the revenue mix, but there is a [25] direct cost, and that would be on the cost sheet.

Page 400

- [1] Those two items would be on the cost sheet.
- [2] Q Okay. Those, those would be in the Program Costs?
- [3] A In the Program Costs, and on this Account Que [4] Account Ledger Query.
- [5] Q Oh, they would be?
- [6] A Yeah. Because what's happening is they're not passed, [7] they're not pass throughs, they're not reimbursable [8] pass throughs.
- [9] MR. LEVITT: Okay.
- [10] A So, it, conceptually, that's my terminology. I think [11] it's a good terminology. If it's a reimbursable pass [12] through, it shouldn't be on here as a cost of sale.
- [13] Q Could you say what "here" is?
- [14] THE WITNESS: I'm sorry.
- [15] MR. LEVITT: That's okay.
- [16] A Here would be on the Account Ledger-
- [17] MR. LEVITT: Right.
- [18] A -Inquiry Sheet.
- [19] Q Okay. All right. Going back to the Cost Query Report
- [20] Summary and the Vantage Contract Summary Combined,
- [21] those two documents Exhibit 29 and Exhibit 25, I [22] believe it is when, let's look at the Vantage [23] Contract Summary Combined, Exhibit 25, and just look at [24] Amateur Trap Shooting as an example?
- [25] A Um-hum.

Page 401

XMAXG25

- [1] Q When you take a line item for a program, that first [2] program is VS106, and you say-
- [3] A Um-hum.
- [4] Q -payments to Vantage 36,000,-
- [5] A Um-hum.
- [6] Q -agreed contract charge is 58,000, that shortfall of [7]
- 22,000, does that get tacked onto the next program, [8] LM26-
- [9] A Five.
- [10] Q 5?
- [11] A It, they're obligated to pay whatever they owe us.
- [12] THE WITNESS: So, when you mean, "that shortfall", [13] I'm not sure what you mean by that. Could you tell me [14] what you mean?
- [15] BY MR. LEVITT:
- [16] Q Well, I mean, it says that your contract charges are [17] 58,000?
- [18] A Okay.
- [19] Q They paid you 36,000?
- [20] A Um-hum.
- [21] Q So, what happens to the 22,000?
- [22] A They still owe us the money.
- [23] Q Okay?
- [24] A And I can't recall, without looking at specific [25] documentation, what-

Page 402

- [1] Q Well,-
- [2] A -the rela-
- [3] THE WITNESS: Are you asking a specific question [4] or-
- [5] MR. LEVITT: Let me, yeah.
- [6] THE WITNESS: -a general?
- [7] MR. LEVITT: Let me ask you a specific question.
- [8] BY MR. LEVITT:
- [9] Q If they paid that 22,000,-
- [10] A Um-hum.
- [11] $\,$ Q -would it show up under this Payments to Vantage [12] column?
- [13] A Yes.
- [14] Q Now, the next, LM265 says, "Payments to Vantage, [15] 25.000"?
- [16] A Um-hum.
- [17] Q And the agreed contract charges were 21,000?
- [18] A Um-hum. Yes.
- [19] Q Why would the former be paid than the latter?
- [20] THE WITNESS: Why would they pay more?
- [21] MR. LEVITT: More than they agreed to pay.
- [22] A Again, because they're obligated to pay what they [23] didn't pay on the other program.
- [24] Q Okay. So, they owed you 22,000, and they get another [25] program, and, basically, they paid 4,000 of that?

Page 403

- [1] A Um-hum. That's correct. Yes.
- [2] Q Okay. And then there was \$18,000.00 leftover; correct?
- A Yes. Some, approximately. That's correct.
- [4] Q Okay. If that \$18,000.00 was paid, would that appear [5] somewhere in the payments to Vantage column?
- 161 A Yes
- [7] MR. LEVITT: Turn, on the Vantage Contract Summary [8] Combined to the second to the last page, and towards [9] the bottom of the page, there is a column that says, [10] "Shriners Hospital Combined".
- [11] BY MR. LEVITT:
- [12] Q Do you see that?
- [13] A Yes.
- [14] Q And it says there that the agreed contract charges were [15] twenty-four million, six hundred and twenty-five [16] thousand dollars and change?
- [17] A Yes.
- [18] Q And that the program receipts were twenty-three tho ~ [19] twenty-three million, eight hundred and thirty-four [20] thousand dollars and change; is that correct?
- [21] A Yes.
- [22] Q And Shriners has paid Vantage twenty million, six [23] hundred and sixteen thousand dollars and change; [24] correct?
- [25] A Yes.

Page 404

- [1] Q And how much does that mean that Shriners got to keep [2] of the program receipts?
- [3] A Well, I don't know what they got to keep, but so far [4] they haven't paid us roughly four million, the roughly [5] four million that they owe us, which they can pay at [6] anytime they want.
- [7] Q Okay. Well, the program receipts are twenty-three [8] million?
- [9] A Um-hum.
- [10] Q And they paid to you twenty million?
- [11] A Twenty-one million, but they paid, they paid, [12] basically, this, I mean, that schedule could be [13] outdated within a matter of two days.
- [14] Q Okay. Here is my question, just-
- [15] THE WITNESS: Go ahead?
- [16] BY MR. LEVITT:
- [17] Q Taking this as a snapshot,-
- [18] A Yes.
- [19] Q -okay, which I take it, it is?
- [20] A Yes.
- [21] Q The program has resulted in I'll roundup, [22] twenty-four million dollars in program receipts; okay?
- [23] A Yes.
- [24] Q And Shriners has paid to Vantage twenty-one million?
- [25] A Fair number.

Page 405

XMAXO39

- [1] Q My question is, where is that three million at that [2] time?
- [3] A I'm not that familiar with the Shriners' contract, All [4] I know is that they, my understanding of the agreement [5] is that they're allowed, they have some kind of [6] obligation, I guess, that they have to withhold some [7] money as the program goes on, and they have to pay the [8] entire amount due at the end of the contract term, [9] which is, I believe is July 1 of 2003, and that the [10] contract is due and payable in full at that date, but I [11] think there is something, and, again, I don't know this [12] for a fact, but there is something in their bylaws, I [13] believe, that they have to retain a certain portion of [14] each payment, as the program goes along, that they keep [15] in, like, an escrow account. I don't know what it's [16] for, and then at the end of the program, which is, I [17] guess, another year away, all that then is paid to [18] Vantage, but they have an unconditional obligation to [19] pay the entire amount.
- [20] I don't know what the purpose of this set aside is [21] or not, but that's what I, that's what I understand it [22] is.
- [23] Q Okay. When you say that they have an "unconditional [24] obligation to pay the full amount", that's your [25] understanding of the contract?

Page 406

- [I] A Yes.
- [2] Q The, okay, so, you, you think the three million is [3] somewhere in escrow; is that—
- [4] A Yes. That's my understanding. That's my, that's what [5] I understand.
- [6] Q Okay. Do you know, on that agreed contract charges, [7] that twenty-four million, how much of that would [8] represent gross profit to Vantage?
- [9] A I'd be guessing.
- [10] Q Well, I thought you know that your typical gross profit [11] margin is 35 to 50 percent?
- [12] A This is a combination of three different types of [13] programs. It's acquisition, it's donor, and it's, it's [14] a membership program. So, it's acquisition, then [15] donor, and then go back and forth. So, it's, you would [16] have to look at each line item, but that's just, I [17] don't want to guess, but if it's 35 percent, you'd be [18] talking 35 percent of twenty-five million. It's [19] roughly eight million dollars.
- [20] MR. LEVITT: Well, I'm not asking you to guess. I [21] mean, I-
- [22] THE WITNESS: I, I'm not going to guess.
- [23] MR. LEVITT: Right.
- [24] THE WITNESS: I'm just saying that if it was at 35 [25] percent—

Page 407

- [1] MR. LEVITT: Well, I understand that, but-
- [2] THE WITNESS: Okay.
- [3] BY MR. LEVITT:
- [4] Q My, well, I mean, I thought that you've, and maybe it, [5] maybe it wasn't clear, but I thought that, basically, [6] you said that, certainly, today,—
- [7] A Um-hum.
- [8] Q—that your profit margin range is between 35, your [9] understanding is the gross profit margin ranges between [10] 35 and 50 percent regardless of what type of program it [11] is?
- [12] A Yeah. Within that range. That, that's a true [13] statement.
- [14] Q Okay. So, is it fair to say that the range of the [15] profit margin, with respect to this twenty-four [16] million, is between 35 percent and 50 percent, but you [17] just don't know where in that range?
- [18] A I, I would expect it to be in the lower band of that [19] range because of the enormous volume.
- [20] Q Turning to the second page of the, of Exhibit 25, [21] Advantage Contract Summary Combined sheet, Children's [22] Aid International?
- [23] A Um-hum.
- [24] Q Do you see that?
- [25] A Um-hum.

- Page 408
- [1] Q The top line item says that Vantage's agreed contract [2] charges were ninety-one and a half thousand?
- [3] A Um.
- [4] Q Do you see that?
- 151 A I do.
- [6] Q And that the payments to Vantage were approximately [7] seventeen and a half thousand?
- [8] A Um-hum. Yes, they do.
- [9] Q And you put in there that it's your view that Vantage's [10] costs were not recovered; okay? Yes?
- [11] A That's correct.
- [12] Q And the next line is agreed contract charges, 16,000
- [13] and change, and payments almost 9,000, 8,900?
- [14] A Um-hum.
- [15] MR. LEVITT: Again, you say, "Vantage's costs [16] recovered?" "No."
- [17] BY MR. LEVITT:
- [18] Q When you made that determination, were you adding [19] together the 91,000 and 16,000 on the right hand, and [20] the 17,000 and the 8,000 on the left hand, or were you [21] looking at the individual line item?
- [22] A I was looking indiv because those are distinct [23] programs. They're both, they look like they're both [24] LV. I can't read what, yeah, it looks like they're [25] both LV programs.

Page 409

XMAX(34)

- MR. LEVITT: Um-hum.
- [2] A They're distinct programs.
- [3] MR. LEVITT: Okay.
- [4] (Pause.)
- [5] BY MR. LEVITT:
- [6] Q Why wouldn't you be looking, since when we discussed [7] the Amateur Trap Shooting—
- [8] A Um-hum
- [9] Q -and the 24,000 that was owed after the first, the [10]
- 22,000 that was owed after the first mailing-
- [11] A Yes.
- [12] Q -program; do you recall that?
- [13] A Yes.
- [14] Q And there was a second mailing?
- [15] A Yes
- [16] Q Where the payments to Vantage exceeded the contract [17] charges by 4,000?
- [18] A Yes.
- [19] Q And you testified that that 4,000 went to reducing the
- [20] 22,000 that was owed on the previous program?
- [21] A Yes
- [22] Q Okay. So, why isn't this treated the same way with [23] Children's Aid International, aggregating the programs [24] in terms of, you know, ultimately, how much of program [25] costs are, the agreed contract charges are being

Page 410

- [1] recouped, whether it's on Program 1 or Program 2?
- [2] A Let me explain. The first program was a, a disaster. [3] We only paid, were paid \$17,000.00. We then tried to, [4] I'm, I'm now, I don't know this specifically, but I'm [5] just, based upon my reading of the, of the, of the [6] summary, I don't specifically recall, but my, my [7] thought process would be that we went back to the [8] individuals who donated the first time on another [9] program, that's why it's called a D804,—
- [10] Q Um-hum?
- [11] A -and tried to do another program.
- [12] Each one stood on its own, but, as you can see, [13] the second program didn't even cover the second [14] program. So, there was nothing to apply to the first [15] program.
- [16] MR. LEVITT: And here is where the question comes [17] in from my perspective, with respect to the third [18] program.
- [19] THE WITNESS: Go ahead?
- [20] BY MR. LEVITT:
- [21] Q Now, you've got contract charges for 21,000, and you've [22] got payments to Vantage of 19,000. So, you say, yes, [23] our, Vantage's costs were recovered?
- 124) A Von
- [24] A Yes.
- [25] Q Do you see that? But in aggregate, on the three

Page 411

- [1] programs, Vantage's agreed contract charges are, I'm [2] rounding down this time, 128,000-.
- [3] A Right.

BSA

- [4] Q –and the payments are 44,000, which doesn't rise to [5] your 65 percent bench mark?
- 161 A Okav.
- [7] MR. LEVITT: So, I don't understand why you're [8] saying that Vantage's costs are recovered on any of [9] these programs.
- .[10] THE WITNESS: Do you want me to answer?
- [11] MR. LEVITT: Yes.
- [12] A Okay. These are three, essentially, stand alone [13] programs. I can't read it. It looks like it's LV515, [14] LV604 and LV659. Okay?
- [15] The first program was undertaken, and, again, this [16] is to the best of my knowledge and recollection. The [17] second program was undertaken, and, again, from reading [18] what I'm seeing, the third program was undertaken, and [19] each program initially stands on its own, and if there [20] is incremental funds available, they're applied to the [21] next previous program.
- [22] So, in my opinion, there is that, the Program No. [23] LV659 did cover its costs because it's a stand alone [24] program and not a continuation of any other program. [25] The other two programs did not.

Page 413

XMAXOS

- [1] A To the extent that that was the agreement and [2] understanding between us and the group, the answer is [3] ves.
- [4] Q Well, okay. What do you mean by "to the extent that [5] was"-
- [6] A Well,-
- [7] Q "the agreement and understanding"?
- [8] A Okay. I'm just, I'm just going to give you, not a [9] specific, but in concept, if the, if, the arrangement [10] was, in the first deal, we were short, I guess it looks [11] like \$74,000.00, and in the second deal, we were short [12] \$8,000.00, and the group is obligated to make up that [13] difference, then, on the third, the third go around, if [14] we had gotten excess money, it would be applied in [15] inverse order, current program, then most recent [16] program, so on and so forth, but if the programs are [17] not related—
- [18] Q So, it might depend on whether there is a letter [19] saying, for example, "In the event of a shortfall"—
- [20] A No.
- [21] Q "Vantage will continue"-
- [22] A No. That's not what I said. No, I said that, no, [23] that's not what I said.
- [24] The understanding is, with the groups, is that [25] they're obligated to pay, and they're obligated to pay

Page 412

- [1] Now, had the Program 3 generated \$150,000.00 in [2] donations, then it would have then gone back, a [3] priority back to the initial other programs, whichever [4] one of those covered it's costs, but each program [5] initially stands on its own
- [6] If it's, if it's a stand alone program and not a [7] connected program—
- [8] Q So, you aggregate them if the final program is wildly [9] successful, and, as a consequence, recovers all the [10] unre previously unrecovered costs for the prior [11] programs; correct?
- [12] A No. That's not what I said. Let me make sure that I'm [13] clear.
- [14] Q Okay. The-
- [15] THE WITNESS: Go ahead. You ask your question.
- [16] MR. LEVITT: Okay.
- [17] BY MR. LEVITT:
- [18] Q If Program 3-
- [19] A Yes.
- [20] Q -was very, very successful,-
- [21] A Yes.
- [22] Q –let's say the payments to Vantage were \$200,000.00?
- [23] A Clear.
- [24] Q Would you then assign that money back to Programs 1 and [25] 2 and determine that Vantage's costs were recovered?

Page 414

- [1] any balances that are unpaid. Okay?
- [2] To the extent that the programs are unrelated [3] I'll give you an example, and I don't, I don't have a [4] specific example, but I'll give you an example.
- [5] If Program I, let's say, was done in 1996, 1995 [6] this is an example, but not a fact and another [7] program was done in 1998. The program that was done in [8] 1995, there might have been \$1,800.00 outstanding.
- [9] At that point, we might make a concession to the [10] group to get another deal back later on. I'm not [11] saying that that happened, but that's an example where [12] they're not related.
- [13] Q Can you tell temporarily whether these are related?
- [14] THE WITNESS: Whether they're related?
- [15] MR. LEVITT: Yeah. By looking at the year of the [16] mailings, '95, '96, '96.
- [17] A It appears from looking at it, okay, it appears from [18] looking at it, that they're, they're related. It looks [19] like they're related insofar as probably the files, but [20] it's, it's a guess.
- [21] Q Do you, do you have any doubt that if that second [22] mailing-
- [23] A Yeah?
- [24] Q --made \$50,000.00, that the excess over the
- \$16,000.00 [25] agreed contract charges on that mailing would be, go to

[1] recover Vantage's costs for the first mailing where [2] Vantage was out approximately \$70,000.00?

- THE WITNESS: Do I have any doubt?
- [4] MR. LEVITT: Yeah.
- [5] A I mean, I don't, again, I don't know what the agreement [6] said. I would presume that there would be no question [7] that they should be doing that, that they would be [8] obligated to do that.
- [9] Q And you're, after the first mailing Vantage is, you [10] know,-
- [11] A Bleeding.
- [12] Q Yeah, \$70,000.00?
- [13] A Yeah.
- [14] Q So, if you do another mailing, I take it, as a matter [15] of good business practice, that your goal is that that [16] second mailing is going to defray, if not recover [17] entirely, the deficiency from the first mailing?
- [18] A Yeah. To be honest with you, I would have stopped [19] after the first one.
- [20] O Well,-
- [21] A I'm just telling you. I'm just-
- [22] MR. LEVITT: I understand.
- [23] A That's where I'm getting-
- [24] Q But, you know, this is-
- [25] A But to the extent that we, to the extent that we did

Page 416

- [1] it, to the extent that we did it, if we had, we, [2] obviously, again, not being part of the decision to do [3] it, we, obviously, must have believed, at that point in [4] time, that what we were doing would have generated [5] sufficient incremental proceeds to be able to chop into [6] the first piece or else we would have never done it. [7] It doesn't make any sense to just keep pouring good [8] money after bad.
- [9] Q So, the question that I was trying to ask earlier was [10] that, if the third program, well, it seems to me that [11] you aggregate these programs with respect to whether [12] Vantage's costs were recovered if the costs of the [13] final program help defray those earlier deficiencies, [14] but that you separate them out, as is done here, with [15] this third program, if those, that last program does [16] not achieve the goal of recovering Vantage's costs on [17] prior mailings; is that, is that an accurate statement?
- [18] A That's inaccurate.
- [19] Q Okay. Can you explain to me why, because-
- [20] A Okay.
- [21] MR. LEVITT: Now, just, just so we're clear, I see [22] that, when I add these up,-
- [23] THE WITNESS: Um-hum.
- [24] MR. LEVITT: -the agreed contract charges for [25] these three programs is approximately 128,000, and the

Page 417

XMAX(36)

- [1] payments to Vantage are 44,000; so, it does not appear [2] to me that Vantage's costs were recovered on any of [3] these program.
- [4] Okay. So, that's, that's the sort of basis for [5] what I'm saying.
- [6] BY MR. LEVITT:
- [7] Q Do you understand?
- [8] THE WITNESS: My turn?
- [9] MR. LEVITT: Your turn.
- [10] A In some cases, you have to look forward before you look [11] back. So, my answer to that question is, is that we're [12] not in the business to loose money. We're not in the [13] business to give away profit.
- [14] So, whoever had made the decision to continue to [15] run these programs, as I said earlier, evidently [16] believed that there was an opportunity that we could [17] get some of our money back, or our loss in this case.
- [18] It appears that the third donor mailing, which [19] came pretty close to the agreed contract charges, on [20] that program, alone, that, on, on its own, was a [21] successf was a successful program. Okay?
- [22] It is obvious from looking at this, without going [23] into it more deeply in terms of looking at it, it, it's [24] obvious to me that the first two programs were not [25] successful.

Page 418

- [1] So, Program 3, or the third iteration of a, of a [2] series of programs, appear to be successful, but it [3] didn't, we didn't get to the point that you're [4] referring to generating significant amounts of [5] incremental money to cover the first two; in which [6] case, we have to say, "Sayonara."
- [7] Q Okay. Are there any programs on this Vantage Contracts [8] Summary Combined, Exhibit 25, are there any, are there [9] any programs where you used payments from a second or [10] third program,—
- [11] A Um-hum.
- [12] Q –or third or fourth, for example, to aggregate back [13] and recover Vantage's costs on a previous program; such [14] that the Vantage costs recovered column changed from no [15] to yes for that earlier program? Were there any [16] programs like that here that you can recall?
- [17] A I cannot recall specifically any of those cases. I [18] cannot. I can't say, you know, with any degree-
- [19] Q Do you understand-
- [20] A I'm very clear. In other words, did I take any [21] proceeds from a subsequent program, apply it to another [22] program, either previous or subsequent, to then be able [23] to demonstrate that the payments that were received [24] were over and above the agreed contract charges and [25] covered our costs. I'm clear what you said.

XMAX(37)

Page 419

- [1] I can't specifically recall any instance in that [2] case.
- [3] Q Can you take a look at that Vantage Contract Summary [4] Combined,—
- [5] A Um-hum.
- [6] Q –and see if there is, if you look at the programs, [7] obviously, it would only be the programs where there is [8] more than one program; it would only be the situation [9] where there was more than one program for a particular [10] nonprofit—
- [11] A Okay.
- [12] Q -and it would have to say that the Vantage costs were
- [13] recovered, yes?
- [14] Can you see, can you take a look at that and see [15] if it refreshes your recollection as to whether that [16] may have happened?
- [17] Take a couple of minutes.
- [18] (Pause for witness to review document.)
- [19] A I can't say that by looking at it. I couldn't say it [20] just by looking at it. It doesn't, I mean, I can't, I [21] can't specifically say, "No", and I can't specifically [22] say, "Yes." It doesn't appear, from looking at it, [23] that there is any of those I don't know what you're, [24] how you want to characterize it applications of [25] payments.

Page 420

- [1] MR. LEVITT: Okay. Let me ask this question, [2] maybe this will help-
- [3] THE WITNESS: Okay.
- [4] MR. LEVITT: -resolve the issue.
- [5] BY MR. LEVITT:
- [6] Q The second page-
- [7] A The second page.
- [8] Q -look at the General Grand Chapter, Order of Eastern [9] Star-
- [10] A Um-hum.
- [11] Q -as an example?
- [12] A Um-hum.
- [13] Q Where it says, on that first line, "Program receipts, [14] 333,037"; do you see that?
- [15] A Yes, I do.
- [16] Q Does that necessarily indicate program receipts from
- [17] that program only, and not from a subsequent program
- [18] that might have been used to cover the agreed contract
- [19] charges?
- [20] A I understand your question, and my understanding is
- [21] that it's, yes, that's just for that program.
- [22] Q Okay. And is it your understanding that that's the way [23] throughout this summary; that whenever a, is it your [24] understanding that throughout this Vantage Contract [25] Summary Combined and the Cost Query Report Summary, is

Page 421

- [1] it your understanding that whenever there is a column [2] that says, "Program Receipts", and it is associated on [3] a line with a particular program, that that is solely [4] receipts from that particular program?
- [5] A Yes, it is. That's my understanding.
- [6] MR. LEVITT: Looking at that General Order of [7] Eastern Star, maybe it's easier to see, but it appears [8] there is two, there is two programs on a couple of [9] those line items.
- [10] It's difficult to read them, but we've got them as [11] for the record, actually, you can read them once you [12] see what they're suppose to be NB526, and there is a [13] slash, LS660.
- [14] THE WITNESS: Um-hum.
- [15] BY MR. LEVITT:
- [16] Q Do you see that?
- [17] A Yes.
- [18] MR. LeCLAIR: Which schedule are you on?
- [19] MR. LEVITT: I'm on the Vantage Contract Summary [20] Combined.
- [21] A Yes, I see it.
- [22] Q Why is it that you would have a situation where there
- [23] is two, two, why are two programs combined in that line [24] item?
- [25] (Pause.)

Page 422

- [1] A I can't answer the question. I can't. I don't want to [2] make an assumption. Again, these were, these were [3] prepared by our staff. So, I, I would assume, I can't [4] make an assumption. I would assume that they're one [5] program, a continuation program, but I don't want to [6] make that statement without knowing.
- [7] MR. LeCLAIR: Just for the record, Peter, I think [8] in many cases there are a single program that are [9] tracked in multiple components. For example, donors [10] vs. members, but it's, in fact, the same program.
- [11] The group wants to be able to know how their [12] members contributed vs. nonmember donors.
- [13] THE WITNESS: Is that clear, Peter?
- [14] MR. LEVITT: Well, I mean, I really, well, let me [15] ask you this.
- [16] BY MR. LEVITT:
- [17] Q Does what Mr.LeClair has just said, does that refresh [18] your recollection at all in a way that you can answer [19] my question?
- [20] A Well,-
- [21] Q Without just, without just saying what he said, can-
- [22] A I'm clear. I'm clear. I mean, I can't say that that [23] refreshes my recollection on this, but there are [24] programs where there would be two or three different [25] codes, but it's the same program.

BSA

Page 423

- [1] It could be members, donors, lapsed donors, and [2] they would be combined into one program because, for [3] example, as we've said now for thousands of times, [4] sometimes a member mailing may not produce enough [5] receipts for the member portion of the mailing but it [6] would be offset by the donor portion of it, but the, [7] the group is considering it, we're considering it one [8] program, but we see it as components of the same [9] program; so that the group can understand how their [10] members are doing, how their donors are doing, so on [11] and so forth.
- [12] So, it's one pool of funds, but we track it [13] separately, and that's, that's a very frequent [14] occurrence, and we refer to those as breaking down by [15] cells.
- [16] Q Does the, do the initials "NB" or "LS" help us at all [17] on that?
- [18] A You know, I know, I know "N" means note cards, and "B" [19] may mean both. I don't know.
- [20] Q Well, I mean, just-
- [21] A I don't know. I don't know.
- [22] Q What is, do you know what "LS" is?
- [23] A No.
- [24] Q Do you know what-
- [25] A I know "L" is usually a label. I just-

Page 424

- [1] MR. LEVITT: Okay.
- [2] A I don't know what LS is.
- [3] Q What about "VS"? Any idea?
- [5] A No. Oh, it could be that, when we first started the [6] company, we were known as Vantage Studios.
- [7] Q Okay. "NM"?
- [8] THE WITNESS: I don't see that.
- [9] MR. LEVITT: It's on the top of the Order of [10] Eastern Star. I'm just picking them at random just [11] seeing if you know what these are.
- [12] BY MR. LEVITT:
- [13] Q "NM"?
- [14] A I'd be guessing. It could be new members. I don't [15] know. I don't know how these guys did their coding.
- [16] MR. LEVITT: Okay.
- [17] MR. LeCLAIR: Peter, is there anyway we can just [18] have a five minute break?
- [19] MR. LEVITT: Sure.
- [20] MR. LeCLAIR: Just to use the restroom?
- [21] MR. LEVITT: Yeah. We're, we're close to being [22] done here, but let's take a quick break.
- [23] (Whereupon, a brief recess was held.)
- [24] MR. LEVITT: Back on the record.
- [25] We'll mark Exhibit 32.

Page 425

YMAX(38)

- [1] (The document referred to was [2] marked for identification as [3] Melikian Exhibit No. 33)
- [4] MR. LEVITT: We're looking at the Response [5] Analysis for American Truck, it's Exhibit 28. That [6] response analysis, I represent to you, was produced to [7] the government as an exhibit or attachment to the [8] Combined Summary Report, Exhibit 25,—
- [9] THE WITNESS: Um-hum.
- [10] MR. LEVITT: -as the backup for it.
- [II] BY MR. LEVITT:
- [12] Q Do you recall that?
- [13] THE WITNESS: Okay. In other words, this was the [14] backup for this report?
- [15] MR. LEVITT: Well, yes, it was, it was provided in [16] a package-
- [17] A Okay.
- [18] MR. LEVITT: -to the government. The reports [19] were provided, and the response analysis were provided [20] along with them.
- [21] THE WITNESS: Okay.
- [22] MR. LEVITT: And that particular sheet is the [23] response analysis that was provided for American Truck [24] Historical Society.
- [25] THE WITNESS: Um-hum. Okay.

Page 426

- [1] BY MR. LEVITT:
- [2] Q Okay?
- [3] A Yeah.
- [4] Q Do you, who is responsible for obtaining those Response [5] Analysis Reports to provide as an attachment to these [6] summary reports?
- 7] THE WITNESS: What do you mean by "obtain"?
- [8] MR. LEVITT: Gathering them. However they were [9] obtained.
- [10] A Okay. I just asked the individual to printout the [11] Response Analysis Report for whatever the job number [12] was. In this case, it was 737.
- [13] Q Yeah?
- [14] A And they printed them out on 1/4, 2002.
- [15] Q Okay. Do you know who the individual was?
- [16] A It could have been Kim. It could have been Kelly. I'm
- [17] not sure who did it.
- [18] Q Okay. Now, this program, LM737,-
- [19] A Okay.
- [20] Q -is it, do you, can you tell looking at this Response [21] Analysis Report when this program ended?
- [22] THE WITNESS: When it ended? What does that mean?
- [23] "When it ended"?
- [24] MR. LEVITT: Well, when the program was complete.
- [25] A Well, generally, it looks like here that they were

Page 427

[1] continuing getting donations as late as September 15th, [2] 1998.

- [3] Q Um-hum. Where do you see that?
- [4] A On the last page. I think it says, "September". I [5] can't read it that well.
- [6] Q Okay. Where it says-
- [7] A Nine, fifteen.
- [8] Q Yeah. This is in the revenue-
- [9] A Yeah, section.
- [10] Q -section, and the last date there is 9/18/98?
- [11] A Right. I would, again, my looking at this would say [12] that the program, essentially, ended, you know, for all [13] intents and purposes, I would say 90 days after the [14] second reminder mailing. So, at the second reminder [15] mailing, it looks like it's January 16th. I would [16] have—
- [17] Q January 16th of what year?
- [18] A Ninety-seven. I'd add probably 90 days and say, on the [19] outside, April 15th, 1997 you should have seen a [20] dramatic fall off in, in donations.
- [21] Q Okay. There were some donations, you know, dribbling [22] in-
- [23] A Oh, yes.
- [24] Q -up until-
- [25] A And sometimes they go on for years.

Page 428

- [1] Q Okay, but here, we don't have any after September 18, [2] '98?
- [3] A Well, as of January 4th, yeah, I mean, that was the [4] latest report that I have.
- [5] Q Okay.
- [6] A That was the latest donation that we showed.
- [7] Q Okay. Now, these are, these Response Analysis Reports [8] are all kept on a computer; is that correct?
- [9] A Yes. They are kept in some kind of file on a computer. [10] Q Okay. Is it, is it fair to say that they are a dynamic [11] document in the sense that they are con they are, [12] while the program is going on, they're continually [13] being updated and changed as new mailings come in and [14] that sort of
- [15] A Yeah, to the extent that if a, if a donation came in, [16] they would have to be updated, because the bank would [17] report a donation for a Program No. X, and that would [18] have to be updated.
- [19] Q And it's updated on the computer?
- [20] A Yeah. To my knowledge it is; yeah.
- [21] THE WITNESS: As opposed to what?
- [22] MR. LEVITT: I don't know.
- [23] BY MR. LEVITT:
- [24] Q I'm just wondering if the Response Analysis Report is,
- [25] itself, a document that is in the computer?

Page 429

YMAXG9)

- [1] A Yeah, and somebody would get the information from the [2] bank and enter in the data.
- [3] MR. LEVITT: Okay. That's, that's what I mean.
- [4] THE WITNESS: Okay.
- [5] BY MR. LEVITT:
- [6] Q Somebody would enter it into the computer?
- [7] A Yes.
- [8] Q Okay. Who is responsible for that typically?
- [9] A Currently, it's a fellow by the name of Jean Felix.
- [10] Q Jean Felix?
- [11] A Jean Felix.
- [12] Q Is that John?
- [13] A John Felix; yeah.
- [14] Q If a program, if there hasn't been a progr if there [15] hasn't been any money coming in on the program, since [16] 9/18/98,–
- [17] A Um-hum.
- [18] Q-would there be any reason that there would be any
- [19] updating to the Response Analysis Report?
- [20] A Could be. Maybe, again, could be a charges that would
- [21] have come in afterwards that could have been charged [22] back to the group. Could be some payments. Could be,
- [23] they might have changed, you could change an address,
- a [24] contact number, a bank number. It doesn't just relate [25] to just receipts.

Page 430

- [1] MR. LEVITT: Okay.
- [2] A Anything that affects that program could change it.
- [3] Q And those changes would be reflected in the new, in the [4] Response Analysis Report?
- [5] A That's correct.
- [6] Q If there is-
- [7] MR. LEVITT: Let me show you Exhibit 32, which is [8] a Response Analysis also for American Truck Historical [9] Society.
- [10] BY MR. LEVITT:
- [11] Q I ask you to-
- [12] MR. LEVITT: And the date, in the upper right hand [13] corner of this one, is July 17, 2001.
- [14] THE WITNESS: Okay.
- [15] MR. LEVITT: And the Bates No. is VAN019948.
- [16] THE WITNESS: Um-hum.
- [17] MR. LEVITT: This Exhibit 32, if you compare it to [18] Exhibit 28,-
- [19] THE WITNESS: Okay.
- [20] MR. LEVITT: -I, I see there is only one [21] difference-
- [22] THE WITNESS: Okay.
- [23] MR. LEVITT: -between the two.
- [24] BY MR. LEVITT:
- [25] Q I welcome you to point out any differences you see?

Page 431

- [1] Why don't you go ahead, actually, and take a look at [2] the two?
- [3] MR. LEVITT: You might have a better sense of [4] where to look at where changes might be made.
- [5] (Pause for witness to review document.)
- [6] A I see a reference to short fall on, on the 7/17 that I [7] don't see on the 1/4.
- [8] Q Okay. Do you see any other changes?
- [9] THE WITNESS: Let's see?
- [10] (Pause for witness to review document.)
- [11] A Thirty-two; thirty-two. Total number of donors have [12] changed.
- [13] Q Where is that?
- [14] A Under "D". It's gone from 1,740, no, number of days [15] outstanding. Excuse me. That's changed. The response [16] rate hasn't changed. The total number of days [17] outstanding has changed.
- [18] Q What does that mean, that number there?
- [19] A The date from the first mailing until the date the [20] report is printed.
- [21] Q Okay. So, that's going to change automatically every
- [22] time you print it? Is, is that correct?
- [23] A Yeah.
- [24] Q That's going to change?
- [25] A Yeah. I don't see anything else that's in front of me.

Page 432

- [1] It looks like everything else looks the same. The [2] number of days in the mail. Okay.
- [3] MR. LEVITT: Let, let me go back to the number of [4] days issue.
- [5] THE WITNESS: Um-hum?
- 6 BY MR. LEVITT:
- [7] Q That happens automatically when you print it?
- [8] A Yeah. It's printed, it should be the subtraction of [9] the date that the report is printed, and that date will [10] then subtract the date of the, the date of the reminder [11] to, which is a pure mathematical formula.
- [12] Q Okay. Do you see any other changes?
- [13] A It's a different Bate Stamp. Bank account, automatic [14] renews. I mean, I don't see it off the surface. The [15] only thing that sticks out is the shortfall section.
- [16] Q Um-hum?
- [17] A Product selling price, I mean, they look the same. [18] They look, well, they look reasonably identical.
- [19] Q Reasonably?
- [20] A Yeah, I mean, except for that one piece, I don't see [21] anything different, at least in the days, number of [22] days outstanding.
- [23] Q Okay. So,-
- [24] THE WITNESS: Am I missing something?
- [25] MR. LEVITT: No, I'm just asking you.

Page 433

- THE WITNESS: Okav. I mean.-
- [2] BY MR. LEVITT:
- [3] Q I mean, the only changes you see are the number of [4] days, which happens automatically—
- [5] A Um-hum.
- [6] Q -when you print it?
- 77 A Um-hum.
- [8] Q And the section which says, "Shortfall. Continue [9] program until shortfall is eliminated"?
- 1101 A Yeah.
- [11] Q On the July 17, 2001, that's present; on the January 4,
- [12] 2002, it is not?
- [13] A Yeah.
- [14] Q Okay. The program, under that "Miscellaneous [15] Information", it says, that the contract expired June [16] of '97?
- [17] A Um-hum.
- [18] Q The, we've already seen that the last piece of mail [19] that came in was 9/18/98?
- [20] A Yeah.
- [21] Q Why would that change be in there? Why would say, in [22] July of 2001,—
- [23] A Yeah.
- [24] Q -four years after the program contract expired, and [25] three years after the last piece of mail came in,-

Page 434

- [1] A Yeah.
- [2] Q-would it say, "Shortfall. Continue program until [3] shortfall is eliminated", and then six months later [4] would that not be in there?
- [5] A I have no clue; unless it was a, again, there, there [6] are so many people working on these. There has [7] probably been 20 people probably handling this, and [8] when I say that, 20 people that would be using this. I [9] mean, before John Felix there was other people. I [10] wouldn't, I can't be honest and tell you that I know [11] who is doing what with the files. Okay?
- [12] The point of matter is that whatever was on the [13] file on that day, it was printed, and whatever was on [14] the file this day was printed.
- [15] So, I'm not sure what your question is. I'm-
- [16] Q Okay. What I'm-
- [17] A In other words, whatever, whatever was there [18] on the file that day is what was printed.
- [19] Q Why would someone take out, "Shortfall. Continue [20] program until shortfall is eliminated"?
- [21] A No clue.
- [22] Q Why would someone even be in this when there is no [23] mailings after 1998?
- [24] THE WITNESS: I don't understand your question.
- [25] BY MR. LEVITT:

Page 435

- [1] Q Why would someone be in the Response Analysis Report? [2] You say that a lot of people are in the report and [3] they're doing different things, but why would they be [4] in it—[5] THE WITNESS: You're asking me why that's not [6] there on July, January 4th, 2002?
- [7] A I can't answer it. I can't answer it. I mean, I don't [8] know. I don't know if something was run between July [9] 17th, 2001 and January 4th. I don't know if there was [10] or not.
- [11] Q If what was run?

BSA

- [12] A If there was another report run. I'm sure there [13] wasn't. I mean, this could be run at anytime, right, [14] and it shows that there was no change in any of the [15] numbers between the dates.
- [16] So, there was no, and if you ran it today, it [17] would say today's date on it, and it would update the [18] dates, and I'm, I don't know, I don't know if that [19] would printout or not. I don't know the answer to [20] that. I don't know why it's not there. I have no clue.
- [21] Q Do you have access to those Cost Analysis Reports?
- [22] THE WITNESS: Do I have access to them?
- [23] MR. LEVITT: Yeah.
- [24] BY MR. LEVITT:
- [25] Q On a computer system?

Page 436

- [1] A No. I would, if, somebody would have to take me in and [2] show me how to use them to get in there, but I have no [3] clue how to do them myself.
- [4] O Who does?
- [5] A Well, people that would be entering data, or maybe [6] Kelly would. I'm sure Kelly would because she printed [7] these out, or Kim would.
- [8] Q What about the salespeople? Would the salesperson who [9] has the account for American Truck Historical Society [10] have access to the Response Analysis—
- [11] A I don't know the-
- [12] Q –computer?
- [13] A –answer to that. I do not know. I don't want to [14] guess with you and say that I do or don't, but I don't.
- [15] Q Who is, you may have said this earlier, but-
- [16] A Um-hum.
- [17] Q—who is, who, in the period between July, 2001 and, [18] and January, 2002, was, had overall responsibility for [19] the Response Analysis Reports?
- [20] MR. LEVITT: I'm not saying the person who was [21] inputting the data.
- [22] BY MR. LEVITT:
- [23] Q Whose department does it fall under? Who's the-
- [24] A I guess that would have to be under Kelly, Kelly Wade.
- [25] Q Okay. In accounting?

Page 437 A Yes.

[2] Q When changes, when information comes in from the bank [3] that-

XMAX(41)

- [4] A Yeah.
- [5] Q -is relevant to the Response Analysis Report,-
- [6] A Yep.
- [7] Q—what is the process to make the changes to the [8] Response Analysis Report? Walk me through it?
- [9] A My understanding is they call up the report, and-
- [10] O Who does?
- [11] A Jean, John Felix. He was, and he had a person before
- [12] her was, she was a screw up.
- [13] Q John Felix is a woman?
- [14] A No, it's a man.
- [15] MR. LEVITT: Okay. I see what you're saying.
- [16] A There was a person before him, though, that was a [17] woman, and she botched everything. Okay, her name was [18] Alicia something or other, but she had no clue, and [19] it's, it's possible she may have screwed those up. [20] Okay, I—
- [21] Q Okay. She might have gone in and taken out the-
- [22] A She, let me tell you something-
- [23] Q-shortfall-
- [24] A She had no clue what was going on. She, she screwed up [25] so many reports that we had to go back, but—

Page 438

- [1] MR. LEVITT: We talked about not guessing.
- [2] THE WITNESS: I'm not, I'm not going to guess. [3] Okay.
- [4] MR. LEVITT: Okay. Let's not.
- [5] THE WITNESS: She was grossly incompetent, but [6] that's beside the point.
- [7] A So, a report would come in from a bank, and it would [8] say, "Job No. 737." It wouldn't have a name to it. My [9] understanding is John would go look up in the 737.
- [10] The file would come up. It would say, "737". He [11] would put in the date that the receipt was recorded by [12] the bank. He would then log it in, and it would stay [13] on there.
- [14] If it's a program that's that old, you would not [15] run a, you would not run another, you would not [16] printout another report.
- [17] Then, what would happen is, because this is so [18] old, the job is so old, you wouldn't run a, you [19] wouldn't have to worry about a bank statement because [20] it's basically been closed out.
- [21] Q Do you know if the computer system has a fingerprint?
- [22] THE WITNESS: What's, I don't know what a [23] fingerprint is.
- [24] MR. LEVITT: A fingerprint is it can tell when it, [25] it identifies and marks on the computer when a person

111

Page 439

[1] has gone into it, into it; so, that if somebody goes [2] into a Response Analysis Report, there is a fingerprint [3] on the computer.

[4] A I don't know the answer.

[5] THE WITNESS: Like a, like a trail, you mean? [6] Like a, an identification?

[7] A I don't know.

BSA

[8] Q Is there a password to get into the computer system [9] where the Response Analysis Report is kept?

[10] A I, I, again, I don't know.

[11] Q Is the Response Analysis Report accessible, I take it

[12] there is a computer database throughout-

[13] A Yes, that's correct.

[14] Q Is the Response Analysis Report, in theory, accessible

[15] if you know how to do it-

[16] A Yes.

[17] Q-from anybody's computer in the, in Vantage, or is it

[18] solely in the Accounting Department?

[19] A Again, I don't know the answer to that. I, I don't [20] want to guess.

[21] $Q \tilde{I}$ mean, for example, you have a computer in your (22) office?

[23] A Yeah. There are certain files that I can't get into, [24] and certain files I can get into.

[25] Q Do you know whether if you called up Kelly Wade on the

Page 441 (Pause.)

[2] THE WITNESS: Done?

[3] (Whereupon, on March 15th, 2002, at 4:01 p.m., the [4] above-entitled deposition was closed.)

VMAX(42)

Page 440

[1] phone and said, "Kelly, can you come down to my office? [2] I want to check out a Response Analysis Report," [3] whether she could show you how to get into it? Whether [4] it's physically able, you're able to do that?

[5] THE WITNESS: From my computer?

[6] MR. LEVITT: Yeah.

[7] A I don't know. I never asked her. I probably could. I [8] don't know. I can't, I'm not sure. I probably could, [9] but I'm not sure.

[10] Q Do you happen to know who the salesperson for American [11] Truck Historical Society is or was?

[12] A It says, "RL", and "RL" would have been Ron Lewis.

[13] Q He's no longer with the company?

[14] A No.

[15] Q When did he leave?

[16] A Well, he was there, evidently, to do this deal. I [17] would say, again, I'm guessing, but it would have to [18] be, you know, after, after January of 1997 because he [19] would have been there to do the deal. So, I don't—

[20] Q And do you know if he was still there in 2001?

[21] A Oh, no, no, no.

[22] MR. LEVITT: Okay.

[23] (Pause.)

[24] MR. LEVITT: Give me one minute, and I think we're [25] done.

Page 442
[I] CERTIFICATE [2] COMMONWEALTH OF MASSACHUSETTS)

) SS. [3] COUNTY OF SUFFOLK)

[4] I, Jennifer Goguen, a Court Reporter and Notary [5] Public, within and for the Commonwealth of Massachusetts, do [6] hereby certify that there came before me on this 15th the [7] day of March, 2002, the person hereinbefore named, who was [8] by me duly sworn to tell the truth, the whole truth, and [9] nothing but the truth, concerning and touching the matter in [10] controversy in this cause; that he was thereupon examined [11] upon his oath, and his examination reduced to typewriting, [12] under my direction, and that this deposition transcript is a [13] true and accurate record of the testimony given by the [14] witness.

[15] I further certify that I am not related to any of [16] the parties hereto or their counsel, and that I am in no way [17] interested in the outcome of said cause.

[18] Dafēd at Boston, Massachusetts, this 2nd day of [19] April, 2002.

[21]

Jennifer Goguen

[22] NOTARY PUBLIC My Commission Expires:

[23] October 10, 2008

SA	USA V Henry Lewis, et al, 97-10052-MLW - Harry Melikian	- 03/15/02
----	---	------------

Page 443
[1] CORRECTION SHEET [2] DEPOSITION OF HARRY MELIKIAN, Vol III [3] PAGE NO. LINE NO. SUGGESTED CORRECTION

[8]

[9] Deponent

Vantage 20800

XMAX(43)

Page 444
SIGNATURE OF WITNESS:

^[2] I have read the foregoing transcript and the same [3] contains a true and accurate recording of my answers to the [4] questions therein set forth, subject to the change and/or [5] correction sheet(s) attached.

Look-See Concordance Report

UNIQUE WORDS: 1.753 TOTAL OCCURRENCES: 8,971 **NOISE WORDS: 385**

TOTAL WORDS IN FILE: 29,359

SINGLE FILE CONCORDANCE

CASE SENSITIVE

NOISE WORD LIST(S): NOISE.NOI

INCLUDES ALL TEXT OCCURRENCES

IGNORES PURE NUMBERS

WORD RANGES @ BOTTOM OF PAGE

MAXIMUM TRACKED OCCURRENCE THRESHOLD: 200

NUMBER OF WORDS SURPASSING OCCURRENCE THRESHOLD: 2

LIST OF THRESHOLD WORDS:

LEVITT [276] Okay [280]

-\$-

\$1,800.00 [1] *414.8*

\$1.00 [2] 370:20, 22 **\$1.18** [3] *335:19*; *336:4*, *6*

\$1.25 [2] 360:11, 13

\$1.65 [1] 354:4

\$1.75 [1] 354:4

\$10,000 [1] 299:14 \$10,000.00 [1] 366:12

\$100.00 [1] 359:18 \$12,000.00 [1] 393:14

\$150,000.00 [1] 412:1

\$16,000.00 [1] 414:24 \$17,000.00 [1] 410:3

\$18,000.00 [2] *403.2, 4*

\$2 [1] 352:17

\$200,000.00 [1] *412:22*

\$25,766 [1] *303:4* **\$26,000.00** [1] *382:10*

\$26,779.85 [1] *375:15*

\$32,000.00 [1] *393:12*

\$33,000.00 [1] 386:11

\$36,000 [2] *302:19*; *303:4* \$4,000 [1] 299:15

\$5,000 [1] 299:14

\$50,000.00 [1] 414:24

\$58,000 [1] 302:18 \$6,000 [1] 299:14

\$61,000 [2] *303:15, 17*

\$61,766 [1] 302:24

\$62,000 [1] *304:*2

\$70,000.00 [2] *415:2, 12* **\$72,000.00** [2] *379:5; 380:16*

\$74,000.00 [1] 413:11 \$79,000 [2] 303:7; 304:2

\$8,000.00 [1] 413:12

-0-

06/12[1] 333:5

-1-

1/4 [2] 426:14; 431:7 10,000units [1] 299:13

10:15 [1] 279:2

10:31 [1] 345:14

12:00 [1] 344:3

13th [2] 345:8, 14

15th [5] 345:10; 427:1, 19; 441:3; 442:6

16th [2] 427:15, 17

17th [1] 435:9 1:00p.m. [1] 344:2

1:45 [1] 345:2

-2-

2nd [1] 442:18

- 3 -

35percent [1] 355:2

38s [1] 394:23

-4-

46Cents [1] 335:15

4:01 [1] 441:3

4th [3] 428:3: 435:6. 9

- 5 -

50cents [1] 352:13

50s [1] 394:24

7/17 [1] 431:6

-9-

-7-

9/18/98 [3] 427:10; 429:16; 433:19

-A-

a.m. [2] 279:2; 345:14

ability [2] 279:25; 280:3

able [8] 304:5; 330:11; 364:6; 416:5; 418:22; 422:11; 440:4

above-entitled [1] 441:4

absent [1] 302:11

absolute [4] 294:9; 306:6; 326:17;

acceptable [1] 344:1

access [3] 435:21, 22; 436:10 accessible [2] 439:11, 14

according [1] 285:9

Account [3] 400:3, 4, 16 account [15] 307:19; 308:11, 21;

310:20; 311:1, 10, 19; 317:21, 22;

365:19; 386:15; 405:15; 432:13; 436:9

Accounting [9] 288:7, 23; 292:5, 11, 17, 19; 293:4, 25; 439:18

accounting [10] 285:7, 19; 293:10;

367:23; 387:22; 388:5; 389:8, 11;

390:17; 436:25

accounts [2] 301:15; 309:16

accurate [11] 312:22, 24; 396:1, 2, 17; 397:8; 416:17; 442:13; 444:3

accurately [1] 328:5

achi [1] 353:6

achieve [3] 353:1; 389:19; 416:16

achieved [3] 353:6; 363:13, 20

Acquisition [5] 321:1, 2, 6, 9, 10 acquisition [2] 406:13, 14

activity [2] 327:18; 361:6

Concordance by Look-Seedala actual [45] 281:2; 283:16; 286:24, 25; 287:1, 23; 288:4, 11, 17; 289:7, 18; 291:1; 299:19, 20, 22; 300:6; 304:7, 14. 18; 306:12, 24; 307:25; 310:25; 311:13, 14; 312:13, 14; 316:4, 22, 24; 323:15; 324:5; 326:1, 7; 327:9; 358:19; 359:6; 361:18 actuals [1] 324:22 add [10] 385:13; 395:22; 396:8, 18; 397:1, 4: 398:20: 399:24: 416:22:

427:18 added [3] 303:3; 396:2 adding [1] 408:18

addition [1] 355:8 **Additional** [1] 396:3

additional [2] 371:12; 388:9

address [1] 429:23 addressed [3] 281:3, 21; 282:4

adjusted [1] 329:20 adjustment [1] 329:17

Administration [2] 287:2, 3

administrative [4] 293:24; 358:17; 359:13; 388:12

administrators [1] 287:21

advance [11] 377:7, 12, 25: 378:20: 381:10, 11; 382:22; 384:1, 23; 385:24;

advanced [1] 365:11 Advantage [1] 407:21

advice [2] 314:6: 360:25 advise [2] 283:1; 332:6

affect [3] 279:25; 280:3; 329:18 affects [1] 430:2 afield [1] 322:5

afterwards [1] 429:21

aggregate [4] 410:25; 412:8; 416:11; 418:12

aggregating [1] 409:23 agree [2] 322:7; 376:2

Agreed [2] 301:17; 385:15 agreed [30] 300:17; 302:10, 18; 303:12; 308:9; 313:3; 350:15; 365:5; 370:15, 20; 371:4; 380:7, 16; 381:16; 387:7; 395:11; 401:6; 402:17, 21; 403:14; 406:6; 408:1.

12; 409:25; 411:1; 414:25; 416:24; 417:19: 418:24: 420:18

agreement [7] 323:23, 25; 324:25; 405:4: 413:1. 7: 415:5

agreements [1] 314:4 agrees [1] 388:10

Aid [2] 407:22; 409:23 air [1] 331:16

Alicia [1] 437:18 Allopurinol [1] 279:24

allow [1] 363:12 allowed [2] 315:1; 405:5

alluded [1] 295:22 alone [4] 411:12, 23; 412:6; 417:20

Amateur [3] 373:14; 400:24; 409:7 amateur [1] 302:16

American [9] 357:3; 384:10; 390:5; 398:7; 425:5, 23; 430:8; 436:9; 440:10

amount [13] 308:20: 343:4: 361:1: 365:3; 366:3; 370:19; 384:6, 19; 387:4;

391:3; 405:8, 19, 24 amounts [3] 284:5; 301:13; 418:4 Analysis [56] 285:17, 23, 25; 288:12, 18; 289:1, 22; 292:3; 298:2, 5, 6; 301:T0, 20;

311:18; 318:23; 322:9; 339:7; 341:10, 19; 347:11; 349:13; 357:3, 10, 17; 376:5, 13, 23; 379:23; 380:14; 381:22; 382:20;

USA V Henry Lewis, et al, 97-10052-MLW - Harry Melikian - 03/15/02 Basic Systems Applications 385:20: 396:7, 25: 397:24: 398:17: 425:5; 426:5, 11, 21; 428:7, 24; 429:19: 430:4, 8; 435:1, 21; 436:10, 19; 437:5, 8; 439:2, 9, 11, 14; 440:2 analysis [10] 289:10; 292:2; 309:23; 310:1, 7; 311:9; 350:22; 425:6, 19, 23 answer [38] 281:15, 16; 283:7; 296:1; 302:20; 315:2; 316:21; 317:4, 9, 10; 318:2; 320:6; 322:18, 19; 328:8, 14; 332:11; 334:16, 21; 335:4, 5; 339:21; 341:15; 346:23; 354:20; 373:11; 387:21; 411:10; 413:2; 417:11; 422:1, 18; 435:7, 19: 436:13: 439:4, 19 answered [2] 301:24; 317:14 answering [2] 316:2: 330:23 answers [1] 444:3 Anybody [1] 292:22 anybody [4] 286:15; 305:16; 317:11; 439:17 anytime [2] 404:6; 435:13 anyway [1] 424:17 anyways [1] 287:17 anywhere [3] 313:9; 338:20; 339:13 apiece [1] 299:13 apologize [1] 357:22 appeal [1] 361:7 appear [4] 403:4; 417:1; 418:2; 419:22 appears [4] 414:17; 417:18; 421:7 applicable [2] 328:23, 24 applications [1] 419:24 applied [2] 411:20; 413:14 apply [2] 410:14; 418:21 appreciate [1] 324:21 approximate [2] 305:23: 339:12 approximately [7] 284:20; 304:4; 393:3; 403:3; 408:6; 415:2; 416:25 approximation [1] 303:22 April [2] 427:19; 442:19 aren't [1] 387:21 arrangement [1] 413:9 aside [1] 405:20 asking [23] 306:16; 324:8; 328:2; 333:20, 21, 23; 334:10, 12, 15; 335:6; 337:14; 338:15; 341:13, 15; 346:21; 349:17; 380:24; 397:5, 6; 402:3; 406:20; 432:25: 435:5 assign [1] 412:24 assigned [1] 284:25 associated [4] 382:9, 10; 391:13; 421:2 assume [7] 292:16; 299:12; 345:23; 353:22; 364:1; 422:3, 4 assuming [2] 292:18; 309:5 assumption [7] 309:6; 310:23; 341:23; 351:4; 377:14; 422:2, 4 astray [1] 314:25 attached [2] 282:15; 444:5 attachment [2] 425:7; 426:5 attachments [3] 345:6; 372:1, 8 attempt [2] 328:17; 330:15 attend [1] 293:22 attended [2] 294:11, 15 attention [1] 364:22 Attorney [1] 345:9 authorize [1] 282:22 automatic [2] 302:7; 432:13

automatically [4] 352:8; 431:21; 432:7;

available [4] 307:5, 6; 317:3; 411:20

Average [7] 321:3, 4; 333:10; 335:14,

18, 19

average [11] 304:3; 305:23, 24: 333:15. 18, 20; 334:18, 20; 335:2; 336:3 aware [1] 315:11

– B –

backed [i] 341:24 backs [1] 377:25 backup [2] 425:10, 14 balances [1] 414:1 band [10] 339:12; 340:9, 10, 11, 16, 18; 364:21; 388:17; 407:18 Bank [3] 384:2; 398:13; 432:13 bank [21] 358:9, 18, 19, 20; 359:1, 3, 4; 384:2, 8; 387:17; 390:8; 396:22; 397:3; 428:16; 429:2, 24; 437:2; 438:7, 12, 19 BANOOO10 [1] 307:20 base [1] 318:9 Based [3] 337:9; 340:13; 353:8 based [15] 289:10; 298:3; 299:19; 303:7, 10; 305:22, 23; 308:17; 309:15; 329:13; 330:23; 348:6; 351:3; 353:8; baseline [5] 347:3; 348:1, 15; 350:4; 353:2 Basically [1] 343:15 basically [16] 285:3; 299:24; 332:6; 363:7; 365:18; 370:25; 371:2; 384:25; 393:11; 396:23; 399:11, 17; 402:25; 404:12: 407:5; 438:20 basis [10] 295:11; 298:9, 22; 313:19; 314:9; 325:21; 338:19; 339:4; 383:19; 417:4 Bate [2] 357:4; 432:13 Bates [6] 283:18; 371:15, 19; 373:2; 430:15 bear [2] 338:23; 352:19 becomes [2] 325:7; 363:18 behalf [3] 367:4; 399:20 behind [1] 318:21 belief [1] 353:8 believe [24] 284:18; 285:6; 302:22; 305:3; 309:11; 310:19; 311:12; 314:8: 325:2; 342:12; 347:4; 361:19; 369:9, 10; 375:11; 377:11, 24; 388:2; 394:6, 14; 400:22; 405:9, 13 believed [2] 416:3; 417:16 BELL [3] 331:16, 21, 24 bench [1] 411:5 benchmark [2] 339:25; 352:2 beneficial [1] 290:7 beside [1] 438:6 bill [5] 359:6; 378:15, 17, 19 billed [2] 353:19; 381:13 billings [1] 285:17 bit [5] 291:17; 330:7, 10 blacked [4] 300:20, 21, 25; 371:3 Bleeding [1] 415:11 blow [1] 330:12 blunt [1] 323:12 board [1] 355:10 Boston [3] 378:10; 383:16; 442:18 botched [1] 437:17 bought [1] 354:21 Box [5] 358:8, 9; 383:23; 390:6, 7 box [3] 383:16, 17; 384:14 brainer [2] 313:4, 7 brains [1] 330:12

break [6] 280:5; 343:24, 25; 345:5;

424:18, 22

breaking [1] 423:14

Concordance by Look-See(45) Brian [3] 296:12; 334:3; 345:4 brief [1] 424:23 briefly [1] 296:17 broken [1] 302:25 BS [1] 303:4 buck [1] 354:7 bucks [1] 359:21 budgeted [1] 298:25 built [1] 359:9 bulk [1] 396:9 **bull** [1] 325:8 bullshit [2] 325:4; 326:19 business [4] 354:19; 415:15; 417:12, 13 button [1] 331:19 buy [2] 330:12; 375:23 buying [1] 353:20 bylaws [1] 405:12

- C -

calculate [1] 338:13 calculates [2] 335:23; 336:7 calculation [2] 336:12; 372:13 calculator [2] 336:9, 11 calendar [6] 352:16; 354:1, 2, 4; 360:17 calendars [1] 349:14 call [21] 285:19; 288:15; 291:2, 3, 6, 8; 303:21; 304:17; 307:12; 308:3; 309:23, 24: 312:6, 7; 327:15; 338:25; 354:21; 376:12; 388:17; 437:9 calling [5] 298:18; 307:10; 312:3; 372:3; 386:16 calls [1] 385:18 capacity [1] 334:7 card [6] 347:16; 350:23; 352:4; 354:1, 17: 360:17 cards [12] 335:18, 25; 337:8, 22, 23; 349:14; 352:21; 353:11; 381:19, 21; 396:8; 423:18 care [1] 369:21 careful [1] 393:20 Carolyn [1] 313:21 case [20] 302:14; 313:2, 5; 314:15, 18, 21; 315:13, 18; 354:7; 360:23; 381:17; 387:15; 388:7, 21; 394:4; 398:7; 417:17; 418:6; 419:2; 426:12 cases [19] 307:3, 4; 312:21; 338:21; 341:9. 19; 347:20; 352:5; 355:5, 7; 363:13; 384:4; 387:4, 6; 389:21; 417:10; 418:17; 422:8 cash [1] 393:7 catastrophic [1] 302:11 catch [1] 320:6 category [2] 362:17; 386:17 cells [1] 423:15 Cents [1] 335:19 cents [19] 291:22, 23, 24; 297:2; 334:18; 335:1; 336:3, 6; 352:12, 16; 353:20, 21, 23, 24; 363:1; 364:4, 5 certainty [1] 385:10 certify [2] 442:6, 15 chance [2] 319:17; 345:17 Chandler [4] 283:19; 319:11, 19; 333:8 change [24] 302:19; 303:14; 327:9; 329:4, 7; 361:2; 364:16; 380:20; 382:6, 7, 11; 396:8, 9; 403:16, 20, 23; 408:13; 429:23; 430:2; 431:21, 24; 433:21; 435:14; 444:4 changed [7] 418:14; 428:13; 429:23; 431:Ī2, 15, 16, 17

changes [7] 430:3; 431:4, 8; 432:12;

USA V Henry Lewis, et al., 97-10052-MLW - Harry Melikian - 03/15/02 433:3; 437:2, 7 423:2 Chapter [1] 420:8 coming [2] 329:1; 429:15 characterize [1] 419:24 Commission [1] 442:22 charge [19] 352:10; 353:16, 21; 359:7; COMMONWEALTH [1] 442:2 365:3; 370:15, 21; 377:12, 15, 25; 378:5; Commonwealth [1] 442:5 380:7, 16; 384:3, 5, 19; 399:23; 401:6 communication [1] 283:11 chargeable [1] 289:9 communications [1] 283:8 charged [6] 352:13; 359:1, 2; 362:6; companies [1] 378:9 company [4] 293:11; 332:16; 424:6; 440:13 365:18; 429:21 Charges [2] 301:17; 385:15 compar [1] 353:18 charges [63] 300:17; 302:10, 18; 303:7, 12; 304:2; 305:7, 10, 18; 308:10; 313:4. comparable [1] 285:1 6; 340:25; 341:1; 349:11; 350:15; compare [2] 289:9: 430:17 compared [2] 303:6; 393:9 351:18; 358:21; 359:4; 366:3, 12; 367:21; 371:4; 375:20; 377:10, 24; competition [3] 353:17; 354:11; 364:11 compile [1] 288:17 378:1, 2, 3, 4; 379:4; 381:5, 16; 382:21; 385:23; 387:8,

16, 17; 388:9, 12; 390:4; 395:8; 396:11, 22; 398:5, 6; 401:16; 402:17; 403:14; 406:6; 408:2, 12; 409:17, 25; 410:21; 411:1; 414:25; 416:24; 417:19; 418:24; 420:19; 429:20

charging [2] 365:7; 367:2

charitable [1] 361:6 check [6] 305:5; 313:19; 342:3; 361:13; 371:5: 440:2

checked [2] 313:19; 345:13

checks [1] 378:7 chief [1] 284:14

Children [2] 407:21; 409:23

Choiani [1] 293:13 chop [1] 416:5

chosen [2] 316:1, 20

circle [2] 355:8; 361:1 claim [2] 370:2; 372:5

clarify [1] 329:23

clean [1] 384:16

Clear [2] 380:13; 412:23 clear [29] 297:24; 303:3, 11; 306:19; 315:22; 325:11; 327:25; 328:16, 19; 341:18; 348:20; 366:5; 369:14, 18, 21; 370:4; 382:24; 387:25; 394:17; 395:14; 398:1; 407:5; 412:13; 416:21; 418:20,

25; 422:13, 22 dient [1] 283:12

closed [2] 438:20; 441:4 doseness [1] 347:10

clue [7] 309:2; 434:5, 21; 435:20; 436:3; 437:18, 24

code [1] 309:11 codes [1] 422:25

coding [1] 424:15

collected [4] 305:17; 341:7; 343:4; 370:14

collecting [1] 313:10

collections [2] 285.18; 288.13

college [1] 395:16

column [28] 297:18; 300:18; 320:23; 332:25; 341:16; 356:1, 4, 7, 11, 14; 371:3, 15; 373:2, 12; 374:6; 385:1, 15, 22; 395:22; 396:2, 18, 25; 397:4;

402:12; 403:5, 9; 418:14; 421:1 columns [6] 297:9; 301:16; 320:14; 333:10; 334:8; 371:12

combination [2] 288:18: 406:12 Combined [21] 300:12; 306:11; 312:18; 315:12; 338:8; 340:1, 5; 347:24; 370:12;

371:2; 387:1; 400:20, 23; 403;8, 10; 407:21; 418:8; 419:4; 420:25; 421:20;

combined [4] 368:13; 369:4; 421:23;

compiles [1] 292:15 compiling [1] 286:22

complete [3] 325:10; 355:8; 426:24

components [3] 360:24; 422:9; 423:8 computer [17] 399:17, 21; 428:8, 9, 19, 25; 429:6; 435:25; 436:12; 438:21, 25;

439:3, 8, 12, 17, 21; 440:5 con [2] 340:7; 428:11

concept [1] 413:9 conceptually [1] 400:10 concerning [1] 442:9

concession [1] 414:9 concise [1] 330:8

concluded [1] 324:15 conclusion [1] 341:9

conducted [2] 340:22: 341:17 confirmed [1] 330:18

confirms [1] 330:20 confusing [1] 390:24 connected [1] 412:7

connection [6] 310:13; 314:18; 315:12,

17, 20; 339:16

consent [1] 332:6 consequence [1] 412:9 consider [1] 384:23

considerably [2] 354:12, 22

considered [8] 365:14, 16, 18; 377:7;

383:3, 5, 7; 398:21 considering [2] 423:7 considers [2] 382:22; 384:1

consistent [5] 334:19; 335:2, 24; 337:7.

consultation [1] 302:3 consulting [1] 303:8 contact [1] 429:24

contained [1] 312:12 contains [1] 444:3

context [2] 302:23; 333:22 continually [1] 428:12

continuation [4] 279:3, 12; 411:24; 422:5

Continue [3] 433:8; 434:2, 19 continue [4] 279:14; 399:19; 413:21; 417:14

continuing [2] 280:9; 427:1 continuously [1] 351:23

Contract [22] 300:11; 301:17; 306:11; 312:17; 315:11; 338:8; 339:25; 340:4; 347:23; 357:12; 368:13; 369:4; 370:12; 371:2; 385:15; 400:20, 23; 403:7; 407:21; 419:3; 420:24; 421:19 contract [51] 302:10, 18; 303:7, 12; 305:6, 10, 18; 308:10; 313:3, 6; 323:25;

340:25; 341:1; 349:11; 350:15; 351:18; 367:21; 370:15, 20; 371:4; 378:13;

380:2, 7, 16; 381:16; 385:18; 387:7: 388:9; 395:8; 401:6, 16; 402:17; 403:14; 405:3, 8, 10, 25; 406:6; 408:1, 12; 409:16, 25;

Concordance by Look-Sees46)

410:21; 411:1; 414:25; 416:24; 417:19; 418:24; 420:18; 433:15, 24

contracted [2] 366:2; 388:10

Contracts [1] 418:7 contracts [1] 350:14 contributed [1] 422:12 control [1] 383:18

controversy [1] 442:10 conversation [2] 291:23; 329:6

conveying [1] 283:9 copies [1] 295:17 copy [2] 294:16; 345:21 copying [1] 280:24

corner [4] 309:4; 319:14; 376:15;

430:13

corporation [1] 284:15 **CORRECTION** [2] 443:1, 3

correction [1] 444:5 correctly [1] 339:22 correspond [2] 310:3, 6

Cost [47] 308:5; 333:10; 335:14, 19; 367:14; 368:17; 369:2, 23, 25; 370:2, 8; 371:15, 19, 25; 372:2, 5, 12, 15; 373:1, 3, 12, 14; 374:12; 375:12; 376:19, 24; 380:23; 384:24, 25; 385:1, 2, 22; 386:10,

15; 387:1, 2, 22; 393:19; 395:22; 396:2. 19; 398:18; 400:19; 420:25; 435:21 cost [92] 284:5; 288:8, 14, 15, 19; 289:5, 19, 25; 297:10; 298:4, 7, 8; 300:6; 304:13, 14, 15, 16; 307:9, 12; 308:3, 5; 310:9, 12, 20, 25; 311:1, 9; 316:4;

333:15, 17, 18, 20; 334:18, 20; 335:2, 10; 336:3; 337:10, 12; 338:2, 12; 339:7;

342:3; 343:16; 351:5; 354:6; 355:17; 359:6; 361:23; 363:2; 365:14, 16, 18, 19, 22; 367:25; 368:7; 372:3; 373:3, 19; 373:3 377:8; 380:20, 25; 381:1, 3, 4; 382:22;

384:2; 385:2, 5, 13; 386:15, 16; 387:21, 23; 388:4; 393:2, 9, 19; 394:11; 397:21; 399:25; 400:1, 12

Costs [18] 300:18, 25; 301:22; 302:21; 315:15; 316:2, 21; 321:3, 7, 8, 9; 341:16; 357:18, 25; 367:3; 380:12; 400:2, 3 costs [77] 281:2; 288:17; 289:7; 299:15,

20; 300:2; 303:11, 18; 304:6, 7, 12, 14, 18; 308:20; 310:10, 16; 311:13; 312:13, 17; 313:14; 316:22; 341:8; 343:2, 5, 6, 22; 353:22, 23; 357:13; 361:16, 23;

362:10; 364:25; 365:20; 367:22; 373:17; 375:21:

376:23; 378:20; 379:24; 380:2, 19; 382:7, 9; 385:14; 387:19; 388:5, 12, 19; 390:23; 391:1, 10, 13; 393:16, 17; 394:15; 408:10, 15; 409:25; 410:23; 411:8, 23; 412:4, 10, 25; 415:1; 416:12,

16; 417:2; 418:13, 14, 25; 419:12 counsel [6] 281:5, 22; 282:6; 283:1, 4;

442:16 **COUNTY** [1] 442:3

couple [12] 292:16; 304:22; 308:7; 313:20; 330:4; 331:14; 340:10, 15, 22; 341:17; 419:17; 421:8

course [1] 395:16 COURT [1] 356:21 Court [1] 442:4

Deponent [1] 444:9

USA V Henry Lewis, et al, 97-10052-MLW - Harry Melikian - 03/15/02 Basic Systems Applications cover [4] 410:13; 411:23; 418:5; 420:18 covered [8] 303:18; 315:23; 351:5, 352:9; 393:16, 18; 412:4; 418:25 coverletter [3] 369:19, 22; 372:2 create [1] 311:19 creating [1] 362:2 creative [1] 362:1 cross [1] 317:8 cross-reference [1] 310:1 crude [1] 331:12 Cryptic [16] 342:12, 20, 22; 343:3, 10; 374:3, 8; 375:7; 376:6; 385:3, 17; 388:21; 390:1; 396:7; 397:19, 22 cumulative [2] 364:25; 365:3 current [3] 331:5, 13; 413:15 Currently [1] 429.9 currently [4] 284:16; 285:14; 287:4;

customer [8] 352:10; 353:16, 19; 362:21, 22; 364:7, 9

curtain [1] 351:20

292:7

cutoff [3] 351:20, 25; 395:1 cycle [1] 327:6

- D -

D804 [1] 410:9 Dallas [1] 323:6 damage [1] 372:13 Data [1] 378:10 data [13] 286:25; 287:1; 288:23; 289:1; 294:1; 320:5, 8; 322:8; 339:10; 369:24; 429:2; 436:5, 21 database [1] 439:12 date [12] 319:13; 405:10; 427:10; 430:12; 431:19; 432:9, 10; 435:17; 438:11 Dated [1] 442:18 dated [4] 281:5, 22; 282:6; 345:6 dates [2] 435:15, 18 day [7] 295:25; 332:16; 434:13, 14, 18; 442:7, 18 day-to-day [1] 285:15 days [11] 305:25; 404:13; 427:13, 18; 431:14, 16; 432:2, 4, 21, 22; 433:4 de [2] 382:25; 384:3 deal [6] 313:11; 413:10, 11; 414:10; 440:16, 19 Deals [3] 320:25; 321:1 decide [3] 363:8, 10, 17 decides [1] 363:5 decision [2] 416:2; 417:14 deeply [1] 417:23 deficiencies [1] 416:13 deficiency [1] 415:17 define [3] 338:14, 15; 389:24 defined [1] 285:2 definitely [1] 351:4 definition [2] 286:4; 337:24 defray [2] 415:16; 416:13 degree [2] 385.9; 418:18 delivered [2] 345:8, 14 demonstrate [1] 418:23 Department [11] 284:13, 16; 288:7, 23; 292:5, 12, 18, 19; 293:4; 294:1; 439:18 department [1] 436:23 depend [1] 413:18 **Depending** [2] 334:22; 347:19 depending [5] 306:4; 308:18; 339:14; *353:17; 354:9* depends [1] 327:5

deponent [1] 280:23 deposit [1] 359:4 **DÉPOSITION** [1] 443:2 Deposition [1] 280:15 deposition [13] 279:4, 11, 12: 280:18. 25; 283:5; 296:6, 13; 315:1; 322:6; 369:23; 441:4; 442:12 depositions [1] 280:9 depository [1] 383:21 derived [3] 311:21; 320:4, 7 describe [1] 320:21 described (1) 361:17 description [2] 285:12; 358:5 designated [2] 383:20, 23 designed [3] 389:19, 20; 390:13 detail [3] 290:19; 291:19, 20 detailed [2] 298:9; 377:21 details [1] 308:18 determination [4] 302:5; 306:23; 338:11; 408:18 determine [23] 288:19; 289:3, 11; 291:21; 297:7; 298:2; 302:20; 303:17; 304:4, 6; 306:11; 307:25; 309:21; 317:6; 341:25; 346:10; 355:15; 357:13; 362:9, 13; 382:15; 393:10; 412:25 determined [4] 289:4; 342:1; 349:13; 388:14 determining [2] 308:15; 314:8 difference [7] 346:3, 6; 353:13; 365:11; 387:10; 413:13; 430:21 differences [1] 430:25 differently [1] 368:6 difficult [2] 354:2; 421:10 direct [8] 321:24; 373:19; 377:12, 25; 388:19; 391:3; 397:21; 399:25 direction [2] 314:3; 442:12 disaster [1] 410:2 discount [1] 384:21 discuss [1] 291:13 discussed [3] 295:4; 339:5; 409:6 discussion [3] 298:20; 303:10; 320:9 distinct [2] 408:22; 409:2 distinguish [2] 347:16, 18 distribute [1] 286:23 distributed [1] 290:12 divide [2] 336:6: 355:19 divided [2] 336:14; 395:10 division [9] 293:25; 320:4; 321:23; 323:4; 324:23; 326:22; 330:10; 332:8; 334:6 document [55] 280:10; 282:23; 283:19; 288:3, 24; 289:13, 18; 296:3, 8, 20; 300:11, 12; 306:13, 14, 17, 22; 307:13, 21; 315:17, 19; 319:5, 7, 13, 15, 17, 25; 322:11, 13; 334:14; 335:12; 336:22; 346:16; 356:23; 357:1, 7, 9; 367:6, 10, 13, 18; 368:2; 374:15; 376:5, 7, 11; 377:17; 385:8; 389:18, 20; 419:18; 425:1; 428:11, 25; 431:5, 10 documentation [3] 318:24; 341:14; 401:25 documents [28] 280:23; 281:1, 7, 8, 11, 13, 19, 25; 282:2, 8, 12, 18, 23; 283:1, 4; 290:23; 302:4; 307:1, 4, 7; 308:2; 339:16, 20; 340:1, 3, 7, 15; 400:21 doesn't [16] 299:16; 301:1; 322:11; 325:18; 326:13; 334:13; 363:13, 14; 378:19; 384:22; 411:4; 416:7; 419:20, 22; 429:24

DOJ18999 [2] 283:18; 319:12 dollar [3] 299:13: 352:13: 364:25 dollars [10] 306:6; 354:24; 391:23; 392:7, 12; 403:16, 20, 23; 404:22; 406:19 donate [1] 361:2 donated [1] 410:8 donation [3] 428.6, 15, 17 donations [5] 318:25; 412:2; 427:1, 20. donor [5] 399:22; 406:13, 15; 417:18: donors [7] 399:6; 422:9, 12; 423:1, 10; 431:11 doubt [2] 414:21; 415:3 Draft [1] 294:19 draft [3] 294:18; 295:1 dramatic [1] 427:20 draw [1] 314:4 dribbling [1] 427:21 due [2] 405:8, 10 duly [1] 442:8 dynamic [1] 428:10

Concretance In Luck-Seeral?

– E –

early [1] 318:11 easier [1] 421:7 Eastern [3] 420:8; 421:7; 424:10 easy [1] 366:10 economic [1] 314:6 economics [1] 389:14 economist [1] 313:24 educate [1] 346:6 educated [1] 341:22 effect [2] 321:16; 350:21 effort [2] 319:1; 361:6 eight [2] 403:19; 406:19 eighteen [2] 341:5, 7 eliminate [1] 330:8 eliminated [3] 433:9; 434:3, 20 Emigh [1] 313:21 Enclosed [1] 369:22 end [11] 326:20; 345:24; 351:23; 352:14; 354:4, 6; 363:20; 379:5, 10; 405.8, 16 endeavor [1] 397.8 ended [7] 291:23, 24; 393:14; 426:21, 22, 23; 427:12 engage [1] 282:22 **engagement** [1] 315:7 English [1] 393:11 enormous [1] 407:19 ensure [1] 297:1 entail [1] 360:20 enter [2] 429:2, 6 entered [2] 324:23; 330:17 entering [1] 436:5 entitled [5] 280:20; 300:11; 301:22; 319:11; 367:14 entry [1] 308:19 env [1] 375:25 **envelope** [3] 360:21: 361:10, 18 envelopes [3] 375:20, 24; 378:6 equal [4] 302:10; 311:20; 313:3; 381:17 equals [2] 311:10; 395:9 equivalent [2] 282:11; 286:6 escrow [2] 405:15; 406:3 Essentially [3] 318:20; 368:3, 4 essentially [6] 358:22; 365:20; 366:21; 388:11; 411:12; 427:12

Basic Systems Applications estimate [4] 324:1, 12; 329:3; 350:8 estimated [6] 284:4; 323:18, 22; 324:16; 326:3: 333:16 estimates [1] 288:1 etcetera [1] 361:22 event [2] 372:11: 413:19 evidently [2] 417:15; 440:16 exact [4] 303:25; 320:25; 343:23; 351:9 exactly [2] 365.9; 368:14 **EXAMINATION** [2] 279:18; 346:1 examination [1] 442:11 examined [1] 442:10 example [26] 289:24; 302:16; 326:3; 327:6; 335:13; 349:6; 352:12, 21; 359:16; 360:8, 19; 361:16; 385:2; 390:1; 400:24; 413:19; 414:3, 4, 6, 11; 418:12; 420:11; 422:9; 423:3; 439:21 examples [2] 282:12; 341:4 exceeded [1] 409:16 Excel [4] 291:12; 297:25; 298:20; 339:11 except [1] 432:20 exception [1] 385:11 excess [3] 330:12: 413:14: 414:24 excluded [7] 376:23; 377:2, 3, 6, 7; 379:2: 383:25 excludes [2] 370:25; 381:4 Exclusive [2] 373:18, 19 exclusive [1] 365:21 exculpated [1] 311:18 Excuse [1] 431:15 Executive [2] 321:20, 22 exercise [4] 357:12; 371:8; 389:11; 390:13 Exhibit [53] 280:9, 12, 15, 20; 283:17; 296:9, 11, 19, 22; 300:10; 306:15, 21; 307:19, 23; 308:2, 24; 310:14; 311:4; 315:12; 319:6, 9; 332:21; 347:25; 356:25; 357:2, 17; 364:22; 367:9, 12, 16; 368:17; 369:4; 371:12; 372:14; 374:14, 25; 375:13; 376:5, 9; 400:21, 23; 407:20; 418:8; 424:25; 425:3, 5, 8; 430:7, 17, 18 exhibit [2] 356:20; 425:7 exhibits [1] 279:14 exist [3] 281:9, 14: 282:24 existence [2] 316:18; 331:3 expect [3] 352:22; 353:5; 407:18 expectation [4] 324:25; 353:10, 16; 354:17 expectations [2] 298:10; 299:6 Expected [1] 299:15 expected [5] 284:5, 6; 298:25; 299:17, expecting [1] 393:11 expended [2] 367:4; 393:23 expenditures [1] 387:19 expenses [7] 365:15; 389:23; 390:15; 393:19; 394:12; 396:4, 6 experience [3] 333:23; 334:10; 353:9 expert [1] 315:13 expired [2] 433:15, 24 Expires [1] 442.22 explain [9] 297:21; 324:20; 358:23; 365:12; 376:22; 386:13; 394:19; 410:2; 416:19 explaining [1] 361:5 exploring [1] 322:12 extend [1] 349:17 extension [1] 292:2

extensive [1] 314:13 extent [15] 281:9, 13; 282:23; 316:25; 317:3; 327:21; 368:19; 381:2; 413:1, 4; 414:2; 415:25; 416:1; 428:15 extra [2] 385:12; 399:7 extract [1] 339:10 extraction [1] 367:22 extreme [1] 355:4 extremely [1] 305:19 eyeball [2] 295:8; 298:9

– F –

fact [6] 309:13; 352:9; 380:11; 405:12;

414:6; 422:10 factor [1] 362:15 Fair [1] 404:25 fair [10] 295:8; 325:9; 328:4; 340:14, 16; 354:14; 382:14; 398:16; 407:14; 428:10 fall [3] 427:20; 431:6; 436:23 familiar [6] 320:17, 19; 321:6; 323:13; 340:14; 405:3 feasible [1] 327:21 February [1] 325:23 FedEx [3] 345:7, 13 fee [31] 358:9, 10, 17, 18, 20; 359:1, 2, 3, 4, 5, 12, 13, 21; 362:4, 6; 383:2; 384:2, 9, 12; 390:7, 8; 396:22; 397:2, 3; 398:9, 13 feel [1] 399:9 fees [17] 358:9, 18; 359:8, 9, 14, 18; 365:5; 366:9; 383:5; 384:8, 13; 387:17; 390:7: 397:2: 398:10 Felix [8] 292:21; 429:9, 10, 11, 13; 434:9; 437:11, 13 fellow [5] 286:8; 287:5; 292:20; 429:9 fifteen [1] 427:7 fifth [2] 280:18; 356:5 Fifty [1] 352:15 fifty [1] 319:3 figured [1] 358:23 file [5] 428:9; 434:13, 14, 18; 438:10 files [5] 399:18; 414:19; 434:11; 439:23. final [2] 412:8; 416:13 Finance [2] 284:13, 16 finance [1] 292:23 Financial [8] 293:9, 11; 319:23; 321:25; 322:3; 323:1; 332:2; 378:10 financial [3] 284:14; 285:15; 332:7 financials [1] 285:15 find [3] 339:12; 347:1; 372:21 Fine [1] 349:7 fine [2] 312:9; 356:18 fingerprint [4] 438:21, 23, 24: 439:2 finish [2] 334:3; 389:15 finished [6] 294:25; 295:2, 3, 5, 6, 7 first [26] 296:6; 329:12; 331:11; 332:22; 345:19; 346:9; 358:7; 368:16; 401:1; 409:9, 10; 410:2, 8, 14; 411:15; 413:10; 415:1, 9, 17, 19; 416:6; 417:24; 418:5; 420:13; 424:5; 431:19 Five [1] 401:9 five [7] 315:9; 318:25; 349:19, 23, 25; 359:21; 424:18 flat [1] 384:19 Florida [1] 383:16 fluctuate [2] 347:21, 22 fluff [1] 330:9 follows [2] 279:9: 280:25 forecast [1] 299:1

Concordance by Look Seer48) foredrawn [1] 341:8 foregoing [1] 444:2 form [2] 286:23; 295:1 formal [1] 297:24 format [11] 283:24; 289:20; 320:17; 330:1, 6; 331:5, 7, 8, 11, 13 formatted [1] 368:6 former [1] 402:19 formula [2] 347:14; 432:11 forth [8] 291:18: 362:18: 366:9: 399:21: 406:15; 413:16; 423:11; 444:4 forward [1] 417:10 Foundation [1] 342:13 foundation [1] 346:16 four [7] 282:10: 315:9; 318:25; 331:11: 404:4, 5; 433:24 fourth [3] 335:13; 356:6; 418:12 Frank [1] 293:13 Fred [4] 283:19; 319:11, 19; 333:7 freezing [2] 331:17, 24 French [1] 292:20 frequent [1] 423:13 frequently [1] 330:3 Friday [1] 369:23 friends [1] 364:11 front [9] 347:24; 381:9; 387:6, 18; 389:24; 390:2; 394:1; 396:3; 431:25 full [3] 340:24; 405:10, 24 function [5] 285:3, 10, 12, 13, 20 fund [2] 321:24; 361:6 funds [2] 411:20; 423:12 furnished [1] 300:15

- G -

gain [1] 289:11 Gathering [1] 426:8 gave [4] 302:25; 310:16; 343:5 generated [2] 412:1: 416:4 generating [1] 418:4 generic [1] 375:24 gets [2] 364:4; 378:20 gift [1] 399:7 Give [1] 440:24 give [19] 285:12, 13; 309:25; 327:16, 17; 334:16; 335:6, 12; 359:16; 360:19; 374:11; 384:20; 389:12; 399:8, 22; 413:8: 414:3, 4: 417:13 given [5] 295:11; 314:5; 348:14; 399:11; 442:13 giving [4] 304:1; 341:4; 349:6; 354:12 global [2] 291:14; 295:11 goal [2] 415:15; 416:16 goes [6] 362:2; 378:20; 385:7; 405:7, 14; 439:1 Goguen [2] 442:4, 21 gonna [1] 366:7 gotten [2] 387:7; 413:14 government [3] 380:18; 425:7, 18 **Grand** [1] 420:8 Graves [1] 323:7 greater [1] 370:20 greeting [2] 350:23; 360:17 Gross [6] 321:9, 10: 356:8, 10 gross [48] 284.6; 297:12; 299:21, 23; 305:22, 23, 24; 306:2, 12, 24; 337:12; 339:1, 13, 24; 340:11; 346:3, 10; 347:3; 348:14, 16, 24; 349:16; 351:14; 352:14, 20, 22; 353:1, 10, 15, 25; 354:17, 23, 25; 355:9, 15, 18, 19; 356:1; 358:11; 361:15;

362:16; 363:2, 5; 364:15, 18; 406:8, 10;

407:9 grossly [1] 438:5 group [34] 285:7; 289:10; 292:24: 300:17; 314:9, 10; 318:10; 326:4. 330:19, 20; 359:2, 7; 366:3; 377:13, 16; 381:14; 383:6, 14, 18, 20, 23; 384:4, 6; 388:10; 391:4; 399:1, 3; 413:2, 12; 414:10; 422:11; 423:7, 9; 429:22 groups [4] 290:15, 16; 314:5; 413:24 guarantee [1] 294:9 guess [40] 286:11; 289:5; 290:14; 291:1, 3; 292:14; 295:11; 303:2; 304:14: 314:19; 317:17, 23; 318:2, 3; 323:3; 327:15; 333:5, 16, 17; 334:13; 335:7, 8, 9; 346:9; 367:22; 385:7; 391:7; 397:16; 405:6, 17; 406:17, 20, 22; 413:10; 414:20; 436:14, 24; 438:2; 439:20 guessing [6] 331:9; 350:9; 406:9; 424:14; 438:1; 440:17 guidance [1] 332:9 guide [1] 326:21 guideline [2] 305:11; 364:6 guidelines [1] 332:7

Basic Systems Applications

guys [1] 424:15

– H –

half [4] 361:11; 392:7; 408:2, 7 hand [7] 371:3, 15; 374:6; 376:14; 408:19, 20: 430:12 handed [1] 345:5 Handicap [13] 282:11, 13, 16; 283:14, 18; 319:11; 320:3, 10; 332:20; 333:7; 346:8; 355:22, 24 handicap [5] 283:15, 16, 21, 23; 284:1 handle [1] 326:1 handling [5] 358:17; 359:12, 23; 361:25; 434:7 Hang [1] 377:20 Hank [1] 295:17 happening [2] 399:14; 400:6 happens [7] 331:19; 363:7; 384:5; 399:18; 401:21; 432:7; 433:4 HARRY [1] 443:2 Harry [1] 280:16 hasn't [4] 323:22; 429:14, 15; 431:16 haven't [1] 404:4 head [4] 305:7; 318:9; 326:21; 351:9 heading [2] 332:8; 356:14 headings [2] 320:23; 356:7 hear [1] 321:21 heard [2] 320:3, 9 held [1] 424:23 hell [1] 372:22 help [8] 292:13; 295:16; 332:6, 7, 9; 416:13; 420:2; 423:16 helped [1] 314:4 helping [1] 292:16 hereby [1] 442:6 hereinbefore [1] 442:7 hereto [2] 282:15; 442:16 high [10] 305:19; 306:4; 337:17, 18; 338:21; 351:23; 352:14; 360:4; 385:9 higher [7] 349:21; 350:7, 10; 352:11; 354:24; 355:1, *11* highly [1] 341:22 Historical [8] 357:3; 384:10; 390:5; 398:7; 425:24; 430:8; 436:9; 440:11 historical [4] 324:5, 13; 325:15; 340:8 historically [1] 353:5

hits [1] 325:6 Hofstra [6] 305:3; 310:13, 16; 313:15; 317:15; 342:5 hold [2] 394:3, 4 holiday [11] 335:18, 25; 337:8, 23; 347:16; 352:4, 21; 353:11; 354:3, 15; hometown [1] 383:24 honest [2] 415:18; 434:10 honestly [2] 285:6; 304:20 hopefully [1] 295.16 Hospital [3] 370:1; 372:4; 403:10 hour [1] 295:12 house [3] 362:4, 7; 375:20 hundred [3] 403:15, 19, 23 hygiene [1] 384:17

- I -I'd [24] 282:21; 291:16; 294:18, 20, 22;

295:7, 12; 304:2, 24; 309:23, 25; 310:1: 324:21; 327:15; 331:9; 342:9; 346:7; 347:10; 348:24; 351:24; 358:23; 406:9; 424:14; 427:18 I've [9] 279:24; 320:3; 321:2, 3, 4; 330:24; 332:5; 336:9; 399:15 idea [3] 318:18; 323:18; 424:3 identical [1] 432:18 identification [11] 280:11; 296:9, 21; 307:22; 319:8; 356:24; 367:11; 374:16; 376:8; 425:2; 439:6 identified [1] 397:2 identifies [1] 438:25 identify [2] 356:14; 374:21 identifying [1] 291:9 III [1] 443:2 imp [1] 327:16 impact [1] 329:2 impression [2] 324:11; 327:17 in-house [2] 323:25; 333:4 inaccurate [1] 416:18 Inc [1] 322:1 inclined [1] 395:21 include [10] 358:21; 360:24; 369:2; 383:2; 384:23; 385:23; 386:11; 387:16; 390:2. 6 included [5] 358:14, 16; 369:3, 17; 373:5 includes [2] 312:13; 372:2 incompetent [1] 438:5 incremental [4] 388:9; 411:20; 416:5; independent [1] 378:12 indicate [1] 420:16 indicated [2] 295:10; 342:4 indicates [1] 394:25 indication [1] 327:17 indiv [1] 408:22 individual [13] 284:4, 7; 323:2; 329:9, 19; 332:8; 360:22; 361:1, 11; 371:5; 408:21; 426:10, 15 individuals [4] 284:24; 292:11; 302:3; Information [1] 433:15 information [28] 283:10; 285:16; 286:22; 289:21; 290:9, 12; 298:12; 299:24; 300:16; 303:1; 307:2, 7; 308:12; 310:17; 311:9; 312:12; 319:1; 321:13, 14; 323:21; 328:22, 23; 329:1; 361:3; 371:22; 373:4; 429:1; 437:2 infrequently [1] 399:16

Concordance by Look-Seed-9) initial [1] 412:3 initially [3] 325:3; 411:19; 412:5 initials [1] 423:16 input [1] 324:15 inputting [1] 436:21 Inquiry [1] 400:18 inquiry [5] 307:19; 308:5; 311:10, 19; 386:15 insert [3] 301:10: 361:11, 12 inserted [4] 324:18; 326:2; 343:6 inside [1] 360:24 insofar [1] 414:19 inspection [1] 280:24 instance [2] 304:1: 419:1 instances [1] 348:9 instructing [1] 283:6 integrity [1] 332:7 intent [2] 371:7; 372:11 intents [1] 427:13 interested [1] 442:17 intermingled [1] 320:11 International [2] 407:22; 409:23 invariably [1] 327:11 inventory [2] 375:23, 25 inverse [1] 413:15 involved [10] 301:7; 308:18; 334:6, 7; 362:1; 368:16, 18, 19, 21; 369:10 involvement [5] 314:21; 322:2, 25; 323:8: 332:1 issuance [1] 285:25 issue [6] 308:15; 326:17; 360:1; 386:25; 420:4; 432:4 issued [1] 330:3 issues [2] 294:2; 342:2 It'd [1] 306:8 it'd [1] 306:5 item [10] 289:19; 298:23; 303:6; 326:5; 390:8; 401:1; 406:16; 408:1, 21; 421:24 items [11] 341:24; 365:17; 370:11; 383:4; 391:21, 24; 392:7; 397:1; 398:4; 400:1; 421:9 iteration [1] 418:1

- J -

J-E-A-N [1] 292:21 Jack [4] 286:9, 13, 19: 293:12 **January** [11] 281:23; 282:6; 325:22; 427:15, 17; 428:3; 433:11; 435:6, 9; 436:18; 440:18 January10 [1] 281:5 Jean [6] 292:20; 429:9, 10, 11; 437:11 Jen [1] 356:20 **Jennifer** [2] 442:4, 21 Job [4] 289:19; 309:25; 310:3; 438:8 job [13] 308:21; 309:12, 16, 20; 310:2; 326:15; 327:5; 330:11; 343:3; 380:25; 392:16; 426:11; 438:18 jobs [4] 291:15; 294:21; 300:15 John [6] 429:12, 13; 434:9; 437:11, 13; 438:9 journals [1] 289:5 judge [2] 279:11; 322:5 July [8] 323:6; 405:9; 430:13; 433:11, 22; 435:6, 8; 436:17 jumped [1] 349:9 June [4] 319:14; 327:7, 8; 433:15

– K –

K-A-I-S-E-R [1] 287:7 K-I-M [2] 286:14; 292:21

Kaiser [1] 287:5 keep [5] 388:16; 404:1, 3; 405:14; 416:7 Kelly [28] 284:18, 22; 285:5; 286:7, 8, 19; 292:8, 9, 15; 293:8; 301:4, 5; 303:8; 310:19; 313:13; 317:13; 342:23; 343:21; 368:22, 23, 25; 426:16; 436:6, 24; 439:25: 440:1 kept [5] 284:7, 9; 428:8, 9; 439:9 Kerry [1] 287:10 key [1] 378:7 kidding [1] 395:18 Kim [15] 286:12, 19; 292:21; 301:4, 5; 303:8; 310:19; 313:14; 317:13; 342:23; 343:21; 368:22, 24; 426:16; 436:7 knowing [1] 422:6 knowledge [9] 280:4; 330:24; 353:9; 355:13; 377:15; 381:3; 394:8; 411:16; 428:20

Basic Systems Applications

– L –

label [16] 334:18; 347:15; 350:23; 352:4, 13; 353:19; 354:15; 360:16, 23; 361:3; 362:23, 24, 25; 423:25 Labels [1] 332:23 labels [13] 334:20; 335:11, 14; 349:14; 352:10, 21; 353:11, 21; 354:22; 360:25; 361:12; 362:23; 364:2 ladies [1] 342:3 lapel [1] 399:2 lapsed [1] 423:1 last [19] 287:6, 17; 293:1; 330:22; 331:14; 340:15, 22; 341:17; 348:20; 349:19, 23, 25; 399:15; 403:8; 416:15; 427:4, 10; 433:18, 25 late [4] 318:11, 14, 15; 427:1

latest [2] 428:4, 6 latter [1] 402:19 laydown [2] 352:6, 7 lead [1] 329:13 leave [1] 440:15

leaves [1] 393:5 **LeCLAIR** [40] 279:10, 15, 17; 281:8; 282:21; 283:6, 11; 296:14; 306:13, 16; 308:4; 314:24; 316:6; 322:4, 13, 16, 20; 326:12; 327:24; 328:9, 13; 333:13, 25; 334:12; 335:3; 336:1; 345:11, 13, 18, 21; 346:12, 15; 372:15; 390:22; 391:15, 20; 421:18;

422:7; 424:17, 20 Ledger [4] 374:12; 400:4, 16 ledger [29] 288:15, 19; 289:6; 304:13, 14, 15; 307:9, 12, 19; 308:3, 5, 11; 310:9, 12, 20; 311:1, 3, 10, 19; 317:21, 22; 322:14; 367:23; 368:7; 373:22;

377:21; 386:15

ledgers [2] 298:7; 372:3 lefthand [2] 303:2; 319:14 leftover [1] 403:2

legal [1] 321:25

letter [8] 281:5, 22; 282:6; 345:5, 6: 361:4, 8; 413:18

levels [1] 290:23

Lewis [2] 295:17; 440:12

life [1] 314:7

limited [4] 323:2, 8; 332:2; 334:7

LINE [1] 443:3 Line [1] 392:23

line [19] 289:18; 294:23; 297:13; 313:13; 338:5; 355:14; 358:3, 22; 381:19; 401:1; 406:16; 408:1, 12, 21; 420:13; 421:3, 9,

lines [1] 371:5 Lipitore [1] 279:24 list [7] 280:20; 298:23; 362:15, 19; 375:21: 384:16, 17 listed [4] 293:8; 340:1; 357:25: 373:3 lit [1] 369:16 LM [1] 303:5 LM26 [1] 401:8 LM265 [1] 402:14 LM737 [1] 426:18 located [1] 383:14 locked [2] 383:16, 17 log [1] 438:12 logic [2] 302:9; 394:17 longest [1] 293:13 looks [14] 297:22; 351:10; 375:19; 376:13; 377:2; 378:24; 408:24; 411:13; 413:10; 414:18; 426:25; 427:15; 432:1 loose [2] 384:7; 417:12 loss [4] 289:3, 11, 20: 417:17 lot [4] 298:9; 330:9; 334:8; 435:2 Lou [2] 294:3, 5 lower [8] 306:5, 7, 8; 353:17: 354:23: 355:1; 407:18 LS [3] 423:16, 22; 424:2 LS660 [1] 421:13 lump [1] 290:8 lunch [2] 343:25; 345:5 huncheon [1] 344:4 LV [2] 408:24, 25 LV515 [1] 411:13 LV604 [1] 411:14 LV659 [2] 411:14, 23

- M -

Mail [5] 321:1, 2; 332:25; 398:6 mail [36] 284:5; 321:24; 358:9; 360:16; 362:4, 6; 365:21; 375:20; 377:10, 24; 378:1, 2, 4, 25; 379:4, 9; 381:4, 15; 382:21; 383:15, 17, 20; 384:8; 385:23; 387:16; 390:4, 8; 396:10; 397:3; 398:5, 13; 432:2; 433:18, 25 mailed [11] 299:2, 4, 17; 303:20; 325:1; 329:14; 333:5; 349:15; 360:14; 399:10 mailing [23] 339:14; 358:6, 7, 8; 359:4; 361:5, 25; 362:3; 409:10, 14; 414:22, 25; 415:1, 9, 14, 16, 17; 417:18; 423:4, 5; 427:14, 15; 431:19 mailings [7] 324:2; 326:9; 375:20; 414:16; 416:17; 428:13; 434:23 major [1] 294:2 man [1] 437:14 management [2] 324:24; 330:10 manager [3] 285:7, 19; 326:21 manufacture [2] 354:5; 399:5 manufactured [2] 354:9, 10 March [5] 344:3; 345:8, 10; 441:3; 442:7 March12 [1] 345:7 Margin [6] 321:9, 10, 11; 356:8, 10 margin [50] 284:6; 297:13; 299:4, 5, 9, 10, 11, 21; 305:23; 306:12, 24; 308:1, 16; 311:14; 313:1; 335:23; 336:11, 13, 17; 337:12; 346:4, 11; 347:4; 348:1, 14, 16, 24; 350:7; 351:14; 352:21, 23; 353:2, 11, 25; 354:18, 23, 25; 355:15; 358:12; 360:2; 361:15; 363:3, 5, 18; 364:16, 18; 406:11; 407:8, 9, 15 margins [6] 305:22, 25; 306:2; 335:24; 347:21; 355:10

mark [19] 280:8; 282:3; 296:4, 19; 307:14, 18; 311:2; 336:16; 337:4, 8, 11. 12, 21, 24; 338:1; 346:3; 353:24; 411:5; 424:25 marked [17] 280:11, 14; 296:8, 21; 300:10; 307:22; 319:6, 8; 356:24; 357:2; 365:17; 367:11, 15; 374:16; 376:8; 385:5; 425:2 markedly [1] 329:18 marketplace [4] 327:18; 352:19; 354:1; 363:12 marks [1] 438:25 markup [5] 304:3; 383:9; 384:3, 22: 398:20 Mary [2] 294:3, 5 Maryland [1] 378:11 Masons [15] 342:12, 20, 22; 343:3; 374:3, 8; 375:7; 376:6; 385:3, 17; 388:22; 390:1; 396:7; 397:19, 22 MASSACHUSETTS [1] 442:2 Massachusetts [2] 442.5, 18 matched [1] 341:20 matching [1] 388:4 material [1] 329:1 materials [5] 361:24, 25; 362:1, 2; 375:20 math [1] 395:16 mathematical [1] 432:11 Matt [1] 287:5 matter [6] 314:25; 315:7; 404:13; 415:14; 434:12; 442:9 mean [73] 284:9; 286:5; 287:15, 19, 20; 295:1; 297:16; 299:16; 303:24; 305:13; 309:9, 19, 24; 320:2; 322:9; 323:17, 20; 325:20; 331:11; 333:3, 23; 334:17; 345:22; 348:3, 4; 350:16; 351:5; 360:13; 362:3, 19; 363:14, 18, 21; 368:5; 377:17: 382:25; 386:25; 388:24; 394:22; 398:25; 401:12, 13, 14, 16; 404:1, 12; 406:21; 407:4; 413:4; 415:5; 419:20; 422:14, 22; 423:19, 20; 426:7, 22; 428:3; 429:3; 431:18; 432:14, 17, 20; 433:1, 3; 434:9; 435:7, 13; 439:5, 21 meaningful [3] 325:7; 330:10, 14 meaningless [1] 328:25 means [11] 309:7; 323:22, 24; 333:12, 15, 19, 20, 21; 334:11, 14; 423:18 meant [1] 368:7 measurement [1] 305:16 mechanism [1] 327:14 medication [1] 279:21 medications [2] 279:20, 25 meet [1] 291:20 meeting [2] 291:25; 294:16 meetings [3] 293:17, 22; 295:22 MELIKIAN [1] 443:2 Melikian [12] 280:12, 16; 296:9, 10, 22; 307:23; 319:9; 356:25; 367:12; 374:17; 376:9: 425:3 member [2] 423:4, 5 members [8] 383:15, 21; 399:6; 422:10, 12; 423:1, 10: 424:14 membership [1] 406:14 mentality [1] 332:18 mentioned [4] 293:17; 339:23; 377:4; 382:23 methodology [1] 338:6 mid [1] 318:15 million [17] 384:21; 403:15, 19, 22; 404:4, 5, 8, 10, 11, 22, 24; 405:1; 406:2,

Concordance by Look-Seet,50)

USA V Henry Lewis, et al, 97-10052-MLW - Harry Melikian - 03/15/02 Basic Systems Applications 7, 18, 19; 407:16 mind [3] 317:8; 341:22; 372:23 mine [1] 318:20 minimis [2] 382:25; 384:3 minimum [1] 364:3 MINTZ [1] 343:24 minus [3] 311:10, 20; 386:11 minuscule [1] 388:11 minute [4] 318:12; 339:20; 424:18; 440:24 minutes [1] 419:17 Miscellaneous [1] 433:14 missing [1] 432:24 mistakes [1] 295:15 mix [1] 399:24 models [1] 399:21 moment [2] 296:16; 357:6 money [22] 302:12; 305:20; 313:11; 343:4; 349:21; 361:2; 367:1; 383:22; 384:7; 387:5, 20; 399:20; 401:22; 405:7; 412:24; 413:14; 416:8; 417:12, 17; 418:5; 429:15 monsters [1] 354:21 month [2] 291:15; 295:12 monthly [4] 290:15; 295:23, 24; 325:21 months [2] 330:22; 434:3 mostly [1] 394:24 Mr.Kaiser [1] 287:12 Mr.LeClair [4] 345:6; 368:22; 369:19; Mr.Lewis [5] 294:7; 318:20; 363:8, 17: Mr.Melikian [7] 279:19; 280:14; 281:7, 11; 322:11, 18; 346:2 Mr.Rawdon [1] 287:12 MS [1] 343:24 Ms.Emigh [3] 315:11, 16; 369:25 Ms.Rawdon [2] 287:13, 14 Muller [3] 286:9, 19; 293:12 multiple [1] 422:9 myriad [1] 284:24 myself [3] 294:2; 305:15; 436:3

- N -Nah [1] 372:22 name [17] 285:13; 286:8, 12; 287:5, 6; 290:25; 291:9; 292:20, 24; 293:1; 321:23, 25; 345:19; 360:22; 429:9; 437:17; 438:8 named [1] 442:7 names [2] 282:12; 384:21 nature [1] 314:13 NB [1] 423:16 NB526 [1] 421:12 NCOA [9] 358:9; 365:15; 382:25; 384:16; 387:17; 390:7; 396:22; 397:2; 398:11 necessity [1] 294:9 negotiations [1] 364:16 Nine [1] 427:7 ninety-one [1] 408:2 Ninety-seven [1] 427:18 NM [2] 424:7, 13 No.45 [1] 305:4 nobody [1] 329:4 non-product [1] 392:7 nonmember [1] 422:12 nonprofit [5] 309:21; 365:4, 7; 367:2; 419:10 nonprofits [3] 347:25; 369:3; 371:1

normal [1] 354:19 normally [1] 287:2 Nos [1] 373:2 NOTARY [1] 442:22 Notary [2] 279:7; 442:4 note [2] 282:21; 423:18 notes [1] 296:12 Notice [1] 280:15 notice [3] 280:19; 283:5; 296:7 nowadays [1] 288.9 Number [9] 281:1, 19; 282:2, 10; 300:21; 326:10, 11; 341:4; 375:7 number [54] 279:14; 289:8; 299:1, 2, 4, 19, 20, 22; 303:20; 305:12; 306:4; 309:2, 3, 6, 11, 17; 310:4, 7; 311:21; 326:1, 9; 327:10; 334:19; 341:4, 5, 6; 343:23 350:2, 4, 14, 15; 351:18; 374:4; 376:17; 388:8, 15; 389:21; 392:11, 25; 398:15; 399:1; 404:25; 426:11; 429:24; 431:11, 14, 16, 18; 432:2, 3, 21; 433:3 numbered [1] 279:17 Numbers [1] 371:15 numbers [11] 300:23; 301:9, 12; 303:2; 304:1; 336:19, 25; 341:20; 351:3; 388:16; 435:15

-0-

oath [2] 279:8; 442:11 Objection [12] 283:6; 327:24; 328:9; 333:13, 25; 334:12; 335:3; 336:1; 346:12, 15; 390:22; 391:15 obligated [8] 366:3; 386:2; 401:11; 402:22; 413:12, 25; 415:8 obligation [3] 405:6, 18, 24 obsolete [1] 325:18 obtain [3] 301:9; 316:4; 426:7 obtained [3] 307:2, 7; 426:9 obtaining [1] 426:4 obvious [4] 303:10; 304:8; 417:22, 24 obviously [4] 354:22; 416:2, 3: 419:7 occasionally [1] 294.2 occurred [1] 296:2 occurrence [1] 423:14 October [1] 442:23 Office [2] 383:19; 384:20 office [4] 314:20; 345:9; 439:22; 440:1 officer [1] 284:14 official [2] 285:20; 291:7 offset [1] 423:6 Oh [5] 339:20; 400:5; 424:5; 427:23; 440:21 oh [1] 346:19 okay [25] 291:16; 297:23; 303:23; 317:2; 327:8; 328:13; 329:9; 330:24; 347:14; 370:22; 372:1; 378:22; 387:6, 22; 390:23, 24; 393:22; 400:15; 404:19, 22; 406:2; 408:10; 413:4; 414:17 Oklahoma [2] 383:15, 17 old [6] 325:17; 328:23, 25; 438:14, 18 older [1] 316:10 one-page [1] 339:11 ones [10] 302:13; 304:19; 316:10; 320:24; 334:9; 340:23, 24; 342:19; 355:4: 398:24 open [1] 378:6 opening [21] 358:10; 359:4; 377:10; 378:3, 4, 25; 379:4, 9; 381:4, 15; 382:21; 384:8; 385:23; 387:16; 390:4, 8; 396:11; 397:3; 398:5, 6, 13 opinion [3] 335:1, 6; 411:22

opportunity [1] 417:16 opposed [2] 279:11; 428:21 orally [1] 343:14 Order [10] 320:25; 321:1, 6, 8, 9; 356:10, 15; 420:8; 421:6; 424:9 order [19] 297:7; 324:17, 24, 25; 325:25: 329:10, 15; 330:17; 338:13; 340:18; 341:15; 346:10; 355:15; 374:21; 377:24; 378:1, 2; 413:15 ordered [1] 279:11 Orders [1] 332:25 orders [5]-323:14, 15, 24; 333:4; 356:6 ordinary [1] 295:9 organization [4] 361:4; 365:4; 367:5: 38Ö:3 original [2] 372:14, 15 originally [2] 370:3; 372:6 Os [1] 330:16 out-of-pocket [5] 281:2; 373:17; 388:12; 389:22; 394:13 outcome [1] 442:17 outdated [i] 404:13 outlay [2] 397:20 outlays [3] 396:23, 24; 397:14 outliers [1] 355:3 outside [3] 341:17; 360:21; 427:19 outstanding [4] 414:8; 431:15, 17; 432:22 overall [1] 436:18 overestimated [2] 327:22; 328:7 owe [3] 401:11, 22; 404:5 owed [4] 402:24; 409:9, 10, 20

Concordance by Look-See(51)

- P -

p.m. [3] 344:3; 345:2; 441:3 pack [1] 345:7 package [6] 360:18; 361:9, 12, 13; 373:5; 425:16 PAGE [1] 443:3 page [9] 280:18, 19; 283:17; 403:8, 9; 407:20; 420:6, 7; 427:4 pages [5] 318:23, 24, 25 paid [24] 304:2; 305:17; 341:7; 378:21; 381:7, 14; 387:18; 390:2; 394:18; 395:13; 401:19; 402:9, 19, 25; 403:4, 22; 404:4, 10, 11, 24; 405:17; 410:3 paper [2] 319:2, 4 Parents [3] 342:15, 21; 343:9 part [12] 283:5; 292:1; 357:12; 358:5; 360:6; 363:2; 370:1; 372:4, 13; 383:7; parties [4] 281:4, 22; 282:5; 442:16 Partners [3] 342:15, 21; 343:9 party [2] 364:16; 378:12 pass [10] 358:21; 366:21; 384:9, 12, 13, 14, 15; 400:7, 8, 11 passed [1] 400:6 password [1] 439:8 Paulson [1] 345:18 Pause [35] 286:10; 304:23; 305:2; 308:13; 315:21; 318:8, 13; 319:15; 337:19; 342:11, 14, 16; 345:25; 355:21; 356:17, 19; 357:7; 369:8; 370:5; 372:19; 373:6; 375:18; 376:25; 377:23; 379:19; 382:8; 386:3, 6; 409:4; 419:18; 421:25; 431:5, 10; 440:23; 441:1 pay [22] 353:22; 358:19; 364:10; 366:3; 378:17, 18, 19; 385:14; 386:2; 401:11; 402:20, 21, 22, 23; 404:5; 405:7, 19, 24;

Concordance by Look-See(52)

processing [6] 358:10, 18, 20; 359:1, 5;

```
Basic Systems Applications
 413:25
 payable [1] 405:10
 paying [1] 354:6
 payment [3] 303:4, 5; 405:14
 Payments [3] 301:16; 402:11, 14
 payments [33] 300:16; 302:9, 10, 19,
 23; 303:15; 305:6, 10; 308:9; 313:3, 6;
 340:24, 25; 351:17; 367:21; 370:19;
 391:4; 392:3, 4; 393:7; 401:4; 403:5;
 408:6, 13; 409:16; 410:22; 411:4;
 412:22; 417:1; 418:9, 23; 419:25;
 429:22
peanuts [1] 383:1
 pending [1] 322:21
 people [24] 284:8; 286:1; 287:9, 16, 19,
 21; 289:14; 290:12; 291:21; 292:16, 17;
293:4, 10, 24; 295:14; 326:19; 434:6, 7,
8, 9; 435:2; 436:5
percent [67] 289:2, 4; 305:8, 11, 13, 18; 306:3, 7, 8; 313:9, 10; 335:23; 336:2, 7; 337:5; 338:5, 20, 21; 339:3, 13, 24; 340:16; 347:5; 348:2, 18; 349:22, 24;
351:10, 19, 21, 25; 352:15, 17; 353:1,
24, 25; 354:8, 18; 355:1, 11, 14; 360:4;
364:21; 369:11; 370:14, 23; 394:21, 25;
395:7, 8, 10, 11; 398:3, 4, 14; 406:11,
17, 18, 25; 407:10, 16; 411:5
percentage [18] 282:4; 299:11; 306:5;
308:9; 313:6, 8; 340:11; 347:22; 351:9,
17; 352:10, 11, 25; 353:15; 354:11, 23;
360:5; 394:18
percentages [3] 349:20; 351:12; 394:18
perform [1] 385:12
performance [1] 329:19
performed [1] 285:9
performs [1] 285:21
period [3] 325:24; 349:18; 436:17
Perlman [1] 314:20
permit [9] 358:9; 384:9, 12; 387:17; 390:7; 396:10, 22; 397:2; 398:9
permitted [1] 322.6
person [20] 284:25; 285:14, 22; 286:12;
292:23, 24; 293:12, 25; 319:22, 23;
327:19, 22; 328:6; 329:12; 330:20;
436:20; 437:11, 16; 438:25; 442:7
personally [4] 281:18; 310:15, 23; 342:4
perspective [6] 291:14; 331:1; 340:8;
396:18; 397:9; 410:17
Peter [14] 279:10; 281:8; 282:21; 283:8;
314:24; 322:4, 13; 343:24; 345:11;
391:20, 23; 422:7, 13; 424:17
phone [2] 343:15; 440:1
phonetic [1] 293:14
physical [1] 361:18
physically [1] 440:4
picked [1] 343:15
picking [2] 298:3; 424:10
picture [1] 297:22
piece [6] 319:2; 360:16; 416:6; 432:20;
433:18, 25
Pieces [3] 321:1, 2; 332:25
pieces [6] 319:4; 325:1; 326:2, 10, 11:
329:10
pins [3] 399:2, 7
place [4] 298:12; 316:14; 330:21;
359:24
Please [2] 315:4; 392:20
please [4] 280:6; 319:13; 339:21; 358:1
plus [6] 351:10; 361:24; 362:1; 366:8;
393:19; 394:12
PO [5] 358:8, 9; 383:23; 390:6, 7
```

```
pocket [1] 393:23
 point [10] 280:5; 299:8; 328:21: 414:9:
 416:3; 418:3; 430:25; 434:12; 438:6
 pool [1] 423:12
 portion [11] 361:12, 14; 380:19; 387:11,
 12; 390:9; 393:2, 8; 405:13; 423:5, 6
pos [1] 396:10
position [2] 286:6; 321:17
Post [2] 383:19: 384:20
Postage [4] 358:6; 384:14; 398:2, 5
postage [29] 341:25; 358:7; 365:4, 14,
 22; 366:8; 373:18; 377:2; 378:25; 379:4,
9: 381:4, 15; 382:21; 383:1, 3, 5, 7;
385:23; 387:16; 390:2; 396:8, 9, 10;
397:2; 398:3, 4, 15
postal [1] 358:6
pouring [1] 416:7 practice [1] 415:15
preceding [1] 332:4
predecessor [1] 284:23
predecessors [1] 287:11
predesignated [1] 383:19
premium [1] 354:15
prepaid [3] 304:16; 308:21; 309:16
preparation [3] 286:21, 25; 310:13
prepare [3] 286:20; 292:13; 301:19
prepared [7] 287:20, 22; 301:3, 22;
315:15; 372:14; 422:3
Preparing [1] 286:16
preparing [8] 286:5; 301:7; 312:16;
339:17; 340:4; 368:17, 19, 21
present [6] 281:2, 20; 282:3, 11; 286:23;
433:11
presenting [1] 294:1
presently [i] 282:15
President [2] 321:20; 323:4
press [1] 331:19
presume [1] 415:6
pretty [14] 302:6, 8; 303:9, 11: 304:8:
313:11, 15; 341:8; 342:17, 20; 351:3;
368:24; 417:19
previous [4] 409:20; 411:21; 418:13, 22
previously [2] 296:8; 412:10
Price [1] 321:4
price [27] 284:5; 336:14; 358:7, 14, 15;
360:3, 7, 11; 361:14; 362:13, 15, 19:
363:1, 2, 19; 365:23; 381:25; 382:1, 5, 6;
386:18; 388:18; 390:9; 391:14; 398:18;
432:17
Primarily [1] 398:3
primary [1] 329:11
Principally [1] 358:15
principle [1] 388.4
principles [2] 387:22; 389:8
print [4] 399:5; 431:22; 432:7; 433:6
printed [8] 426:14; 431:20; 432:8. 9;
434:13, 14, 18; 436:6
Printing [1] 361:22
printing [1] 375:19
printout [3] 426:10; 435:19; 438:16
Prior [1] 286:8
prior [7] 280:9; 284:22; 296:13; 340:22;
355:9: 412:10: 416:17
priority [1] 412:3
privileged [3] 283.7, 10, 12
probability [1] 305:19
problem [5] 279:15; 295:12; 338:24;
345:24; 392:21
procedural [1] 326:17
proceeds [2] 416:5; 418:21
process [2] 410:7; 437:7
```

```
produce [6] 280:24: 284:10: 289:13:
 340:18; 365:20; 423:4
 Produced [11] 372:17
 produced [15] 281:9, 13; 282:13, 24;
 284:11, 12, 13, 22, 24; 289:14; 370:3;
 372:6, 16; 374:13; 425:6
 produces [1] 284:16
 producing [3] 284:19; 318:18; 339:25
 Product [3] 381:25: 382:1: 432:17
 product [47] 294:25; 295:3, 5, 6, 7;
 297:17, 19; 305:23; 306:4; 327:19;
 339:15; 341:21; 351:23; 353:18; 354:10;
 358:6, 14, 15; 360:2, 6, 11, 13, 16, 18,
 21; 361:14; 362:13, 17; 363:6, 11, 19;
 365:4, 21, 23; 366:17, 19; 382:5; 386:18;
 390:9; 391:14; 393:8; 398:18
 Production [1] 294:4
production [8] 282:23; 308:21; 309:17:
 329:9, 12, 19; 330:11; 361:24
prof [1] 304:3
 profile [1] 399:22
Profit [5] 321:4; 335:19; 336:13; 338:14;
393:13
profit [108] 281:20; 282:3; 288:19;
 289:3, 20; 290:1; 297:6, 12; 299:15, 23;
300:2, 6; 304:4; 307:25; 308:16; 311:2,
14; 312:14; 313:1; 316:5, 23; 335:23
24; 336:4, 11, 13, 16; 337:4, 7, 9, 10, 11,
12, 21, 25; 338:1, 2, 13, 21, 25; 339:1, 24; 340:11; 341:24, 25; 346:3, 10; 347:3; 348:1, 14, 16, 24; 349:16, 19, 22;
351:14; 352:11, 14, 21; 353:1, 11, 15,
23; 354:11, 17, 25; 355:9, 15, 18, 19;
356:2; 358:11; 359:9, 11, 12; 360:2; 361:15; 363:3, 5, 8, 11, 12, 18; 364:15, 18; 382:12, 15; 386:11;
387:10, 13, 14; 388:13, 14, 17, 20;
389:5; 390:10; 392:15; 393:10, 14;
406:8, 10; 407:8, 9, 15; 417:13 profits [3] 339:13; 341:23; 362:16
progr [1] 429:14
Program [24] 300:21: 301:17: 303:4:
312.9, 10; 357:11, 18, 25; 375:7; 376:19;
380:12; 398:17; 400:2, 3; 410:1; 411:22;
412:1, 18; 414:5; 418:1; 420:13; 421:2;
428:17
program [157] 287:24; 288:10; 289:12,
15, 25; 290:1, 4; 291:3, 8, 10; 292:6, 12;
293:15; 294:16; 295:18; 296:24; 297:6,
8; 298:11, 18, 24; 300:16, 22; 309:1, 5;
310:4, 7, 10; 311:6, 13; 312:3, 13, 14,
20; 314:7; 316:3, 11, 19, 20, 24; 317:7,
20; 318:6, 16, 17, 25; 324:14, 15; 325:10; 327:1; 339:9; 341:20; 347:15
19, 20; 349:11; 350:23; 351:18; 352:4;
363:20; 364:25; 365:7, 15; 367:1;
373:17; 376:13, 17; 379:24; 387:6;
389:6, 25; 391:2; 393:2; 401:1, 2, 7;
402:23, 25; 403:18; 404:2, 7, 21, 22; 405:7, 14, 16; 406:14; 407:10; 409:12,
20, 24; 410:2, 9, 11, 13, 14, 15, 18;
411:15, 17, 18, 19, 21, 24; 412:4, 6, 7, 8;
413:15, 16; 414:7; 416:10, 13, 15; 417:3,
20, 21; 418:10, 13, 15, 21, 22; 419:8, 9;
420:16, 17, 21; 421:3, 4; 422:5, 8, 10,
25; 423:2.
8, 9; 426:18, 21, 24; 427:12; 428:12;
```

429:14, 15; 430:2; 433:9, 14, 24; 434:2,

Base Systems Applications USA V Henry Lewis, et al, 97-10052-MLW - Harry Melikian - 03/15/02

20; 438:14 programming [1] 375:21 Programs [1] 412:24 programs [56] 281:3, 21; 282:4; 289:15; 290:6; 297:4; 303:13, 23; 306:10, 22; 308:1; 316:6, 7, 18; 340:21; 341:16; 342:8; 347:7; 348:16, 23; 349:1; 350:11, 13; 364:19; 369:3; 370:1; 372:4, 13; 382.16; 406:13; 408:23, 25; 409:2, 23; 411:1. 9, 13, 25; 412:3, 11; 413:16; 414:2; 416:11, 25; 417:15, 24; 418:2, 7, 9, 16; 419:6, 7; 421:8, 23; 422:24 projected [1] 284.4 projections [1] 288:1 proper [1] 340:11 properly [2] 346:23; 354:5 proposing [1] 338:7 prospective [1] 364:7 prospects [1] 314:9 Provide [1] 343:14 provide [5] 308:12; 343:12, 17; 372:12; provided [9] 281:4, 21; 282:5; 357:11; 372:1; 425:15, 19, 23 providing [1] 314:3 PUBLIC [1] 442.22 Public [2] 279:7; 442:5 purchase [1] 399:7 pure [2] 392:15: 432:11 purely [1] 350:9 purpose [6] 329:11; 346:17; 357:15; 361:5; 386:25; 405:20 purposes [2] 298:21; 427:13 pursue [1] 314:11 putting [1] 361:17

– Q –

quantities [1] 330:13 quantity [15] 324:16; 326:3, 7, 8; 327:11; 330:18, 19; 334:22, 24; 339:14; 341:21; 347:21, 22; 354:10 quarter [5] 329:12, 13; 332:22; 335:13 quarterly [1] 290:15 Que [1] 400:3 Query [31] 367:14; 368:1, 17; 369:2, 23, 25; 370:2, 8; 371:25; 372:2, 5, 12, 15; 373:12, 15; 375:12; 376:24; 380:23; 384:25; 385:1, 2, 22; 386:10, 15; 387:2; 395:23; 396:3, 19; 400:4, 19; 420:25 query [2] 367:22, 23 ques [1] 368:11 question [48] 302:21; 306:18; 308:14; 312:16; 315:3, 4, 6; 317:14; 322:18, 21; 324:9; 330:23; 334:3, 21; 335:4; 339:19, 22; 340:3, 6; 341:18; 346:20; 348:12, 13, 23; 353:9; 360:15; 361:20; 368:12; 373:11; 379:20; 385:6; 386:23; 387:21; 402:3, 7; 404:14; 405:1; 410:16; 412:15; 415:6; 416:9; 417:11; 420:1, 20; 422:1, 19; 434:15, 24 questions [1] 444:4 quick [2] 343:24; 424:22 quickly [2] 294:22; 298:8 quote [1] 364:7

– R –

R-A-W-D-O-N [1] 287:10 raising [2] 321:24; 361:6

ran [1] 435:16 random [1] 424:10 range [15] 347:9; 349:16; 350:10; 352:14; 354:12, 18, 19; 355:12, 13; 362:16; 407:8, 12, 14, 17, 19 ranges [1] 407:9 rare [1] 399:14 RARs [1] 303:19 rate [1] 431:16 Rawdon [1] 287:10 read [11] 280:22; 300:20; 357:25; 358:2; 369:19; 408:24; 411:13; 421:10, 11: 427:5; 444:2 reading [3] 389:18; 410:5; 411:17 real [3] 313:14; 365:22; 366:10 reality [1] 325:6 reason [3] 297:14; 324:22; 429:18 reasonable [4] 297:12; 298:10; 350:2; Reasonably [1] 432:19 reasonably [1] 432:18 reasoning [1] 318:21 reasons [1] 291:18 recall [23] 286:2; 287:11, 18; 293:3, 11; 304:20, 21; 305:3; 342:12, 19, 20; 343:20; 346:4; 348:3; 351:5; 399:14; 401:24; 409:12; 410:6; 418:16, 17; 419:1; 425:12 receipt [1] 438:11 Receipts [2] 301:17; 421:2 receipts [12] 300:17; 349:12; 393:7; 403:18; 404:2, 7, 22; 420:13, 16; 421:4; 423:5: 429:25 receivable [1] 365:19 received [7] 324:24; 326:4; 345:9; 367:14; 371:4; 373:5; 418:23 receiving [1] 348:15 recent [3] 316:13; 340:9; 413:15 recently [1] 398:25 recess [2] 344:4; 424:23 recognize [15] 283:19; 299:5, 6; 300:12. 14; 334:8; 356:1, 11; 357:9; 366:19, 23; 367:18, 20; 376:11, 17 recognized [3] 308:23; 387:24; 391:2 recollected [1] 340:15 recollection [10] 292:9, 14; 312:1; 348:7; 349:15; 350:6; 411:16; 419:15; 422:18, 23 record [15] 280:23; 282:21; 296:17, 18; 324:5, 13; 345:3, 4, 11; 358:1; 398:1; 421:11; 422:7; 424:24; 442:13 recorded [2] 388:5; 438:11 recording [1] 444:3 recouped [5] 370:16; 389:21; 390:14, 18: 410:1 recover [3] 415:1, 16; 418:13 Recovered [8] 300:18, 25; 301:23; 302:21; 315:15; 316:2, 21; 341:16 recovered [16] 303:11; 312:17; 338:12; 357:13; 387:5; 391:10; 394:15; 408:10, 16; 410:23; 411:8; 412:25; 416:12; 417:2; 418:14; 419:13 recovering [1] 416:16 recovers [1] 412:9 recovery [1] 394:11 reduced [1] 442:11 reducing [1] 409:19 refer [7] 290:25; 318:15; 341:19; 352:6; 373:23; 386:17; 423:14 reference [3] 289:4; 306:21; 431:6 referenced [1] 306:22

referred [15] 280:10: 296:20: 307:21: 319:7; 327:13; 339:9; 340:7; 342:7: 356:23; 367:10; 374:15; 376:7; 381:22. 23: 425:1 referring [13] 301:16; 307:16; 309:3: 311:3; 336:16; 339:21; 368:2; 380:11: 384:10; 394:11, 12, 16; 418:4 refers [3] 333:12; 375:7; 391:13 reflect [i] 328:5 reflected [4] 370:7, 23; 371:1; 430:3 refresh [1] 422:17 refreshes [2] 419:15; 422:23 regarding [1] 300:16 regardless [6] 294:15; 347:14; 351:25: 352:3; 354:14; 407:10 regular [2] 295:23: 296:2 regularly [1] 295:24 reimbursable [6] 396:23, 24; 397:14, 20; 400:7, 11 reimburse [1] 388:11 rela [1] 402:2 relate [7] 309:19; 373:20; 379:16; 386:17; 391:1; 393:8; 429:24 related [16] 322:8, 14; 375:21; 380:19; 387:23; 388:6, 7; 390:24; 393:3; 413:17; 414:12, 13, 14, 18, 19; 442:15 relates [2] 373:20; 379:15 relation [1] 305:6 relationship [5] 297:12; 351:11; 352:18; 391:3; 392:14 relative [2] 308:8, 15 relevant [4] 347:9; 354:12, 19; 437:5 relied [1] 369:24 remainder [1] 382:12 remaining [1] 393:7 remarked [1] 296:10 Remember [1] 395:1 remember [8] 280:1; 286:15; 304:24; 322:11; 343:23; 345:18; 347:8; 398:24 reminder [7] 358:7, 8; 396:9, 10; 427:14; 432:10 remittances [1] 378:7 renew [1] 396:9 renews [1] 432:14 Repeat [1] 327:25 repeat [3] 313:2; 315:4; 339:6 rephrase [2] 306:18: 308:14 replaced [1] 326:6 Report [91] 283:14, 19; 284:2, 3; 288:12, 18; 289:2, 22; 292:3; 298:2, 5, 7; 299:25; 311:18; 319:11; 320:3, 10, 12, 20; 321:8, 12; 322:9; 324:4, 12, 23; 325:15; 326:15, 25; 327:3, 14, 15, 328:21; 332:21; 333:7; 334:9; 341:10; 346:8; 349:13; 355:22, 24; 357:3, 10, 17; 367:15; 368:17; 369:2, 24; 370:8; 371:15, 20, 25; 373:2, 12, 15; 374:12; 375:12; 376:24; 379:23; 380:14, 23; 381:23; 382:20; 385:1, 2, 20, 22; 386:10; 387:2; 395:23; 396:3, 7, 19; 397:1, 24; 400:19; 420:25; 425:8; 426:11, 21; 428:24; 429:19; 430:4; 435:1; 437:5, 8; 439:2, 9, 11, 14; 440:2 report [80] 283:15, 16, 21, 23; 284:1, 2; 286:23; 291:7, 8, 10; 292:6, 12; 293:15; 294:16; 295:18; 296:24; 297:8; 298:11, 18, 24; 310:12; 311:6, 13, 20; 312:3; 316:3, 19, 20; 317:7, 20; 318:6, 17; 320:4, 7, 15, 17; 322:8; 323:21; 324:19; 325:3,

Concordance by Look-See(53)

Basic Systems Applications 6, 16, 17; 326:2, 5, 14; 327:6, 7, 8; 328:24, 25; 329:4, 5, 6, 7, 11; 330:25; 333:22; 334:5; 339:17; 340:19; 346:9; 367:22; 369:13; 370:24, 25; 375:12; 397:15; 425:14; 428:4, 17; 431:20; 432:9; 435:2, 12; 437:9; 438:7, 16 **REPORTER** [2] 356:21; 367:8 Reporter [1] 442:4 reporting [1] 285:15 Reports [36] 282:11, 13, 16; 284:7, 10, 17; 285:17, 23, 25; 286:3, 7, 20; 287:23; 301:10, 20; 318:23; 323:13; 325:9; 328:4; 329:25; 331:3; 339:7; 341:19; 347:11; 369:25; 370:2; 372:3, 5, 12, 16; 373:3; 426:5; 428:7; 435:21; 436:19 reports [8] 284:19; 290:25; 291:1, 7; 347:2: 425:18: 426:6: 437:25 represent [4] 305:14; 308:20; 406:8; representing [2] 356:1, 12 represents [4] 375:17, 19; 382:7; 385:5 request [1] 314:19 requested [3] 282:24: 283:2. 5 Research [1] 342:13 resolve [1] 420:4 respect [13] 286:7, 19; 306:21; 314:6; 315.6; 342.5; 350.18; 353.10; 359.14; 390.5; 407.15; 410.17; 416.11 responding [1] 290:20 Response [55] 285:16, 22, 25; 288:11, 18; 289:1, 22; 292:3; 298:1, 5, 6; 301:10, 19; 311:17; 318:23; 322:9; 339:7; 341:10, 19; 347:11; 349:13; 357:2, 10, 17; 376:5, 12, 22; 379:23; 380:14; 381:22; 382:20; 385:20; 396:7, 25; 397:24: 398:17: 425:4; 426:4, 11, 20; 428:7, 24; 429:19; 430:4, 8; 435:1; 436:10, 19; 437:5, 8; 439:2, 9, 11, 14; 440:2 response [11] 289:10; 292:1; 309:23, 25; 310:7; 311:9; 350:22; 425:6, 19, 23; 431:15 responses [1] 383:16 responsibility [1] 436:18 Responsible [1] 286:4 responsible [14] 285:14, 16, 24; 286:3, 4, 21, 22, 24; 287:1; 292:6, 7; 302:1; 426:4: 429:8 rest [1] 366:21 restate [2] 363:9; 395:24 restroom [1] 424:20 resulted [1] 404:21 results [2] 287:23; 288:4 reswear [1] 279:4 retain [1] 405:13 retained [2] 314:17, 19 Revenue [5] 321:5, 6; 356:15 revenue [24] 290:1; 298:2, 6; 299:14, 19; 300:2, 6; 304:3; 308:22; 311:14: 312:14; 338:22, 25; 355:17; 366:19; 373:20; 381:20; 387:23; 388:14, 18; 393:2; 398:21; 399:24; 427:8 revenues [13] 288:11, 12; 289:9, 19; 297:10; 299:2, 3; 355:19; 356:12: 366:23; 388:6; 390:24; 391:1 review [10] 290:14, 17, 19, 23; 310:15; 342:8; 357:7; 419:18; 431:5, 10 reviewed [4] 290:21; 293:18; 296:24;

310:12

reviewing [2] 296:25; 369:13

reviews [1] 319:15

revised [2] 325:10; 328:22 Right [25] 294:20; 328:19; 337:13; 352:20; 358:24: 366:18: 371:18: 373:16: 375:5; 381:8; 385:18, 19; 386:19; 388:20; 389:1; 393:6, 25; 394:25; 395:3, 11; 396:13; 400:17; 406:23; 411:3; 427:11 right [25] 288:21; 295:14; 298:12, 19: 305:7; 312:6; 322:12; 336:19, 25, 338:17; 343:17; 356:5, 6; 365:8; 371:3, 15; 386:2; 395:17, 22; 396:2, 19: 400:19; 408:19; 430:12; 435:13 righthand [1] 309:4 rise [1] 411:4 RL 121 440:12 role [6] 284:23; 285:1, 2, 9; 332:5 Ron [1] 440:12 rough [3] 303:21; 305:11; 366:8 roughing [1] 305:9 roughly [10] 289:2; 305:17; 306:1; 338:20; 353:24; 366:11; 379:5; 404:4; 406:19 round [4] 325:17, 19; 388:16; 392:25 rounding [1] 411:2 roundup [1] 404:21 rule [1] 329:20 rules [1] 388:5 run [8] 417:15; 435:8, 11, 12, 13; 438:15, 18 running [1] 293:25

- S -S-Z-O-T-F-R-I-E-D [1] 286:14 safe [1] 351:4 sale [7] 387:22; 388:18; 392:7; 393:8; 397:21; 398:18; 400:12 Sales [3] 287:2, 3; 321:4 sales [17] 284:8; 291:21; 293:23, 24; 319:22, 23; 326:21; 327:16, 19, 22; 328:6; 330:9, 20; 355:17, 18; 387:21; salesman [3] 325:4; 362:20, 25 salesmen [2] 325:4; 326:22 salespeople [1] 436:8 salesperson [3] 364:6; 436:8; 440:10 saying [27] 288:22; 329:8, 9; 333:14; 346:13; 349:25; 350:5, 9; 353:4; 355:2. 10; 359:20; 364:13, 20; 370:21; 390:19; 393:22; 397:10, 13; 406:24; 411:8; 413:19; 414:11; 417:5; 422:21; 436:20; 437:15 Sayonara [1] 418:6 schedule [7] 295:23; 296:2; 301:11; 329:19; 351:12; 404:12; 421:18 scheduled [1] 295:24 scope [1] 290:19 screw [1] 437:12 screwed [2] 437:19, 24 se [5] 286:25; 289:18; 316:15; 318:16; season [2] 362:17; 364:2 second [16] 329:12; 358:8; 403:8; 407:20; 409:14; 410:13; 411:17; 413:11; 414:21; 415:16; 418:9; 420:6, 7; 427:14 Section [1] 357:17 section [17] 300:21, 25; 301:22; 312:17; 315:16; 316:2, 21; 323:14; 335:14, 18; 364:25; 376:19; 381:21; 427:9, 10; 432:15; 433:8 sections [1] 300:20

self-explanatory [1] 371:17 sell [24] 358:6, 7, 14, 15; 360:3, 6, 11; 361:14; 362:13, 22, 25; 363:2, 19; 364:4, 8: 365:23; 381:25; 382:1, 5; 386:18; 390:9; 391:14; 399:1 selling [5] 336:14; 363:1; 364:1; 432:17 sending [2] 383:22 sense [7] 298:22; 318:22; 325:18; 366:14; 416:7; 428:11; 431:3 separate [1] 416:14 separately [1] 423.13 September [3] 427:1, 4: 428:1 Sequence [3] 305:3; 349:8; 374:5 series [1] 418:2 Service [1] 359:21 Services [6] 319:23; 321:25; 322:3; 323:1; 332:2; 378:10 services [3] 361:25; 385:12; 398:20 Seth [1] 314:20 setup [3] 358:8; 384:13; 390:7 seventeen [1] 408:7 Seventy-nine [2] 303:14, 15 She'd [2] 285:24, 25 she'd [1] 315:19 **SHEET** [1] 443:1 Sheet [1] 400:18 sheet [19] 288:8, 14, 15, 19; 289:10; 291:11; 298:4; 311:10, 16, 17, 19; 360:25; 367:23; 373:22; 399:25; 400:1; 407:21; 425:22; 444:5 sheets [16] 289:6; 298:7; 304:6, 12, 13, 15, 16; 307:9, 12; 308:3, 5, 11; 341:13; 342:3; 381:3 shipped [8] 297:17, 19; 299:19, 21, 22; 303:20; 326:6; 363:11 Shooting [3] 373:14; 400:24; 409:7 shooting [1] 302:16 Shortfall [3] 433:8; 434:2, 19 shortfall [8] 401:6, 12; 413:19; 432:15; 433:9; 434:3, 20; 437:23 shorthand [1] 398:16 show [51] 280:14; 284:4; 287:23; 288:10, 12, 13; 289:13, 24; 296:3; 298:1, 25; 299:3, 7, 9, 10, 12, 18, 20, 21, 22, 24; 300:4, 10; 304:13; 307:13; 308:11, 15. 17: 310:10; 311:1, 5, 7; 319:5; 325:23; 327:3; 346:8; 347:25; 357:1; 360:23; 367:6, 15; 376:4; 387:4; 389:20; 390:13; 391:9; 402:11; 430:7; 436:2; 440:3 showing [8] 281:2, 20; 282:3; 303:1; 325:22; 376:23; 390:20, 23 shows [8] 297:18; 326:4; 335:12; 345:8; 349:11; 391:5; 394:18; 435:14 Shriners [7] 370:1; 372:4; 403:10, 22; 404:1, 24: 405:3 **SIGNATURE** [1] 444:1 signed [5] 323:23, 25; 324:25; 345:14, significance [1] 392:22 significant [1] 418:4 sim [1] 321:14 similarities [1] 320:20 simple [1] 302:8 single [2] 395:16; 422:8 sit [1] 318:22 Sitting [1] 318:5 situation [2] 419:8; 421:22 situations [2] 354:25; 355:4 six [7] 315:9; 341:4; 349:19, 23; 403:15, 22: 434:3

Concordance by Lank-See(51)

SETIS Applicators USA V Henry Lewis, et al, 97-10052-MLW - Harry Melikian - 03/15/02

Basic Systems Applications sixteen [1] 403:23 sixth [1] 280:19 size [1] 399:3 slash [1] 421:13 slit [1] 378:6 snapshot [2] 328:21; 404:17 Society [7] 357:3; 390:5; 398:8; 425:24; 430:9: 436:9; 440:11 solely [4] 327:15; 358:14; 421:3; 439:18 solid [1] 313:11 Somebody [1] 429:6 somebody [4] 354:21; 429:1; 436:1; 439:1 someone [9] 284:10; 310:15; 329:2, 8; 378:5, 11; 434:19, 22; 435:1 somewhere [4] 306:2; 358:16; 403:5; Sorry [5] 328:12; 351:16; 358:25; 389:16 sorry [6] 320:6; 321:21; 339:20; 368:8; 374:23; 400:14 sort [4] 361:18; 389:6; 417:4; 428:14 sounds [1] 288:21 source [5] 308:19; 320:5, 7; 325:7 sources [1] 288:24 speak [2] 313:13; 351:21 special [1] 399:16 specific [10] 290:10, 16; 314:25; 322:5; 323:11; 401:24; 402:3, 7; 413:9; 414:4 specifically [7] 351:6; 410:4, 6: 418:17: 419:1, 21 speculate [1] 334:13 spell [1] 287:6 spend [2] 295:12; 399:19 spent [6] 365:6, 11; 367:1, 3; 387:20; spot [2] 313:19 spreadsheet [6] 291:12; 298:20; 339:11; 369:23, 24; 375:8 spreadsheets [3] 281:4, 21; 282:5 SS [1] 442:2 stack [1] 318:23 staff [1] 422:3 stage [1] 323:23 Stamp [2] 357:4; 432:13 stamped [2] 283:18; 345:9 stand [3] 411:12, 23; 412:6 standard [3] 361:9, 13; 364:18 stands [2] 411:19; 412:5 Star [3] 420:9; 421:7; 424:10 start [6] 292:5; 309:22; 316:16; 318:18; 331:8: 332:13 started [4] 318:6; 330:4; 331:12; 424:5 stated [1] 369:20 statement [7] 290:20; 312:15; 353:7; 407:13; 416:17; 422:6; 438:19 States [3] 282:13, 14, 15 Stay [1] 332:14 stay [5] 323:12; 327:12; 332:11, 18; 438:12 step [3] 290:24; 292:4 sticks [1] 432:15 stopped [1] 415:18 straight [6] 358:4; 384:9, 12, 13, 14, 15 Strike [1] 327:5 strike [6] 288:3; 293:3; 327:1; 335:17; 363:15; 382:18 Studios [1] 424:6

Sub-ledger [2] 374:22; 375:3

sub-ledger [3] 309:5, 15, 19

sub-ledgers [1] 309:20

subject [2] 314:25; 444:4 subsequent [3] 418:21, 22; 420:17 subtract [6] 355:17: 379:4: 381:15: 392:3, 6; 432:10 subtracting [1] 379:9 subtraction [1] 432.8 successf [1] 417:21 successful [6] 289:16; 412:9, 20; 417:21, 25; 418:2 sufficient [1] 416:5 SUFFOLK [1] 442:3 **SUGGESTED** [1] 443.3 summaries [26] 291:2, 3, 7, 8, 10; 292:6, 13; 293:15; 294:17; 295:18; 296:24; 297:8; 312:4, 20; 316:3, 19, 20; 317:7, 20; 318:6, 17; 322:9; 327:13; 339:8; 341:13; 357:11 Summary [31] 298:19; 300:12; 306:11; 312:17; 315:12; 338:8; 340:1, 4; 347:23; 357:12; 367:15; 368:13, 17; 369:2, 4; 370:12; 371:2, 25; 387:1, 2; 400:20, 23; 403:7; 407:21; 418:8; 419:3; 420:25; 421:19: 425:8 summary [34] 289:17, 20, 23, 24; 297:25; 298:4, 11, 18, 24; 300:15; 311:6, 8, 13, 16, 17; 312:5, 6, 7, 9, 10; 316:11. 15, 24; 318:16; 339:9; 347:2; 367:21; 375:13; 410:6; 420:23; 426:6 summation [1] 339:11 superimpose [1] 321:8 support [1] 369:24 suppose [1] 421:12 supposed [2] 295:24; 296:1 surface [1] 432:14 sweep [2] 383:7, 20 Sweeping [1] 384:13 sweeping [12] 358:8, 9; 366:9; 383:2, 5, 10, 11; 384:14; 390:6, 7; 397:2; 398:10 sworn [2] 279:6; 442:8 system [5] 288:16; 330:21; 435:25; 438:21; 439:8 Szotfried [6] 286:13, 19; 292:21; 301:6, 7; 317:13

- T -

tack [1] 359:20 tacked [1] 401:7 talk [3] 302:13: 342:22: 389:7 talked [6] 293:12; 339:9; 343:20; 373:18; 397:23; 438:1 talking [7] 293:7; 337:25; 340:25; 346:2; 389:7; 393:22; 406:18 tape [2] 326:4, 7 Technically [1] 279:10 telling [3] 314:4; 380:18; 415:21 temporarily [1] 414:13 ten [2] 291:15; 294:21 **Tentative** [7] 320:25; 321:1, 4, 7, 9; 356:8, 15 tentative [5] 323:14, 17, 20, 22; 356:5 term [12] 283:21; 314:9; 326:17; 333:18: 346:13, 14; 367:23; 390:17; 396:4, 21; 397:13: 405:8 terminology [11] 283:16, 23, 25; 288:9; 298:14, 15; 311:16; 320:11; 321:3; 400:10, 11 terms [14] 308:8, 12; 314:7; 316:14; 330:19; 338:18; 347:13; 359:12; 364:15; 388:4; 389:19; 409:24; 417:23 testified [8] 279:8; 311:6; 314:14;

320:12; 332:5; 334:13; 339:18; 409:19 testimony [4] 311:12; 315:13, 17; 442:13 Thank [2] 280:7; 329:24 Thanks [2] 331:21; 374:18 theoretically [1] 365:17 theory [1] 439:14 there'd [2] 297:18: 306:6 therein [1] 444:4 thereupon [1] 442:10 They'd [3] 285:16: 288:9; 290:8 they'd [4] 289:19; 291:19, 20, 24 they'll [1] 329:15 They're [5] 330:1, 3; 365:18; 408:23: 409:2 they're [31] 279:17; 284:11; 294:23; 304:14, 15; 311:8; 320:23; 327:21; 330:2; 383:22; 386:2; 400:6, 7; 401:11; 402:22; 405:5; 408:23, 24; 411:20; 413:25; 414:12, 14, 18, 19; 421:12; 422:4; 428:12; 435:3 They've [1] 287:16 they've [5] 282:24; 287:15; 330:2, 18; third [12] 329:13; 378:12; 410:17; 411:18; 413:13; 416:10, 15; 417:18; 418:1, 10, 12 thirteen [1] 392:6 thirty-four [1] 403:19 Thirty-two [1] 431:11 thirty-two [1] 431:11 tho [1] 403:18 thousand [7] 303:15; 392:7; 403:16, 20, 23; 408:2, 7 thousands [1] 423:3 Three [1] 331:14 three [13] 282:2; 292:17; 306:1; 331:10; 405:1; 406:2, 12; 410:25; 411:12; 416:25; 422:24; 433:25 throughs [3] 366:21; 400:7, 8 ticket [1] 390:8 times [4] 314:5; 325:7; 329:13; 423:3 title [5] 285:2, 4, 5, 7, 20 tolerance [1] 329:16 tool [1] 327:16 tops [1] 305:18 Total [5] 321:7, 8, 9, 10; 431:11 total [5] 299:10; 305:10; 366:15; 393:17; totally [3] 302:11; 325:17; 358:2 touching [1] 442:9 towards [1] 403:8 track [2] 288:4; 423:12 tracked [1] 422:9 trail [1] 439:5 transaction [1] 359:23 transcript [2] 442:12; 444:2 transferred [1] 308:22 transpired [1] 340:13 Trap [3] 373:14; 400:24; 409:7 trap [1] 302:16 Treasurer [2] 321:20, 22 treated [1] 409:22 Truck [9] 357:3; 384:10; 390:5; 398:7; 425:5, 23; 430:8; 436:9; 440:11 true [7] 312:15; 332:4; 394:3, 4; 407:12; 442:13; 444:3 truth [6] 279:7, 8; 442:8, 9 turnaround [1] 359:7 Turning [1] 407:20 turning [1] 364.22

Concordance by Look-See(55)

USA V Henry Lewis, et al, 97-10052-MLW - Harry Melikian - 03/15/02 Basic Systems Applications

turnover [1] 295:13 turns [3] 325:1: 327:21: 328:6 twelve [1] 341:5 twenty [2] 403:22; 404:10 Twenty-eight [1] 356:21 twenty-five [2] 403:15; 406:18 twenty-four [4] 403:15; 404:22; 406:7; 407:15 Twenty-nine [1] 367:8 Twenty-one [1] 404:11 twenty-one [2] 341:5; 404:24 twenty-three [3] 403:18, 19; 404:7 twenty-two [1] 341:5 TY 121 374:22: 375:3 type [8] 283:15: 332:18: 347:19: 354:10. 14; 362:17, 24; 407:10 types [2] 348:25: 406:12 typewriting [1] 442:11 typical [2] 337:20: 406:10 typically [5] 313:1; 364:19; 377:3, 5; 429:8

– U –

U.S. [3] 345:9; 349:9; 350:18 ultimately [1] 409:24 Um [1] 408:3 Um-hum [89] 285:11; 290:11; 293:16, 19; 300:1, 3, 7; 303:16; 307:15; 308:25; 312:11; 314:22; 320:16; 323:10; 327:2; 332:24; 333:11; 334:7, 25; 335:16, 20; 336:5; 337:3, 6; 338:10; 353:3; 355:25; 358:13; 359:15, 19; 360:9; 365:1; 366:13, 20; 375:1, 6, 14, 16; 376:21; 379:3; 382:17; 385:4, 16; 387:3, 9; 389:9; 390:3, 16; 391:12, 25; 392:5, 8, 13; 393:15; 394:10; 400:25; 401:3, 5, 20; 402:10, 16, 18; 403:1; 404:9; 407:7, 23, 25; 408:8, 14; 409:1, 8; 410:10; 416:23; 418:11; 419:5; 420:10, 12; 421:14; 425:9, 25; 427:3; 429:17; 430:16; 432:5, 16; 433:5, 7, 17; 436:16 um-hum [1] 323:10 unconditional [2] 405:18, 23 unconfuse [2] 366:1; 390:25 underestimated [2] 327:23; 328:7 understand [32] 298:16; 311:22; 324:24; 333:15; 336:20; 337:2; 340:6; 361:19; 364:13; 368:13; 371:21; 377:3 5; 386:7, 19, 22; 388:20; 389:5, 6; 391:5, 7; 393:21; 405:21; 406:5; 407:1; 411:7; 415:22; 417:7; 418:19; 420:20; 423:9; 434:24 understandable [1] 341:23 understanding [27] 308:17; 312:25; 327:20; 334:20; 337:7, 9, 20; 338:4; 340:9, 13; 370:7; 372:8; 377:6; 405:4, 25; 406:4; 407:9; 413:2, 7, 24; 420:20, 22, 24; 421:1, 5; 437:9; 438:9 understood [1] 357:15 undertaken [4] 347:20; 411:15, 17, 18 unit [9] 297:2, 3; 299:5, 11, 23; 353:16; 360:14; 363:11; 384:6 United [3] 282:13, 14, 15 units [17] 297:11, 13, 15, 18; 298:3, 5; 299:2, 4, 16, 19, 20, 22; 303:20; 306:5; 326:20; 329:10 University [1] 305:3 unlike [1] 385:22

unpaid [1] 414:1

unre [1] 412:10 unrecovered [1] 412:10 unrelated [1] 414:2 update [2] 325:24; 435:17 updated [11] 325:16, 19, 23; 326:16; 327:3, 20; 328:4; 428:13, 16, 18, 19 updating [2] 327:13; 429:19 **upper** [3] 309:3; 376:14; 430:12 **ups** [1] 337:8 useful [1] 397:10

- V -

VA0812 [1] 376:6 VA1203 [1] 357:4 VA2003 [1] 374:13 validate [1] 304:5 value [2] 314:6, 7 VAN019948 [1] 430:15 vanish [1] 324:19 Vant [1] 371:1 Vantage [174] 281:2, 4, 20, 22; 282:3, 5, 11, 12, 14; 283:14; 284:7, 10; 289:14, 25; 290:1, 13; 293:5, 6, 7, 9, 10; 300:11, 16, 18, 25; 301:17, 22; 302:9, 10, 19, 21, 24; 303:18; 305:10; 306:10, 11, 23; 308:9; 311:1; 312:14, 16, 17; 313:3; 314:2, 17, 23; 315:8, 11, 15; 316:2, 4, 21, 22; 318:6; 319:23; 320:10; 321:17 23, 25; 322:2, 25; 331:4; 332:2; 333:24: 335:25; 337:16; 338:11, 13; 339:25; 340:4; 341:16; 347:23; 348:15; 353:6; 357:11, 13; 358:11; 359:10, 20; 360:2; 361:16; 365:6; 366:4; 367:1 21; 368:13; 369:4; 370:11, 19; 371:1, 3, 4, 19; 373:17; 380:18, 19; 381:1, 7; 382:7, 9, 12, 15, 21; 384:1, 22, 24; 385:5; 387:1, 4, 5, 7, 10, 13, 18, 19, 20; 389:13, 21, 24; 390:2, 14, 18; 391:10, 13; 393:24; 394:11, 15; 396:3, 5, 24; 397:13; 400:20, 22; 401:4; 402:11, 14; 403:5, 7, 22; 404:24; 405:18; 406:8; 408:1, 6, 9, 15; 409:16; 410:22, 23; 411:1, 8; 412:22, 25; 413:21; 415:1, 2, 9; 416:12, 16; 417:1, 2; 418:7, 13, 14: 419:3, 12; 420:24; 421:19; 424:6; 439:17 vary [1] 354:12 versus [1] 308:9 viable [1] 314:10 Vice [1] 321:20 view [4] 310:6, 9; 322:16; 408:9 vis-a-vis [2] 313:6; 353:18

– W –

Vol [1] 443:2

362:17; 407:19

vs [2] 422:10, 12

VS106 [1] 401:2

VS129 [2] 375:8; 376:15

VP [1] 321:22

VS [1] 424:3

Volleybali [2] 349:9; 350:18

volume [5] 306.9; 347:19; 353:17;

W-E-D-D-L-E-T-O-N [1] 293:2 Wade [12] 284:18, 22; 285:5; 286:7, 19; 292:9; 293:8; 301:5; 317:13; 368:23; 436:24; 439:25 Wait [1] 318:11 wait [1] 339:20 Walk [1] 437:8

Concordance by Lank-Seer 56) walked [1] 332:16 wanted [7] 297:3; 307:25; 316:1; 382:14; 385:12; 396:16; 397:15 wants [6] 362:22; 363:17; 364:15, 19; 422:11 warmer [2] 331:18, 20 wash [1] 358:23 We'd [2] 295:3; 353:23 we'd [6] 291:17; 295:4; 299:5, 6; 305:9; We'll [2] 308:2; 424:25 we'll [3] 296:4: 315:3: 374:18 We're [9] 298:18; 311:16; 359:1; 373:25: 387:25; 388:13; 417:12; 424:21; 425:4 we're [20] 297:24; 298:18; 303:3; 306:14; 312:3; 313:10; 314:24; 337:25; 386:16; 387:25; 389:17, 18; 393:11; 394:12; 416:21; 417:11; 423:7; 424:21; 440:24 We've [1] 379:23 we've [8] 315:23; 330:8; 331:10; 372:3; 377:17; 421:10; 423:3; 433:18 Weddleton [2] 292:25; 293:2 weekly [1] 295:23 welcome [1] 430:25 weren't [5] 286:24; 291:1; 334:5; 371:12: 372:13 whack [1] 295:15 whenever [2] 420:23; 421:1 Whereupon [3] 344:3; 424:23; 441:3 wherever [1] 383:21 whichever [1] 412:3 who've [1] 293:4 Whoever [1] 284:23 whoever [4] 284:25; 285:22; 293:24; 417:14 Wil [2] 292:24; 293:2 wildly [1] 412:8 willing [1] 345:23 window [3] 326:14; 360:22; 361:10 withhold [1] 405:6 WITNESS [105] 315:4; 322:19, 22; 327:25; 328:2, 12; 346:20, 23; 358:2, 25; 360:9; 361:19; 366:5, 14; 368:18; 369:14; 370:9; 372:24; 373:22; 374:4, 7; 375:1; 377:1, 20; 379:20; 380:5, 13, 22, 24; 383:11; 386:13, 20, 22; 387:25; 388:3; 389:3, 9, 12, 14, 16; 390:3, 11; 391:6, 22; 392:1, 3, 6, 9, 11, 14; 393:21, 25; 394:2; 395:1, 4, 14, 17; 396:14; 397:5; 400:14; 401:12; 402:3, 6, 20; 404:15; 406:22, 24; 407:2; 410:19; 411:10; 412:15; 414:14; 415:3; 416:23; 417:8; 420:3; 421:14; 422:13; 424:8; 425:9. 13, 21, 25; 426:7, 22; 428:21; 429:4; 430:14, 16, 19, 22; 431:9; 432:5, 24; 433:1; 434:24; 435:5, 22; 438:2, 5, 22; 439:5; 440:5; 441:2; 444:1 witness [9] 279:4; 283:7; 319:15: 346:16; 357:7; 419:18; 431:5, 10; 442:14 woman [2] 437:13, 17 women [1] 342:7 wondering [1] 428:24 word [8] 284:9; 299:1; 302:7; 320:12; 327:17; 367:3; 389:22; 390:14 wording [1] 321:15 words [18] 294:20; 301:24; 321:13, 14; 325:21; 328:25; 329:2; 330:24; 351:8;

352:8; 358:19; 362:20; 365:16; 373:19;

Sec Systems Applications USA V Henry Lewis, et al., 97-10052-MLW - Harry Melikian - 03/15/02

375:23; 418:20; 425:13; 434:17 work [9] 292:12; 298:9; 313:24; 314:1, 23; 315:8; 362:1; 364:20; 399:17 worked [4] 286:1; 314:1, 3; 360:2 working [3] 326:23, 24; 434:6 worksheet [1] 288:10 worry [1] 438:19 worst [1] 326:23 wouldn't [13] 290:6, 7; 291:6; 294:3, 23; 334:22; 409:6; 434:10; 438:8, 18, 19 writing [3] 327:8; 343:12; 357:22 written [1] 360:25 wrong [3] 296:5; 336:12; 346:14

- X -

x'ing [1] 354:20

- Y -

Yeah [82] 284:11; 286:18; 289:17; 295:10; 298:13; 307:3; 309:11; 342:6, 19; 343:15; 349:25; 355:4; 360:4; 365:13; 366:16; 367:3, 19, 25; 368:5, 10, 19, 24; 369:9; 370:10, 13; 373:25; 375:4; 376:12, 18; 377:5, 18; 378:6, 18; 379:1; 380:24; 381:2, 19; 382:25; 384:3; 385:1, 21; 386:14, 21; 388:23; 392:2, 10, 24; 393:1, 20; 394:22; 395:15, 19; 400:6; 407:12; 414:15, 23; 415:4, 12, 13, 18; 424:21; 426:3, 13; 427:8, 9; 428:15, 20; 429:1; 431:23, 25; 432:8, 20; 433:10, 13, 20, 23; 434:1; 435:23; 437:4; 439:23; 440:6 yeah [7] 295:3; 368:5; 402:5; 408:24; 428:3, 20; 429:13 year [11] 284:21; 306:1; 318:5; 319:12; 330:4; 352:1; 354:4; 384:21; 405:17; 414:15; 427:17 years [31] 286:3; 287:17; 306:1; 315:10; 316:12, 14; 330:4; 331:10, 11, 14; 332:4; 340:10, 16, 22; 341:17; 347:7, 8; 348:21, 25; 349:19, 20, 22, 23, 25; 351:2; 385:7; 399:15; 427:25; 433:24, 25 Yep [1] 437:6 You'd [1] 397:20 you'd [13] 294:25; 295:3; 298:3, 5, 6; 316:20; 328:15; 336:9; 350:4; 354:2, 7; 406:17 You'll [1] 364:3 you've [20] 279:19; 280:5; 305:17, 19; 311:6; 335:2, 25; 337:15; 347:1; 348:14; 353:6; 362:10; 380:20; 393:20; 394:4; 397:1; 407:4; 410:21 young [1] 342:3 Yup [4] 333:2, 9; 354:16; 355:23

Vantage 20814

Concordance by Luck-Sees57)